

Peace of Mind® Extended Service Plan Terms, Conditions and Limitations**SATISFACTION**

If for any reason you are not satisfied with the terms of this Plan and want to rescind it, you may obtain a full refund of the fee you paid for the Plan provided that within seven (7) days from the date of purchase you contact the manager of the H&R Block office where your tax return was prepared and provide at that office the receipt for such payment.

OVERVIEW

Peace of Mind® Extended Service Plan ("Plan") provides the following benefits with respect to individual Canadian resident T1 and TP1 returns prepared and paid for on the date you sign this document:

- If additional taxes are assessed due to H&R Block's error, H&R Block will reimburse you up to \$3,000 (per return) for your payment of the additional taxes owing, subject to the terms and conditions outlined in this Agreement.
- H&R Block's reimbursement is for additional tax assessments made within three years from the date on which your return is filed.
- You are responsible for making payment of additional taxes to the tax authority and providing H&R Block with evidence.
- H&R Block will provide a qualified person (but not a lawyer) to represent you at an audit if the accuracy of your return is questioned.
- Any dispute arising between you and H&R Block will be settled through binding arbitration as described in this Plan.

In order to be eligible for reimbursement, you must:

- Notify H&R Block of any tax authority communication regarding your tax return prior to any call, conference, reassessment or audit with any government agency and within 15 days from the date of the initial notice.
- Provide your tax professional with complete and correct information for the preparation of your return prior to filing and acceptance by the Canada Revenue Agency (CRA) and Revenu Québec (RQ);
- Comply with all other requirements set forth in this Plan, including without limitation providing evidence of payment of the amount claimed.

Not all returns are eligible for the Plan.

The undersigned Client hereby represents, warrants and agrees, and acknowledges that in offering the Plan H&R Block is relying on these representations, warranties, and agreements in addition to the other representations, warranties and agreements in the Plan, that:

1. all information, written and oral, submitted or communicated to H&R Block by or on behalf of the undersigned is true and accurate in all respects;
2. H&R Block has been provided with full and complete disclosure of all income received or gains derived by the undersigned respecting the taxation year of the return in respect of which the Plan is being purchased; and
3. individual tax returns for all prior tax years have been, or are concurrently with the return for which I am purchasing the Plan being, duly filed as required by law; all amounts owing by the undersigned in respect of those years have been paid in full; and there are no outstanding assessments, reassessments, appeals or other proceedings pending relating to any tax return previously filed by or on behalf of the undersigned.

Peace of Mind® Extended Service plan tax returns purchased for:

Tax Year	2019									
Peace of Mind® Fee	25.00									

My signature below confirms that I understand and voluntarily agree to the terms, conditions, limitations and disclosures presented in this Plan, INCLUDING THAT ANY DISPUTE BETWEEN ME AND H&R BLOCK BE SETTLED THROUGH BINDING ARBITRATION.

Client's Name(s): Nathan Scherr

Extended Service Plan Accepted (initial)

Client's Signature: [Signature] Date: 2020-05-13