

Project Design Phase

Proposed Solution

Date:	21-12-2025
Team ID:	
Project Name:	Automated Network Request Management in ServiceNow
Maximum Marks:	2 Marks

Proposed Solution Template:

S.No	Parameter	Description
1	Problem Statement	Manual network requests cause delays, errors, and low visibility
2	Idea / Solution Description	ServiceNow-based automated network request management system
3	Novelty / Uniqueness	Dynamic forms, auto-population, and flow-based approvals
4	Social Impact / Customer Satisfaction	Faster service delivery and improved user experience
5	Business Model	Subscription-based platform with operational cost savings
6	Scalability of the Solution	Easily scalable for enterprise-level network services