SME PRE TRIAL SURVEY

QUESTION 61111   OPEN

What is the nature of your organisation's business? Please describe briefly

QUESTION 611

INT:Code organistation's business as appropriate to the following

    1   Agriculture, forestry and fishing
    2   Industry Mining and quarrying Manufacturing Electricity, gas, steam and air conditioning supply Water supply, sewerage, waste management and remediation activities
    3   Construction
    4   Wholesale and retail trade; repair of motor vehicles and motorcycles
    5   Business and Professional Services Information and communication Financial and insurance activities Real estate activities Professional, scientific and technical activities Administrative and support service activities Public administration and defence; compulsory social security Education Human health and social work activities
    6   Other Transportation and storage Accommodation and food service activities Leisure hotels Arts, entertainment and recreation Other service activities Activities of households as employers; undifferentiated goods- and services producing activities of households for own use Activities of extra-territorial organisations and bodies

QUESTION 612

How many employees are there in your business at <Question 610211>?

    1   Sole trader
    2   Self employed
    3   1 - 5 employees
    4   6 - 10 employees
    5   11 - 24 employees
    6   25 - 49 employees
    7   50 - 99 employees
    8   100 - 199 employees
    9   200+ employees

QUESTION 102

Do you have internet access in your premises?

    1   Yes
    2   No

QUESTION 103

IF [Q102 , 1]

Do you have broadband in your premises?

    1   Yes
    2   No

QUESTION 6102

What was your approximate annual turnover during the last financial year?

```
1       < 58,000 Euro
2       59,000 Euro - 100,000 Euro
3       101,000 Euro - 250,000 Euro
4       251,000 Euro - 500,000 Euro
5       501,000 Euro - 750,000 Euro
6       751,000 Euro - 1million Euro
7       1 million Euro - 1.5 million Euro
8       1.6 million Euro - 2 million Euro
9       3 million Euro - 5 million Euro
10      6 million Euro - 10 million Euro
11      11 million Euro - 20 million Euro
12      over 20million euro
13      Refused
```

QUESTION 61020   NUMBER

MAXIMAL VALUE 100

Approximately what percentage of non wage costs does your organisation spend on electricity?

QUESTION 61021

What are the approximate hours of operation (not just when you are open to the public if at all) from Monday to Friday at
<Question 610211>?

```
1       Approximately 8-10 hours during the standard business day
        (i.e. 9am to 5pm or 10am to 6pm etc)
2       Approximately 8-12 hours extending into the evening (i.e.
        2pm to 12 midnight)
3       Approximately 18 to 24 hours a day (i.e. 9am to 3am)
4       Other
```

QUESTION 610210

Do those hours of operation include 5pm to 7pm from from Monday to Friday?

```
1       Yes
2       No
```

QUESTION 61022

Does the premises operate during the weekend at <Question 610211>?

```
1       Does not operate at the weekend
2       Saturday only
3       Saturday and Sunday
4       Sunday only
```

QUESTION 6102333

IF [Q61022 , 2 , 3]

What are the approximate hours of operation (not just when you are open to the public if at all) on Saturday at <Question
610211>?

```
1       Approximately 8-10 hours during the standard business day
        (i.e. 9am to 5pm or 10am to 6pm etc)
2       Approximately 8-12 hours extending into the evening (i.e.
        2pm to 12 midnight)
3       Approximately 18 to 24 hours a day (i.e. 9am to 3am)
4       Fewer than 8 hours
5       Other
```

QUESTION 61024

What are the approximate hours of operation (not just when you are open to the public if at all) on Sunday at <Question 610211>?

    1   Approximately 8-10 hours during the standard business day
            (i.e. 9am to 5pm or 10am to 6pm etc)
    2   Approximately 8-12 hours extending into the evening (i.e.
            2pm to 12 midnight)
    3   Approximately 18 to 24 hours a day (i.e. 9am to 3am)
    4   Fewer than 8 hours
    5   Other

QUESTION 6103   **NUMBER**

What is the approximate size of the premises at <Question 610211> in square feet or square meters?

QUESTION 61031

Is that measure

    1   Square feet
    2   Square meters

QUESTION 453

Approximately how old is your premises?

    1   Less than 5 years old
    2   Between 6 10 years old
    3   Between 11 and 30 years old
    4   Between 31 and 75 years old
    5   More than 75 years old

QUESTION 4531

Is your premises?

    1   Owned by your organisation
    2   Leased short-term (< 5 years)
    3   Leased medium-term (5 - 10 years)
    4   Leased long-term (>10 years)

QUESTION 454

How long has your organisation been in its current premises?

    1   less than 5 years
    2   5 to 10 years
    3   More than 10 years

QUESTION 455

Does your premises have a Building Energy Rating (BER) - a recently introduced scheme for rating the energy efficiency of your premises?

    1   Yes
    2   No
    3   Don't know

QUESTION 456

What rating did your premises achieve?

    1   A
    2   B
    3   C
    4   D
    5   E
    6   F
    7   G

QUESTION 4905

And now considering energy reduction in your business premises please
indicate the approximate proportion of light bulbs in
your premises which are energy saving (or CFL)?

