SYDNEY PORTER

✉ sydneyporter74@yahoo.com

📞 (513) 571-6741

📍 Liberty Township, OH 45011

PROFESSIONAL SUMMARY

Dependable and driven student currently studying computer programming and coding developing a strong foundation of knowledge of JavaScript, HTML5, and CSS looking to enter the professional realm of Programming. Successful in quickly building skills, self-teaching and acquiring new knowledge.

SKILLS

- REST API's
- JavaScript
- HTML5
- CSS
- Node.js
- Express.js
- SQL Databases
- MongoDB
- React

EDUCATION

Trilogy Education Services
Nashville, TN

No Degree: Coding Bootcamp

University Of Cincinnati
Cincinnati, OH • 08/2020

Bachelor of Arts: English Literature
- Graduated cum laude

WORK HISTORY

Texas Roadhouse - **Key Hourly**
West Chester, OH • 07/2020 - Current

- Listened to and addressed customer concerns using creative problem-solving in accordance with company guidelines.
- Counted registers and cleaned and secured shop at end of shift.
- Trained and coached employees on company policies, best practices and store opening and closing procedures.
- Coached team members on food safety and sanitation processes, customer service, menu education and up-selling techniques to drive revenue.

Texas Roadhouse - **Server**
West Chester, OH • 06/2017 - Current

- Collected credit card, cash and gift certificate payments and dispensed change for cash transactions.
- Collaborated with kitchen team to support order preparation, manage efficient deliveries and minimize customer service issues by verifying meals.
- Monitored guests for intoxication and immediately reported concerns to management, contributing to safe and welcoming environments for all patrons.