

# Syed Ahmed

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## WORK EXPERIENCE

### Web Developer

*Fawaz Central (June 2024 - Present)*

- Used Figma to design high converting landing pages resulting in a 35% opt in rate
- Utilized HTML, CSS, JS in order to implement landing pages inside of go high level CRM
- Leveraged Go high level automations in order to create a seamless UX for clients
- Worked with cross functional teams such as marketing in order to optimize funnels

### VP of Technology

*WLU Muslim Students Association (June 2023 - Present)*

- Led a team of 7 to create [wlumsa.org](https://wlumsa.org) using popular technologies such as Nextjs, Typescript, and Tailwind CSS for an organization of 1500
- Optimized database queries and utilized caching techniques resulting in a 300% reduction to our postgres database
- Incorporated Server side rendering to improve webvitals, and SEO increasing traffic to website by 200%
- Utilized stripe API in order to incorporate payments resulting in a 10% increase to donations
- Implemented agile methods combined with reusable components to cut project timeline by 15%
- Created interactive content management system for stakeholders
- Collected and Analyzed data about key metrics regarding the club such as Event Signups: attendee ratio, Website traffic acquisition, community feedback and more in order to improve operations & report to stakeholders

### IT Administrator & Service Desk Communications Coordinator

*Ministry of Health (Sep 2023- Sep2024)*

- Automated report generation for managers using Jira API and JQuery and configured Jira workspace.
- Collaborated with a 12-member team to deliver IT solutions to 10,000+ Canadians in Ontario.
- Managed Public Health Units' contacts using Excel Macros.
- Documented processes using Confluence

## EDUCATION

### Wilfrid Laurier University

**Waterloo, Canada**

*Bachelors of Computer Science*

*April 2025*

- **Relevant Courses:** Intro to Software Engineering 1, Machine Learning, Artificial Intelligence, Databases 1 & 2, Foundations of Computing, Internet Computing

### Projects

#### [Ai Voice Interview Agent](#)

**2025**

- Created an Ai interview app to help individuals ace technical and behavioural interviews
- Utilized open ai's realtime and whisper models to provide support for multiple modalities creating a seamless UX

#### [League of Legends Game out Prediction Model](#)

**2023**

- Developed and implemented machine learning models (K-Nearest Neighbors and Random Forest) to predict match outcomes in League of Legends, leveraging player and champion data.
- Utilized Multiple datasets and API's in order to collect relevant data resulting in more accurate results
- Compiled results in to a report and presented findings to the class

#### [Ecommerce Website](#)

**2023**

- Use of frontend libraries and frameworks such as ReactJs, React-Redux, and React-bootstrap to achieve a responsive and visually attracting UI
- Use of Backend frameworks and databases such as Django, Django-Rest-Framework, and SQL
- Incorporated the use of JSON web tokens to authenticate users

## Technical Skills

**Languages:** Typescript, Python, C/C++, HTML/CSS, SQL/NoSQL

**Frameworks:** Nextjs, React, Django, Nodejs

**Developer Tools:** Git, Vscode, Fedora Linux, AWS, Azure, Google Cloud

**Interests:** What are you interested in getting into + what do you like to do outside of work/for fun? (Optional)

**Libraries:** TailwindCss, GraphQL, Pandas, Numpy