**1.Sign up message looks unprofessional; remove the "!!!". Or give us provision to edit these messages in the back end and also explain if “@@@@” are hidden codes**

Comment- we will remove the !!! and we can not give the such type of provision to change the message. Whatever you require we can set in the api side.

In Backend @@@ we have set to replace the text for any name.

**2.Sign up confirmation email looks unprofessional; there's a spelling error in the email itself and it looks like Spam**

Comment- All the email is set in backend (i.e admin section), we can change whatever they required.

**3.When adding a course and when an error arises, there should be a way to stop the e-loading screen, or at least go back to fill in the missing information without having to start all over.**

Comment- we can not give any permission such that, but we can provide any other so if any issue will come then loader will stop.

**4.In profile menu, "Calendar" is spelled wrong**

Comment – we will do.

**5.Under add course, the classes don't show anything other than "select"**

Comment- Please mention the scenario (i.e which country and subject have to you selected) based on the we can solve it out.

**6.Remove all exclamation marks from confirmation popups.**

Comment – we will do. If you will be able to mention the page name and all that will be more easier for us to do the needful.

**7.In the profile, under the "help and support" tab, there's still default text.**

Comment- We will check it out.

**8.We are registering courses under Alberta Edmonton time for example you put date May 13th, and when students register, they try to access live session and course is showing it took place 2 days ago**

Comment- We will check it out.

**9.Again, students are able to register expired courses.**

Comment – Expired course they can not register. For that teacher should again start the session then only they can register.

**10.Popular courses: Popular courses should be such that they populate themselves and should be clickable (Images should be editable).**

Comment- Doubt (App end )

**11.Brouse our best courses: They are also not editable or clickable.**

Comment- Doubt (Not understand)

**12.During the process of registering for a course as a student (or as a parent) only higher learning courses are shown and no primary courses (Both option for higher and lower learning should be shown).**

Comment- There is no lower learning course, other we have to check.

**13.Email Validation, System accepting fake emails. How do we guard for spam**

Comment- Check format of the email (App as well as Web end)

**14.Parents creating account without email validation**

Comment- we have to check from mobile end.

**13.Impossible for students to register for multiple courses in different domain**

Comment- They can change the subject, after that data will reflect the same.

**15.Registering for Primary and lower-Level classes. When you are about to choose subject only higher-level subjects are appearing**

Comment – Check the scenario

**16- To select a student/parent to chat with the cursor should show as if it is clickable**

Comment- Doubt (Implement coursor type as a pointer)

**17- Teachers's dashboard items not clickable except notification**

Comment- Add all the possible redirection based on the menu.

**18- Parent call from teacher's dashboard is not active**

Comment- New Implementation

**14- Go live doesn't work: Teachers can't go live as such students unable to join**

Comment – Without the time teacher not able to go for live class. Same as for student also.

**15.1Students who come late should be able to join the class.**

Comment – Already that functionality is there. (Already button is enable for 2hrs from mobile app end.)

**16- Students unable to see exam**

Comment – Check the scenario

**17- Teachers unable to see the exam they set**

Comment – Check the scenario

**Sub Admin--**

**16.Subadmin same user ids**

Comment – Doubt (what are you want to say?)

**17.Sub admin activities trail of History**

Comment – New Implementation

**18.Superadmin not be able to delete a submain account**

Comment – New Implementation

**19.Additional sub title for new emails without template**

Comment – Doubt (what are you want to say?)

**20.The Three @@@ signs in readymade populated email**

Comment – Doubt (are you asking about, when we are creating email template from side? Or any email is triggering like this. please mention it)

**New implementation--**

**1.When creating a profile, where it says primary class of teaching, there should be a dropdown menu with the different classes**

Comment – Drop down menu things not understand, but it goes for new implementation.

**2.Where it says "primary subject of teaching", when somebody selects others, there should be a pop-up for the person to type in the subject.**

Comment – New implementation

**3.Add verify email option.**

Comment – Already Done

**4.For add courses, under countries, add a "select all" option, or select more than one country.**

Comment – New implementation

**5.Students should be able to re-enter live class session after logging out or exiting**

Comment – Already Done (But check it once from mobile end)

**6.Students should be able to join a live class at least 5 minutes before the start of the class**

Comment – Already Done (But check it once from mobile end)

**7.Teacher should have the possibility to mute all.**

Comment – New implementation

**8.Just the person talking at a time should be seen if possible.**

Comment – New implementation

**9.Entire student to be displayed on the video screen**

Comment – Already there (please check and confirm it.)

**10.Being able to re-enter a class after exiting**

Comment - Already Done (But check it once from mobile end)

**11.Possibility of a teacher to repost and reschedule the same course for a future session without having to enter the details all over again.**

Comment - Already Done (please check it once)

**12.1-The last step during creating an account should be to accept our terms and conditions. This also should be added at app download**

Comment – Not understandable (please clarify once)

**14.We should change the wording "Learning Management System" and also come out or formulate what we want to see written under this section on the landing page. (Linorel-Opening a whole world of opportunities with education at your finger tip).**

Comment – If you need only text please mention the page name we will do the needful

**15.Possibility of having a dropdown menu for primary/grade courses especially for the Canadian system and the option "other".**

Comment – New implementation

**16- Is there a possibility of Yes/No questions when setting exams?**

Comment – New implementation

**Dashboard filtering of data**

**• By date**

**• By location**

**• By month**

**• Higher and primary**

Comment – New implementation

**Editing Email in main admin account**

Comment – Email should be unique. We can not give permission to edit the email.

**Payment pending for courses that never took place**

**• Put cancelled**

**• Class never took place**

Comment – new implementation (but its small changes.)