## SWETA MONDAL

## DOB-02/09/2004

Experienced Medical Billing specialist with a strong background in handling US clients. Proficient in handling night shift operations, demonstrated ability to work under pressure, and provide exceptional support and customer service to healthcare providers and patients.

SKILLS	<ul> <li>Excellent Communication Skills</li> </ul>
	Time Management
	Multi Tasking
	Problem Solving
INTERESTS	Meditation
	<ul><li>Singing</li><li>Dancing</li></ul>
EXPERIENCE	SUN KNOWLEDGE (SEP 2022 - SEP 2024) PROCESS ASSOCIATE
	It is a US Based Medical Billing Company where I was responsible to interact with insurance and patients by addressing patients' queries and concerns regarding their services.
ACHEIVEMENT	Won Performer of the month in Oct 2023
EDUCATION	Higher Secondary Education (2022) G.B. Memorial Institution, WBBHSE
	C.B. Memorial mistication, WBBMSE
	Secondary Education (2020)
	G.B. Memorial Institution, WBBSE
LANGUAGES	Excellent Command in English
	Fluent in Hindi
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