

## Performance Testing Phase

### Model Performance Test – I

Date:	21-12-2025
Team ID:	
Project Name:	Automated Network Request Management in ServiceNow
Maximum Marks:	

#### 1. Purpose

This document focuses on **performance testing of post-approval actions**, including status change handling, record updates, and notification triggers.

#### 2. Test Scenario

**Scenario Name:** Request Status Change & Notification Flow

**Trigger:** Status Change in Network Request

**Testing Method:** Flow Designer – Test Run

#### 3. Components Tested

- Update Record after status change
- Send Email Notification
- Conditional Logic – If Status Change
- Flow Completion

#### 4. Test Execution Details

The flow was executed after approval to validate **status-driven automation**.

##### Observed Results:

- Status change detected correctly
- Record updated without delay
- Email notification sent successfully
- Flow completed with no errors

EXECUTION DETAILS

Network Request

Test Run - Completed

Open flow

Open context record


Show Action Details

State

Start time

ACTIONS

1



Get Catalog Variables from Network Request


Core Action

Completed

2025-12-19 02:12:55

18ms

2



Create Record


Core Action

Completed

2025-12-19 02:12:55

7ms

3




Send Email

Completed

2025-12-19 02:12:55

46ms

4



Ask For Approval


Core Action

Completed

2025-12-19 02:12:55

4ms

5



If If Request is Approved


Flow Logic

Evaluated - True

2025-12-19 02:12:55

11ms

6



Update Record


Core Action

Completed

2025-12-19 02:12:55

10ms

7



End

Flow Logic

Completed

2025-12-19 02:12:55

0ms

Expand or collapse Action Details

ERROR HANDLER

## 5. Performance Observations

Action	Status	Observation
If Status Change	Evaluated – True	Condition validated
Update Record	Completed	Status updated successfully
Send Email	Completed	Notification delivered
End	Completed	Flow completed

## 6. Conclusion

Post-approval automation executed smoothly and efficiently. The system handled status updates and notifications without latency, confirming reliability of the workflow.