    1   None
    2   About a quarter
    3   About half
    4   About three quarters
    5   All

QUESTION 4906

Please indicate the approximate proportion of windows in your premises
which are double glazed?
INT: READ OUT

    1   None
    2   About a quarter
    3   About half
    4   About three quarters
    5   All

QUESTION 4908

Are your internal walls insulated?
INT:PROBE TO PRECODES

    1   Yes, within the last 5 years
    2   Yes, more than 5 years ago
    3   No
    4   Don't know

QUESTION 4909

Have your external walls been insulted?

    1   Yes
    2   No
    3   Don't know

QUESTION 4551   **MULTIPLE**

Please indicate if you have electrical appliances or equipment in any of
the following categories (only consider those
appliances that use mains electricity)
INT:READ OUT

    1   Cooling - includes refrigeration, air-conditioning, cooling
             equipment, etc boilers equipment, etc
    2   Heating - includes space heating, small ovens, water heating
             shelf lighting
    3   Lighting - includes room lighting security lighting, etc
    4   Administrative or office equipment - includes computers,
             office printers, televisions, etc
    5   Manufacturing or processing - includes mains powered
             engineering and manufacturing machinary, commercial ovens
             and cooking equipment, commercial printing equipment,etc

QUESTION 490   **MULTIPLE**
IF [Q4551 , 1]

In the case of the COOLING equipment please list the main types of
appliances used in your premises and the quantity of
each appliance. Cooling - appliance types include refrigeration, air-
conditioning, cooling equipment, etc
INT:ENTER ONE APPLIANCE TYPE INTO EACH CODE

    1   appliance 1
    2   appliance 2
    3   appliance 3
    4   appliance 4
    5   appliance 5
    6   appliance 6
    7   appliance 7

QUESTION 491
IF [Q4551 , 1]

How many of each do you have

QUESTION 492
DUMMY QUESTION

    1   <Question 490>
    2   <Question 490>
    3   <Question 490>
    4   <Question 490>
    5   <Question 490>
    6   <Question 490>
    7   <Question 490>

PUT IN state10 Q492,1

QUESTION 493
IF [Q4551 , 1]

<Question 490>

    1   1
    2   2
    3   3
    4   4
    5   5
    6   6
    7   More than 6

PUT IN state10 Q492,2

QUESTION 493

<Question 490>

    1   1
    2   2
    3   3
    4   4
    5   5
    6   6
    7   More than 6

PUT IN state10 Q492,3

QUESTION 493

<Question 490>

    1   1
    2   2
    3   3
    4   4
    5   5
    6   6
    7   More than 6

PUT IN state10 Q492,4

QUESTION 493

<Question 490>

    1   1
    2   2
    3   3
    4   4
    5   5
    6   6
    7   More than 6

PUT IN state10 Q492,5

QUESTION 493

<Question 490>

    1   1
    2   2
    3   3
    4   4
    5   5
    6   6
    7   More than 6

PUT IN state10 Q492,6

QUESTION 493

<Question 490>

```
1       1
2       2
3       3
4       4
5       5
6       6
7       More than 6
```

PUT IN state10 Q492,7

QUESTION 494

IF [Q4551 , 1]

In a typical day, on average, how long do you use each appliance for

QUESTION 495

DUMMY QUESTION

```
1       <Question 490>
2       <Question 490>
3       <Question 490>
4       <Question 490>
5       <Question 490>
6       <Question 490>
7       <Question 490>
```

PUT IN state11 Q495,1

QUESTION 496

IF [Q4551 , 1]

<Question 490>

```
1       Less than 2 hours
2       2 to 5 hours
3       6 to 12 hours
4       More than 12 hours
```

PUT IN state11 Q495,2

QUESTION 496

<Question 490>

1	Less than 2 hours
2	2 to 5 hours
3	6 to 12 hours
4	More than 12 hours

PUT IN state11 Q495,3

QUESTION 496

<Question 490>

1	Less than 2 hours
2	2 to 5 hours
3	6 to 12 hours
4	More than 12 hours

PUT IN state11 Q495,4

QUESTION 496

<Question 490>

1	Less than 2 hours
2	2 to 5 hours
3	6 to 12 hours
4	More than 12 hours

PUT IN state11 Q495,5

QUESTION 496

<Question 490>

1	Less than 2 hours
2	2 to 5 hours
3	6 to 12 hours
4	More than 12 hours

PUT IN state11 Q495,6

QUESTION 496

<Question 490>

1	Less than 2 hours
2	2 to 5 hours
3	6 to 12 hours
4	More than 12 hours

PUT IN state11 Q495,7

QUESTION 496

<Question 490>

1	Less than 2 hours
2	2 to 5 hours
3	6 to 12 hours
4	More than 12 hours

QUESTION 497

How often do you have each Cooling appliance or Cooling equipment serviced?

