Installing SDL Tridion Docs 14.0 client tools

Removing the SDL Knowledge Center software

Prerequisite

Close all Knowledge Center interfaces and Arbortext Editor 7.0 (only if opened).

1. From **Control Panel>Add or remove programs**, uninstall the following:
    a. SDL Knowledge Center Arbortext Editor Connector
    b. SDL Knowledge Center Publication Manager
    c. SDL Knowledge Center Content Importer [if available]
2. From **C:\Users\<username>\AppData\Local\SDL**, delete the **InfoShare Client** directory.
3. Keep your SDL Account user name and password handy.

    Note: You will use the same user name and password as that of Knowledge Center to add account in Tridion Docs.

Installing the SDL Tridion Docs software

Prerequisite

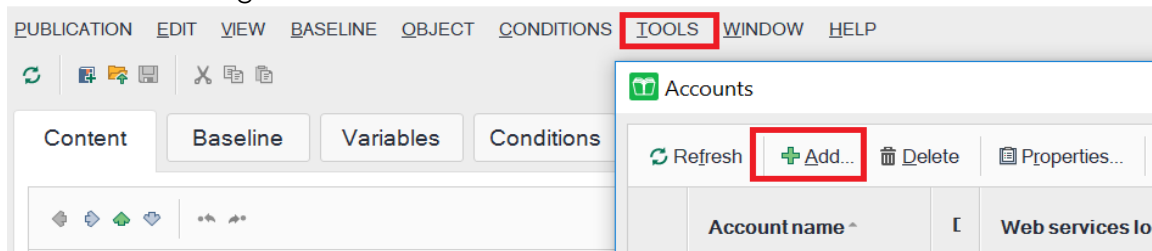Install Arbortext Editor 7.1 (64-bit) and the license file.

Procedure

1. Go to one of the following locations:
    - https://avaya365.sharepoint.com/:f:/r/sites/ProductsInformation_Solutions/GIS_DITA_AuthoringTools/Shared%20Documents/SDLUpgrade-ToTridionDocs/SDLClientTools-ArbortextEditor71   *[Download is faster]*
    - \\135.27.162.243\public_write\CMDoc\Software_InstallFiles\Arbortext71-TridionDocs14
2. Download the following files to your local drive:
    1. Publication Manager
    2. Arbortext Editor Connector
    3. Content Importer
3. To install the Publication Manager, double-click the *<some-date>*.PublicationManager.*<some-num>*.msi file and follow the prompts, accepting all defaults, and click **Install** and click **Finish**.
4. To install the Authoring Bridge for Arbortext Editor, double-click the ArbortextEditor-Connector.msi file, click **Next**, and when the system prompts, click **Finish**.

SDL Tridion Docs Client Tool – Add Repository and Account

This step adds the Repository Name and your unique User Account information.

1. Click **Start** > **SDL Tridion Docs** > **Publication Manager 14.0** to launch SDL Tridion Docs Publication Manager.

2. Select **Tools** > **Accounts**, and when the Accounts dialog box opens, click **Add**.
3. On the Add Account dialog box, do the following:
   a. In **Account name,** type the user name that you've used in KC.
   b. In the **Content Manager web service** field, type https://avaya001.sdlproducts.com/ISHWS.

   c. Click **Next**.
   d. In the **User name** and **Password** fields, provide your user name and password. [Same credentials that you used in Knowledge Center]
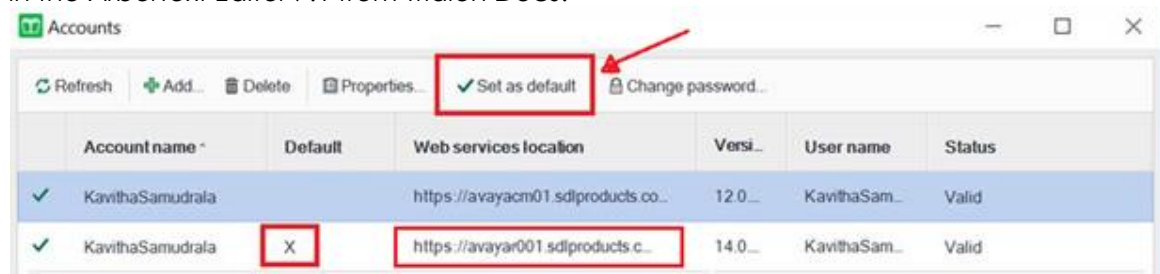

4. Check the **Remember password** box and click **Next**.
5. When the validation is complete, click **Finish**.

Publication Manager synchronizes with the Tridion Docs database. This might take about two minutes.

6. When the message displays that the Synchronization is done, click **Close**.
7. On the Accounts dialog box, click **Properties**, and click **Test Account**.
   The system must display `Log on to Tridion Docs is successful using the account settings`.
8. Select the new account that points to https://avaya001.sdlproducts.com/ISHWS and click **Set as default**.
   Note: *If you fail to set this account as default, you will not be able to check out the topics in the Arbortext Editor 7.1 from Tridion Docs.*

9. When the installation is complete:
   - To open the SDL Publication Manager, go to Windows **Start**, and click **SDL Tridion Docs** > **Publication Manager 14.0**.
   - To access the Knowledge Center Web client, open https://avaya001.sdlproducts.com/ISHCM

Installing the Content Importer

You need the content importer to import PDFs, images, word files to SDL Tridion Docs.

1. Extract the ContentImporter.zip file to the local drive.
2. Double-click the *<some-date>*.ContentImporter*<some-num>*.msi file.
3. On the SDL Tridion Docs Content Importer Setup dialog box, click **Next** twice, and click **Finish**.