

JAYSON JAMORA

TECHNICAL SUPPORT & CREATIVE GENERALIST

I operate where deep technical logic meets human creativity. I don't just answer support tickets; I also turn complicated engineering problems into simple, understandable solutions. I don't just fix the bug right away; I also see the bigger picture because my work combines the accuracy of a developer with the flexibility of a creative. I connect the code on the backend to the person on the other side of the screen, whether I'm figuring out what went wrong with a system or improving a user's workflow.



WORK EXPERIENCE

Freelance

January 2025 - Present

- Co-Engineered the core analysis framework for a full-stack code comprehension tool using serverless functions; designed a multi-layered prompt architecture for the Generative API that utilized responseSchema to enforce structured JSON output and processed the model's "thought stream" for real-time UI updates.
- Integrated the Wise payment gateway into custom web applications built with Ruby on Rails to provide clients with secure payment systems.
- Executed rigorous data classification and annotation for machine learning training pipelines, ensuring the integrity of synthetic data sets used for model optimization and pattern recognition.

Starlite IT Solution | Owner

Apr 2023 - Jul 2024

- Managed all aspects of the sales of computer parts and accessories, ensuring product compatibility and providing technical guidance to drive customer satisfaction and repeat business.
- Provided expert technical support for a wide range of hardware and software issues, effectively troubleshooting and resolving customer problems with clear communication.

Lenin Computer Inc. Technical and Customer Support Specialist

April 2021 - Feb 2023

- Specialized in the end-to-end process of custom PC building, from initial component selection and assembly to OS installation and performance tuning.
- Enhanced customer satisfaction by providing personalized consultations, such as re-allocating a client's budget from aesthetic components to a superior GPU to meet their specific gaming performance goals.

EDUCATION

SOUTHERN CITY COLLEGES

Sept. 2015 - Oct. 2017



- Completed core coursework including: Data Structures & Algorithms, Database Management, Object-Oriented Programming, and Networking Fundamentals.

TECHNICAL SKILLS



LINGUISTIC



CONTACT