QUESTION 498

DUMMY QUESTION

1	<Question 490>
2	<Question 490>
3	<Question 490>
4	<Question 490>
5	<Question 490>
6	<Question 490>
7	<Question 490>

PUT IN state12 Q498,1

QUESTION 499

<Question 490>

1	Twice a year
2	Every year
3	Every 2-3 years
4	Every 3-5 years
5	Have not had it serviced in the last 5 years
6	Have never had it serviced

PUT IN state12 Q498,2

QUESTION 499

<Question 490>

1	Twice a year
2	Every year
3	Every 2-3 years
4	Every 3-5 years
5	Have not had it serviced in the last 5 years
6	Have never had it serviced

PUT IN state12 Q498,3

QUESTION 499

<Question 490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q498,4

QUESTION 499

<Question 490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q498,5

QUESTION 499

<Question 490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q498,6

QUESTION 499

<Question 490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q498,7

QUESTION 499

<Question 490>

```
1       Twice a year
2       Every year
3       Every 2-3 years
4       Every 3-5 years
5       Have not had it serviced in the last 5 years
6       Have never had it serviced
```

QUESTION 500

Do you use alternative fuels (e.g. oil, gas, solar) to run any of the
cooling equipment

```
1       Yes, please specify
2       No
```

QUESTION 2490   **MULTIPLE**

In the case of the HEATING equipment please list the main types of
appliances used in your premises. Heating - includes
space heating,boiler equipment,small ovens, water heating, shelf lighting
INT:ENTER ONE APPLIANCE TYPE INTO EACH CODE

```
1       appliance 1
2       appliance 2
3       appliance 3
4       appliance 4
5       appliance 5
6       appliance 6
7       appliance 7
```

QUESTION 2491

How many of each do you have

QUESTION 2492

DUMMY QUESTION

```
1       <Question 2490>
2       <Question 2490>
3       <Question 2490>
4       <Question 2490>
5       <Question 2490>
6       <Question 2490>
7       <Question 2490>
```

PUT IN state10 Q2492,1

QUESTION 2493

<Question 2490>

```
1       1
2       2
3       3
4       4
5       5
6       6
7       More than 6
```

PUT IN state10 Q2492,2

QUESTION 2493

<Question 2490>

```
1       1
2       2
3       3
4       4
5       5
6       6
7       More than 6
```

PUT IN state10 Q2492,3

QUESTION 2493

<Question 2490>

```
1       1
2       2
3       3
4       4
5       5
6       6
7       More than 6
```

PUT IN state10 Q2492,4

QUESTION 2493

<Question 2490>

```
1       1
2       2
3       3
4       4
5       5
6       6
7       More than 6
```

PUT IN state10 Q2492,5

QUESTION 2493

<Question 2490>

1	1
2	2
3	3
4	4
5	5
6	6
7	More than 6

PUT IN state10 Q2492,6

QUESTION 2493

<Question 2490>

1	1
2	2
3	3
4	4
5	5
6	6
7	More than 6

PUT IN state10 Q2492,7

QUESTION 2493

<Question 2490>

1	1
2	2
3	3
4	4
5	5
6	6
7	More than 6

QUESTION 2494

In a typical day, on average, how long do you use each appliance for

QUESTION 2495

DUMMY QUESTION

1	<Question 2490>
2	<Question 2490>
3	<Question 2490>
4	<Question 2490>
5	<Question 2490>
6	<Question 2490>
7	<Question 2490>

PUT IN state11 Q2495,1

QUESTION 2496

<Question 2490>

    1   Less than 2 hours
    2   2 to 5 hours
    3   6 to 12 hours
    4   More than 12 hours

PUT IN state11 Q2495,2

QUESTION 2496

<Question 2490>

    1   Less than 2 hours
    2   2 to 5 hours
    3   6 to 12 hours
    4   More than 12 hours

PUT IN state11 Q2495,3

QUESTION 2496

<Question 2490>

    1   Less than 2 hours
    2   2 to 5 hours
    3   6 to 12 hours
    4   More than 12 hours

PUT IN state11 Q2495,4

QUESTION 2496

<Question 2490>

    1   Less than 2 hours
    2   2 to 5 hours
    3   6 to 12 hours
    4   More than 12 hours

PUT IN state11 Q2495,5

QUESTION 2496

<Question 2490>

    1   Less than 2 hours
    2   2 to 5 hours
    3   6 to 12 hours
    4   More than 12 hours

PUT IN state11 Q2495,6

QUESTION 2496

<Question 2490>

    1   Less than 2 hours
    2   2 to 5 hours
    3   6 to 12 hours
    4   More than 12 hours

PUT IN state11 Q2495,7

QUESTION 2496

QUESTION 2497

How often do you have each heating appliance or Heating equipment
serviced?

QUESTION 2498

DUMMY QUESTION

    1   <Question 2490>
    2   <Question 2490>
    3   <Question 2490>
    4   <Question 2490>
    5   <Question 2490>
    6   <Question 2490>
    7   <Question 2490>

PUT IN state12 Q2498,1

QUESTION 2499

<Question 2490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q2498,2

QUESTION 2499

<Question 2490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q2498,3

QUESTION 2499

<Question 2490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q2498,4

QUESTION 2499

<Question 2490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q2498,5

QUESTION 2499

<Question 2490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q2498,6

QUESTION 2499

IF [Q4551 , 2]

<Question 2490>

```
    1       Twice a year
    2       Every year
    3       Every 2-3 years
    4       Every 3-5 years
    5       Have not had it serviced in the last 5 years
    6       Have never had it serviced
```

