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Dear Colleagues:

As part of our 2025 educational leadership professional learning series, Swinburne University of Technology, in partnership with Montmorency Primary School, would like to invite you to a Master Class:

De-escalation Techniques for Educators: Working Productively with Parents

This interactive session is designed for any educator, teacher, or school leader who has faced a challenging conversation with an upset or angry parent. Participants will explore five practical, evidence-based strategies to de-escalate difficult interactions and build productive partnerships with families.



Presenter: Mat McRae

This Master Class will be facilitated by Mat McRae, principal of Queenscliff Primary School and a seasoned educator with over 16 years' experience across primary and tertiary education in Victoria, NSW, and the ACT. Mat has held senior leadership roles in both government and independent schools and is an active contributor to regional school improvement strategy. Mat brings a strong focus on inclusive, high-performing learning communities and is known for his evidence-informed leadership, deep commitment to student wellbeing, and practical insight into parent-school partnerships.

In-Person event

Wednesday, 30 July 2025 | 4:30 – 6:30 PM AEST

at

Montmorency Primary School
60A Rattray Rd, Montmorency VIC 3094

Online event

Thursday, 31 July 2025 | 4:30 – 6:30pm AEST

Link will be distributed closer to the time

[Register Here](#)

Or use this link: <https://forms.office.com/r/8U2tGhpUSY>

Swinburne University of Technology