

Performance Testing Phase

Model Performance Test - II

Date:	21-12-2025
Team ID:	
Project Name:	Automated Network Request Management in ServiceNow
Maximum Marks:	

1. Purpose

This document captures the **performance testing results of the initial Network Request flow execution**, including catalog variable retrieval, record creation, email notification, and approval validation.

2. Test Scenario

Scenario Name: Initial Network Request Submission & Approval Flow

Trigger: Catalog Item Requested – Network Request

Testing Method: Flow Designer – Test Run

3. Components Tested

- Get Catalog Variables
- Create Record (u_network_database)
- Send Email Notification
- Ask for Approval
- Conditional Logic – If Request is Approved
- Update Record
- Flow Completion

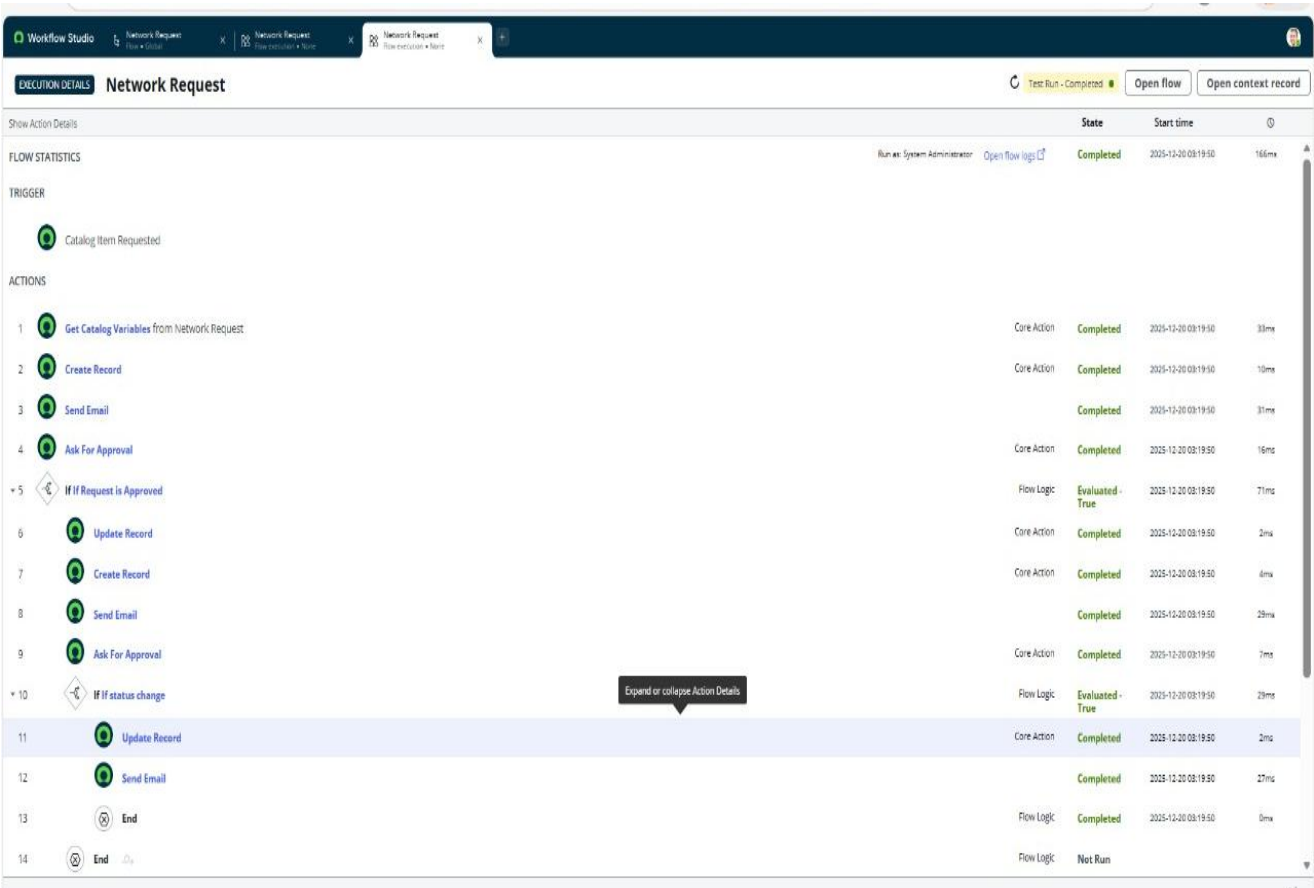
4. Test Execution Details

The flow was executed using **ServiceNow Flow Designer Test Run**. Each action was monitored for execution time and completion status.

Observed Results:

- All actions executed successfully

- Approval condition evaluated as **True**
- No execution failures or delays
- Flow state marked as **Completed**



5. Performance Observations

Action	Status	Observation
Get Catalog Variables	Completed	Executed within milliseconds
Create Record	Completed	Data stored successfully
Send Email	Completed	Notification triggered
Ask for Approval	Completed	Approval routed correctly
If Approved Condition	Evaluated – True	Logic validated
Update Record	Completed	Status updated
End	Completed	Flow ended successfully

6. Conclusion

The initial Network Request flow executed efficiently with no performance bottlenecks. All automation steps completed within acceptable time limits, validating system performance.