PUT IN state12 Q2498,7

QUESTION 2500

IF [Q4551 , 2]

Do you use alternative fuels (e.g. oil, gas, solar) to run any of the
heating equipment

```
    1       Yes, please specify
    2       No
```

QUESTION 3490   **MULTIPLE**

IF [Q4551 , 3]

In the case of the LIGHTING equipment (includes room lighting, security
lighting) please list the main lighting types used
in your premises.
INT:ENTER ONE APPLIANCE TYPE INTO EACH CODE

```
    1       appliance 1
    2       appliance 2
    3       appliance 3
    4       appliance 4
    5       appliance 5
    6       appliance 6
    7       appliance 7
```

QUESTION 3491

IF [Q4551 , 3]

How many of each do you have

QUESTION 3492

1	<Question 3490>
2	<Question 3490>
3	<Question 3490>
4	<Question 3490>
5	<Question 3490>
6	<Question 3490>
7	<Question 3490>

PUT IN state10 Q3492,1

QUESTION 3493

IF [Q4551 , 3]

<Question 3490>

1	<5
2	5-10
3	10-20
4	20-30
5	30-50
7	More than 50

PUT IN state10 Q3492,2

QUESTION 3493

IF [Q4551 , 3]

<Question 3490>

1	<5
2	5-10
3	10-20
4	20-30
5	30-50
7	More than 50

PUT IN state10 Q3492,3

QUESTION 3493

IF [Q4551 , 3]

<Question 3490>

1	<5
2	5-10
3	10-20
4	20-30
5	30-50
7	More than 50

PUT IN state10 Q3492,4

QUESTION 3493

<Question 3490>

1	<5
2	5-10
3	10-20
4	20-30
5	30-50
7	More than 50

PUT IN state10 Q3492,5

QUESTION 3493

<Question 3490>

1	<5
2	5-10
3	10-20
4	20-30
5	30-50
7	More than 50

PUT IN state10 Q3492,6

QUESTION 3493

<Question 3490>

1	<5
2	5-10
3	10-20
4	20-30
5	30-50
7	More than 50

PUT IN state10 Q3492,7

QUESTION 3493

<Question 3490>

1	<5
2	5-10
3	10-20
4	20-30
5	30-50
7	More than 50

QUESTION 3494

In a typical day, on average, how long do you use each appliance for

QUESTION 3495

```
1        <Question 3490>
2        <Question 3490>
3        <Question 3490>
4        <Question 3490>
5        <Question 3490>
6        <Question 3490>
7        <Question 3490>
```

PUT IN state11 Q3495,1

QUESTION 3496

IF [Q4551 , 3]

<Question 3490>

```
1        Less than 2 hours
2        2 to 5 hours
3        6 to 12 hours
4        More than 12 hours
```

PUT IN state11 Q3495,2

QUESTION 3496

IF [Q4551 , 3]

<Question 3490>

```
1        Less than 2 hours
2        2 to 5 hours
3        6 to 12 hours
4        More than 12 hours
```

PUT IN state11 Q3495,3

QUESTION 3496

IF [Q4551 , 3]

<Question 3490>

```
1        Less than 2 hours
2        2 to 5 hours
3        6 to 12 hours
4        More than 12 hours
```

PUT IN state11 Q3495,4

QUESTION 3496

IF [Q4551 , 3]

<Question 3490>

```
1        Less than 2 hours
2        2 to 5 hours
3        6 to 12 hours
4        More than 12 hours
```

PUT IN state11 Q3495,5

QUESTION 3496

<Question 3490>

    1   Less than 2 hours
    2   2 to 5 hours
    3   6 to 12 hours
    4   More than 12 hours

PUT IN state11 Q3495,6

QUESTION 3496

<Question 3490>

    1   Less than 2 hours
    2   2 to 5 hours
    3   6 to 12 hours
    4   More than 12 hours

PUT IN state11 Q3495,7

QUESTION 3496

<Question 3490>

    1   Less than 2 hours
    2   2 to 5 hours
    3   6 to 12 hours
    4   More than 12 hours

QUESTION 3497

How often do you have each lighting appliance or equipment serviced?

QUESTION 3498

DUMMY QUESTION

    1   <Question 3490>
    2   <Question 3490>
    3   <Question 3490>
    4   <Question 3490>
    5   <Question 3490>
    6   <Question 3490>
    7   <Question 3490>

PUT IN state12 Q3498,1

QUESTION 3499

<Question 3490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q3498,2

QUESTION 3499

<Question 3490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q3498,3

QUESTION 3499

<Question 3490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q3498,4

QUESTION 3499

<Question 3490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q3498,5

QUESTION 3499

<Question 3490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q3498,6

QUESTION 3499

<Question 3490>

```
1       Twice a year
2       Every year
3       Every 2-3 years
4       Every 3-5 years
5       Have not had it serviced in the last 5 years
6       Have never had it serviced
```

PUT IN state12 Q3498,7

QUESTION 4490   **MULTIPLE**

In the case of the ADMINISTRATIVE/OFFICE equipment (includes computers,
office printers, televisions) please list the main
appliances used in your premises
INT:ENTER ONE APPLIANCE TYPE INTO EACH CODE

```
1       appliance 1
2       appliance 2
3       appliance 3
4       appliance 4
5       appliance 5
6       appliance 6
7       appliance 7
```

