

Performance Testing Phase

Model Performance Test – I

Date:	21-12-2025
Team ID:	
Project Name:	Automated Network Request Management in ServiceNow
Maximum Marks:	

1. Purpose

This document focuses on **performance testing of post-approval actions**, including status change handling, record updates, and notification triggers.

2. Test Scenario

Scenario Name: Request Status Change & Notification Flow

Trigger: Status Change in Network Request

Testing Method: Flow Designer – Test Run

3. Components Tested

- Update Record after status change
- Send Email Notification
- Conditional Logic – If Status Change
- Flow Completion

4. Test Execution Details

The flow was executed after approval to validate **status-driven automation**.

Observed Results:

- Status change detected correctly
- Record updated without delay
- Email notification sent successfully
- Flow completed with no errors

EXECUTION DETAILS Network Request

Test Run - Completed • Open flow Open context record

			State	Start time	Duration
Show Action Details	ACTIONS				
1	Get Catalog Variables from Network Request	Core Action	Completed	2025-12-19 02:12:55	18ms
2	Create Record	Core Action	Completed	2025-12-19 02:12:55	7ms
3	Send Email		Completed	2025-12-19 02:12:55	46ms
4	Ask For Approval	Core Action	Completed	2025-12-19 02:12:55	4ms
+ 5	If If Request is Approved	Flow Logic	Evaluated - True	2025-12-19 02:12:55	11ms
6	Update Record	Core Action	Completed	2025-12-19 02:12:55	10ms
7	End	Flow Logic	Completed	2025-12-19 02:12:55	0ms
ERROR HANDLER					

5. Performance Observations

Action	Status	Observation
If Status Change	Evaluated – True	Condition validated
Update Record	Completed	Status updated successfully
Send Email	Completed	Notification delivered
End	Completed	Flow completed

6. Conclusion

Post-approval automation executed smoothly and efficiently.

The system handled status updates and notifications without latency, confirming reliability of the workflow.