QUESTION 4491

How many of each do you have

QUESTION 4492

DUMMY QUESTION

```
1       <Question 4490>
2       <Question 4490>
3       <Question 4490>
4       <Question 4490>
5       <Question 4490>
6       <Question 4490>
7       <Question 4490>
```

PUT IN state10 Q4492,1

QUESTION 4493

<Question 4490>

1	1
2	2
3	3
4	4
5	5
6	6
7	More than 6

PUT IN state10 Q4492,2

QUESTION 4493

<Question 4490>

1	1
2	2
3	3
4	4
5	5
6	6
7	More than 6

PUT IN state10 Q4492,3

QUESTION 4493

<Question 4490>

1	1
2	2
3	3
4	4
5	5
6	6
7	More than 6

PUT IN state10 Q4492,4

QUESTION 4493

<Question 4490>

1	1
2	2
3	3
4	4
5	5
6	6
7	More than 6

PUT IN state10 Q4492,5

QUESTION 4493

<Question 4490>

1	1
2	2
3	3
4	4
5	5
6	6
7	More than 6

PUT IN state10 Q4492,6

QUESTION 4493

<Question 4490>

1	1
2	2
3	3
4	4
5	5
6	6
7	More than 6

PUT IN state10 Q4492,7

QUESTION 4493

<Question 4490>

1	1
2	2
3	3
4	4
5	5
6	6
7	More than 6

QUESTION 4494

In a typical day, on average, how long do you use each appliance for

QUESTION 4495

DUMMY QUESTION

1	<Question 4490>
2	<Question 4490>
3	<Question 4490>
4	<Question 4490>
5	<Question 4490>
6	<Question 4490>
7	<Question 4490>

PUT IN state11 Q4495,1

QUESTION 4496

<Question 4490>

```
1       Less than 2 hours
2       2 to 5 hours
3       6 to 12 hours
4       More than 12 hours
```

PUT IN state11 Q4495,2

QUESTION 4496

<Question 4490>

```
1       Less than 2 hours
2       2 to 5 hours
3       6 to 12 hours
4       More than 12 hours
```

PUT IN state11 Q4495,3

QUESTION 4496

<Question 4490>

```
1       Less than 2 hours
2       2 to 5 hours
3       6 to 12 hours
4       More than 12 hours
```

PUT IN state11 Q4495,4

QUESTION 4496

<Question 4490>

```
1       Less than 2 hours
2       2 to 5 hours
3       6 to 12 hours
4       More than 12 hours
```

PUT IN state11 Q4495,5

QUESTION 4496

<Question 4490>

```
1       Less than 2 hours
2       2 to 5 hours
3       6 to 12 hours
4       More than 12 hours
```

PUT IN state11 Q4495,6

QUESTION 4496

<Question 4490>

    1   Less than 2 hours
    2   2 to 5 hours
    3   6 to 12 hours
    4   More than 12 hours

PUT IN state11 Q4495,7

QUESTION 4496

<Question 4490>

    1   Less than 2 hours
    2   2 to 5 hours
    3   6 to 12 hours
    4   More than 12 hours

QUESTION 4497

How often do you have each Administrative/Office appliance or equipment serviced?

QUESTION 4498

DUMMY QUESTION

    1   <Question 4490>
    2   <Question 4490>
    3   <Question 4490>
    4   <Question 4490>
    5   <Question 4490>
    6   <Question 4490>
    7   <Question 4490>

PUT IN state12 Q4498,1

QUESTION 4499

<Question 4490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q4498,2

QUESTION 4499

<Question 4490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q4498,3

QUESTION 4499

<Question 4490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q4498,4

QUESTION 4499

<Question 4490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q4498,5

QUESTION 4499

<Question 4490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q4498,6

QUESTION 4499

IF [Q4551 , 4]

<Question 4490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q4498,7

QUESTION 5490   **MULTIPLE**

IF [Q4551 , 5]

In the case of the MANUFACTURING/PROCESSING equipment (includes mains
powered engineering and manufacturing machinary,
commercial ovens and cooking equipment, commercial printing equipment)
please list the main appliances used in your
premises
INT:ENTER ONE APPLIANCE TYPE INTO EACH CODE

    1   appliance 1
    2   appliance 2
    3   appliance 3
    4   appliance 4
    5   appliance 5
    6   appliance 6
    7   appliance 7

QUESTION 5491

IF [Q4551 , 5]

How many of each do you have

QUESTION 5492

DUMMY QUESTION

    1   <Question 5490>
    2   <Question 5490>
    3   <Question 5490>
    4   <Question 5490>
    5   <Question 5490>
    6   <Question 5490>
    7   <Question 5490>

PUT IN state10 Q5492,1

QUESTION 5493

<Question 5490>

```
1       1
2       2
3       3
4       4
5       5
6       6
7       More than 6
```

PUT IN state10 Q5492,2

QUESTION 5493

<Question 5490>

```
1       1
2       2
3       3
4       4
5       5
6       6
7       More than 6
```

PUT IN state10 Q5492,3

QUESTION 5493

<Question 5490>

```
1       1
2       2
3       3
4       4
5       5
6       6
7       More than 6
```

PUT IN state10 Q5492,4

QUESTION 5493

<Question 5490>

```
1       1
2       2
3       3
4       4
5       5
6       6
7       More than 6
```

PUT IN state10 Q5492,5

QUESTION 5493

<Question 5490>

    1   1
    2   2
    3   3
    4   4
    5   5
    6   6
    7   More than 6

PUT IN state10 Q5492,6

QUESTION 5493

<Question 5490>

    1   1
    2   2
    3   3
    4   4
    5   5
    6   6
    7   More than 6

PUT IN state10 Q5492,7

QUESTION 5493

<Question 5490>

    1   1
    2   2
    3   3
    4   4
    5   5
    6   6
    7   More than 6

QUESTION 5494

In a typical day, on average, how long do you use each appliance for

QUESTION 5495

DUMMY QUESTION

    1   <Question 5490>
    2   <Question 5490>
    3   <Question 5490>
    4   <Question 5490>
    5   <Question 5490>
    6   <Question 5490>
    7   <Question 5490>

PUT IN state11 Q5495,1

QUESTION 5496

<Question 5490>

```
1       Less than 2 hours
2       2 to 5 hours
3       6 to 12 hours
4       More than 12 hours
```

PUT IN state11 Q5495,2

QUESTION 5496

<Question 5490>

```
1       Less than 2 hours
2       2 to 5 hours
3       6 to 12 hours
4       More than 12 hours
```

PUT IN state11 Q5495,3

QUESTION 5496

<Question 5490>

```
1       Less than 2 hours
2       2 to 5 hours
3       6 to 12 hours
4       More than 12 hours
```

PUT IN state11 Q5495,4

QUESTION 5496

<Question 5490>

```
1       Less than 2 hours
2       2 to 5 hours
3       6 to 12 hours
4       More than 12 hours
```

PUT IN state11 Q5495,5

QUESTION 5496

<Question 5490>

```
1       Less than 2 hours
2       2 to 5 hours
3       6 to 12 hours
4       More than 12 hours
```

PUT IN state11 Q5495,6

QUESTION 5496

<Question 5490>

    1   Less than 2 hours
    2   2 to 5 hours
    3   6 to 12 hours
    4   More than 12 hours

PUT IN state11 Q5495,7

QUESTION 5496

<Question 5490>

    1   Less than 2 hours
    2   2 to 5 hours
    3   6 to 12 hours
    4   More than 12 hours

QUESTION 5497

How often do you have each Manufacturing or processing appliances or
equipment serviced?

QUESTION 5498

DUMMY QUESTION

    1   <Question 5490>
    2   <Question 5490>
    3   <Question 5490>
    4   <Question 5490>
    5   <Question 5490>
    6   <Question 5490>
    7   <Question 5490>

PUT IN state12 Q5498,1

QUESTION 5499

<Question 5490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q5498,2

QUESTION 5499

<Question 5490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q5498,3

QUESTION 5499

<Question 5490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q5498,4

QUESTION 5499

<Question 5490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q5498,5

QUESTION 5499

<Question 5490>

    1   Twice a year
    2   Every year
    3   Every 2-3 years
    4   Every 3-5 years
    5   Have not had it serviced in the last 5 years
    6   Have never had it serviced

PUT IN state12 Q5498,6

QUESTION 5499

<Question 5490>

```
1       Twice a year
2       Every year
3       Every 2-3 years
4       Every 3-5 years
5       Have not had it serviced in the last 5 years
6       Have never had it serviced
```

PUT IN state12 Q5498,7

QUESTION 20000

Have you installed timing switches on any of your electrical appliances/equipment?

```
1       Yes
2       No
```

QUESTION 200001   **MULTIPLE**

Please indicate which of the appliances the timing switched were installed in?

```
1       Cooling - includes refrigeration, air-conditioning, cooling
        equipment, etc
2       Heating - includes space heating, small ovens, water heating
        or boilers equipment, etc
3       Lighting - includes room lighting or shelf lighting or
        security lighting, etc
4       Administrative or office equipment - includes computers,
        office printers, televisions, etc
5       Manufacturing or processing - includes mains powered
        engineering and manufacturing machinary, commercial ovens
        and cooking equipment, commercial printing equipment,etc
```

QUESTION 200002

Does your organisation have its own generator?

```
1       Yes
2       No
```

QUESTION 200003

Has your organisation had an audit of its energy use in the past 3 years?

```
1       Yes
2       No
```

QUESTION 200004

Was this audit carried out by

      1   an external consultant
      2   an internal resource
      3   other

QUESTION 200005

Does your organisation have regular monitoring and reporting of trends in its energy use?

      1   Yes
      2   No

QUESTION 200006

IF [Q200005 , 1]

How regularly is this monitoring and reporting done?

      1   Weekly
      2   Monthly
      3   Twice a year
      4   Annually
      5   Other

QUESTION 200007

Is there a person in your organisation who is responsible for energy usage checking, monitoring and feeding back?

      1   Yes
      2   No

QUESTION 200008

Does your organisation engage in generating its own electricity from sources such as solar panels, wind turbines etc?

      1   Yes
      2   No

QUESTION 200009

Is your organisation considering engaging in generating its own electricity from sources such as solar panels, wind turbines etc?

      1   Yes
      2   No

QUESTION 200010

Would your organisation consider engaging in generating its own electricity from sources such as solar panels, wind turbines etc?

      1   Yes
      2   No

QUESTION 200011

Does your organisation curently have plans to invest in other energy efficiency initiatives in the next year?

      1   Yes
      2   No

QUESTION 5000

ATTITUDES TO THE TRIAL AND INFORMATION SOURCES
Prior to receiving the letter of invitation to participate, had you heard about Smart Meters?

    1   Yes
    2   No

QUESTION 5420   **MULTIPLE**

IF [Q5000 , 1]

Where had you heard about them?

    1   TV
    2   Radio
    3   Newspaper
    4   Television
    5   Websites friends
    6   Family work colleagues
    7   Other

QUESTION 5430

And now, I would like to ask you a few questions about your/your
organisations general attitudes towards energy,
electricity use and the electricity bill.
Please rate each of the following statements on a scale of 1 to 5 where 1
is strongly agree and 5 is strongly disagree

QUESTION 5431

DUMMY QUESTION

    1   Our society needs to reduce the amount of energy we use
    2   The people I work with and I need to reduce the amount of
            energy we use
    3   My organisation is interested in changing the way we use
            electricity if it reduces the electricity bill
    4   My organisation is interested in changing the way we use
            electricity if it helps the environment
    5   By changing the way the people I work with and I use
            electricity, I can reduce my electricity bill

PUT IN state3 Q5431,1

QUESTION 5432

Our society needs to reduce the amount of energy we use

    1   1 - strongly agree
    2   2
    3   3
    4   4
    5   5 - strongly disagree

PUT IN state3 Q5431,2

QUESTION 5432

The people I work with and I need to reduce the amount of energy we use

    1   1 - strongly agree
    2   2
    3   3
    4   4
    5   5 - strongly disagree

PUT IN state3 Q5431,3

QUESTION 5432

My organisation is interested in changing the way we use electricity if
it reduces the electricity bill

       1   1 - strongly agree
       2   2
       3   3
       4   4
       5   5 - strongly disagree

PUT IN state3 Q5431,4

QUESTION 5432

My organisation is interested in changing the way we use electricity if
it helps the environment

       1   1 - strongly agree
       2   2
       3   3
       4   4
       5   5 - strongly disagree

PUT IN state3 Q5431,5

QUESTION 5432

By changing the way the people I work with and I use electricity, I can
reduce my electricity bill

       1   1 - strongly agree
       2   2
       3   3
       4   4
       5   5 - strongly disagree

QUESTION 5440

And now, I would like to ask you a few questions about your own efforts
to date to reduce your electricity usage.
Please rate each of the following statements on a scale of 1 to 5 where 1
is strongly agree and 5 is strongly disagree

QUESTION 5441   **MULTIPLE**

DUMMY QUESTION

       1   My organisation has already done a lot to reduce the amount
                 of electricity it uses
       2   My organisation has already made changes to the way we work
                 in order to reduce the amount of electricity we use.
       3   My organisation would like to do more to reduce electricity
                 usage
       4   My organisation knows what it needs to do in order to reduce
                 electricity usage
       5   My organisation cannot control how much electricity it uses

PUT IN state4 Q5441,1

QUESTION 5442

My organisation has already done a lot to reduce the amount of
electricity it uses

       1   1 - strongly agree
         ☝   *ADD TO Q5441 [1]*
       2   2
         ☝   *ADD TO Q5441 [1]*
       3   3
       4   4
       5   5 - strongly disagree

PUT IN state4 Q5441,2

QUESTION 5442

My organisation has already made changes to the way we work in order to reduce the amount of electricity we use.

    1   1 - strongly agree
      ⇘   *ADD TO Q5441 [2]*
    2   2
      ⇘   *ADD TO Q5441 [2]*
    3   3
    4   4
    5   5 - strongly disagree

PUT IN state4 Q5441,3

QUESTION 5442

My organisation would like to do more to reduce electricity usage

    1   1 - strongly agree
      ⇘   *ADD TO Q5441 [3]*
    2   2
      ⇘   *ADD TO Q5441 [3]*
    3   3
    4   4
    5   5 - strongly disagree

PUT IN state4 Q5441,4

QUESTION 5442

My organisation knows what it needs to do in order to reduce electricity usage

    1   1 - strongly agree
      ⇘   *ADD TO Q5441 [4]*
    2   2
      ⇘   *ADD TO Q5441 [4]*
    3   3
    4   4
    5   5 - strongly disagree

PUT IN state4 Q5441,5

QUESTION 5442

My organisation cannot control how much electricity it uses

    1   1 - strongly agree
      ⇘   *ADD TO Q5441 [5]*
    2   2
      ⇘   *ADD TO Q5441 [5]*
    3   3
    4   4
    5   5 - strongly disagree

QUESTION 5411

IF [Q5441 , 1 , 2]

Thinking about the energy reduction activities undertaken by your organisation, did you achieve savings in your bill?

    1   Yes
    2   No

QUESTION 5422   **NUMBER**

IF [Q5411 , 1]

Approximately what % savings on the average bill did you achieve?

QUESTION 5500   **MULTIPLE**

MAXIMAL VALUE 3

In general, can you identify the top three sources you rely on for
information relating to energy efficiency?

    1   TV Radio
    2   Newspaper
    3   Poster advertising
    4   Internet friends
    5   Family work colleagues
    6   Electricity Suppliers (e.g. ESB CS, BGES, Airtricity,
              Energia)
    7   Government organisations (SEI, CER, Dept of Energy)
    8   Industry or business organisations (such as ISME, or other
              organisations specific to your business)
    9   Specific Advertising campaigns (e.g. Power of One)
   10   Other

QUESTION 5510

Thinking about the electricity market in Ireland as you understand it
today, please indicate your level of satisfaction
with each of the following (1 is very satisfied and 5 is very
dissatisfied):

QUESTION 5511

DUMMY QUESTION

    1   The overall quality of the electricity supply
    2   The number of suppliers competing in the market
    3   The range of different tariffs available
    4   The percentage of electricity being generated from renewable
              sources
    5   The number of estimated bills your organisation receives
    6   The level of wastage of electricity in the home or office
    7   The overall cost of electricity
    8   The environmental damage associated with the amount of
              electricity used

PUT IN state5 Q5511,1

QUESTION 5512

The overall quality of the electricity supply

    1   1-Very Satisfied
    2   2
    3   3
    4   4
    5   5-Very Dissatisfied

PUT IN state5 Q5511,2

QUESTION 5512

The number of suppliers competing in the market

    1   1-Very Satisfied
    2   2
    3   3
    4   4
    5   5-Very Dissatisfied

PUT IN state5 Q5511,3

QUESTION 5512

The range of different tariffs available

```
1       1-Very Satisfied
2       2
3       3
4       4
5       5-Very Dissatisfied
```

PUT IN state5 Q5511,4

QUESTION 5512

The percentage of electricity being generated from renewable sources

```
1       1-Very Satisfied
2       2
3       3
4       4
5       5-Very Dissatisfied
```

PUT IN state5 Q5511,5

QUESTION 5512

The number of estimated bills your organisation receives

```
1       1-Very Satisfied
2       2
3       3
4       4
5       5-Very Dissatisfied
```

PUT IN state5 Q5511,6

QUESTION 5512

The level of wastage of electricity in the home or office

```
1       1-Very Satisfied
2       2
3       3
4       4
5       5-Very Dissatisfied
```

PUT IN state5 Q5511,7

QUESTION 5512

The overall cost of electricity

```
1       1-Very Satisfied
2       2
3       3
4       4
5       5-Very Dissatisfied
```

PUT IN state5 Q5511,8

QUESTION 5512

The environmental damage associated with the amount of electricity used

1	1-Very Satisfied
2	2
3	3
4	4
5	5-Very Dissatisfied

QUESTION 6000

And now, I would like to ask some questions about why you chose to
participate in the national smart meter trial. Please
rate each of the statements on a scale of 1 to 5 where 1 is strongly
agree and 5 is strongly disagree.

QUESTION 6001

DUMMY QUESTION

1	More information on the bill about the amount of electricity you use at different times of the day or week
2	More advice on how to reduce your electricity usage
3	An opportunity to reduce your bill if you move the time when you use your electricity away from peak hours of 5pm to 7pm
4	An opportunity to reduce the impact on the environment by reducing the overall amount of electricity you use
5	An opportunity to reduce the impact on the environment by changing the times when you use most electricity
6	An opportunity to reduce your bill by changing the times when you use most electricity.

PUT IN state8 Q6001,1

QUESTION 6011

More information on the bill about the amount of electricity you use at
different times of the day or week

1	1-strongly agree
2	2
3	3
4	4
5	5-strongly disagree

PUT IN state8 Q6001,2

QUESTION 6011

More advice on how to reduce your electricity usage

1	1-strongly agree
2	2
3	3
4	4
5	5-strongly disagree

PUT IN state8 Q6001,3

QUESTION 6011

An opportunity to reduce your bill if you move the time when you use your
electricity away from peak hours of 5pm to 7pm

1	1-strongly agree
2	2
3	3
4	4
5	5-strongly disagree

PUT IN state8 Q6001,4

QUESTION 6011

An opportunity to reduce the impact on the environment by reducing the
overall amount of electricity you use

```
1        1-strongly agree
2        2
3        3
4        4
5        5-strongly disagree
```

PUT IN state8 Q6001,5

QUESTION 6011

An opportunity to reduce the impact on the environment by changing the
times when you use most electricity

```
1        1-strongly agree
2        2
3        3
4        4
5        5-strongly disagree
```

PUT IN state8 Q6001,6

QUESTION 6011

An opportunity to reduce your bill by changing the times when you use
most electricity.

```
1        1-strongly agree
2        2
3        3
4        4
5        5-strongly disagree
```

QUESTION 30000

This was my last question.
Thank you very much for your co-operation.