Kalambot Info

Transform your business with Kalambot

In today's digital era, customer expectations are higher than ever, and we're here to help you exceed them. We specialize in providing state-of-the-art chatbot solutions designed to elevate your business to new heights.

Company Mission

Build the best product that creates the most value for our customers, use business to inspire and implement environmentally friendly solutions.

Company Values

We strive to go above and beyond for our clients no matter the challenge. We aim to deliver our very best work every single day across our services.

Why Choose Kalambot?

24/7 Availability

Ensure your customers are always attended to with our chatbot's round-the-clock service. No matter the time of day, Kalambot is ready to assist, providing consistent support whenever needed. Never miss a customer query again, enhancing reliability and trust in your brand.

Instant Responses

Enhance customer satisfaction and engagement with immediate answers to their queries. Kalambot's quick response times keep your customers informed and happy, reducing wait times significantly. This leads to higher customer retention and a better overall experience.

Cost-Effective Customer Service

Lower your operational costs while maintaining high-quality support with Kalambot. Our efficient chatbot solution provides excellent customer service

without the hefty price tag of a large support team. Optimize your resources and focus on growing your business.

Data Collection and Insights

Gather valuable data from every interaction to understand your customers better. Kalambot's analytics provide insights that help you refine your services and cater to customer needs more effectively. Leverage this data to make informed business decisions and stay ahead of the competition.

Multilingual Support

Break down language barriers with Kalambot's multi-language capabilities. Communicate effortlessly with a global audience, ensuring everyone receives the same high level of service, no matter their language. Expand your reach and connect with customers from diverse backgrounds.

Personalized Experience

Deliver tailored responses and recommendations to each user, making every interaction unique. Kalambot's personalization features ensure that customers feel valued and understood. Enhance customer loyalty by providing a bespoke experience that meets their individual needs.

Information Provider

Offer quick and accurate access to detailed information about your products and services. Kalambot ensures your customers can easily find what they need, enhancing their overall experience. Improve customer satisfaction by being a reliable source of information.

Feedback & Review

Seamlessly collect customer feedback and reviews to improve your offerings. Kalambot helps you gather and analyze this crucial information, ensuring you stay attuned to customer satisfaction and needs. Use this feedback to drive continuous improvement and innovation.

Our Partners & Clients

- KLEVERSGREEN

- techaccess

- aitch

- avion ai

- WALLGRAM

- SNDN.Co

- DenseFusion

- gsPLUS

Location

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FaceBook: https://www.facebook.com/rapidsaii/

Twitter: https://www.twitter.com/rapids_aii/

LinkedIn: https://www.linkedin.com/company/rapidsai/

Pricing

- In free version you can avail three chatbot with 1 document (not more than 100 lines) fine tuning on per month basis.

- In standard version you have facility to avail 10 chatbot with 5 documents (not more than 300 lines). The price of standard version is $10 per month or $150

per year.

- In premium version you have the facility to avail unlimited chatbot fine tuned on large corpus of data with high quality generation. Also the paid version includes advanced features like custom integrations, data analytics, theme option. The price of paid version is $20 per month or 300$ per year.

Cofounders

- Faisal Imran
- Engr. M. Usman
- Rao M. Umair Waheed
- Dr. Muhammad Tariq Saeed
- Abdul Mannan

Technical Team

- Omair Munir (Sr. Full Stack Engineer)
- M. Hasnat Mnzoor (Sr. Android Developer)
- Mahad Khaliq (Machine Learning Engineer)
- Alishba Tahir (Machine Learning Engineer)
- Muhammad Haroon (NLP Engineer)
- Arslan Amin (Data Analyst)
- Ahmad Waqas Nasir (Full Stack Engineer)
- Balaj Ali (Full Stack Engineer)
- Amna Ejaz (Machine Learning Researcher)
- Zainab Ejaz (UI/UX Designer)
- Naima Kiani (Design Manager)
- Amna Riaz (Jr. UI/UX Designer)
- Ahmad Nabeel (Jr. Machine Learning Researcher)

- Taimoor Hassan (Python Intern)

- Mahnoor Basit (Bioinformatician)

- Zahra Ahmed (Machine Learning Intern)

Kalambot Successful Projects

- Travel Booking Assistant for Faisal Movers

- Healthcare Appointment Scheduler for Numl Hospital

- Ecommerce Chatbot for Bonanza Satrangi

Project Report: Travel Booking Assistant for Faisal Movers

Client: Faisal Movers (Bus Service)

Project Overview:

Kalambot successfully developed a Travel Booking Assistant chatbot for Faisal Movers, a renowned bus service in Pakistan. The chatbot was designed to streamline the ticket booking process, provide real-time bus schedule updates, offer seat availability, and assist customers with booking and cancellation requests. The chatbot aims to enhance customer experience by providing a seamless, interactive platform for users to manage their travel bookings.

Objectives:

- Provide an easy-to-use interface for customers to book tickets for Faisal Movers bus services.

- Automate responses to common customer queries, such as bus schedules, pricing, and seat availability.

- Allow users to cancel or modify their bookings through the chatbot interface.

- Ensure 24/7 customer support for travel-related inquiries.

Features:

1. **Booking Assistance**: Customers can search for available buses based on date, time, and route, and book tickets instantly through the chatbot.

2. **Seat Availability**: Real-time seat availability is displayed to users, allowing them to choose preferred seats.

3. **Bus Schedules and Routes**: The chatbot provides updated information on bus schedules, routes, and stopovers.

4. **Booking Modifications**: Customers can cancel or modify bookings directly through the chatbot.

5. **Payment Integration**: The chatbot supports secure payment gateways, allowing users to pay for tickets seamlessly.

6. **24/7 Support**: The chatbot operates round the clock, providing instant assistance to user queries and issues.

Technologies Used:

- **Platform**: Deployed on the Faisal Movers official website and integrated with messaging platforms.

- **Backend**: Powered by Wordpress and finetuned with Openai GPT model for NLP and real-time interaction.

- **API Integration**: Integrated with the Faisal Movers booking system for real-time data access on schedules, availability, and payments.

Outcomes:

- The chatbot improved the efficiency of the ticket booking process, reducing the need for human intervention.

- Customer satisfaction increased due to quick and easy access to information and booking services.

- The chatbot handled a significant portion of customer inquiries, allowing customer service teams to focus on more complex issues.

Conclusion:

The Travel Booking Assistant developed for Faisal Movers is a highly functional and user-friendly solution that has enhanced the overall customer experience for the bus service. The integration of real-time booking features, schedule updates,

and 24/7 support ensures that customers can rely on the chatbot for all their travel-related needs.

Project Report: Healthcare Appointment Scheduler for Numl Hospital

Client: Numl Hospital

Project Overview:

Kalambot developed a Healthcare Appointment Scheduler chatbot for Numl Hospital to assist patients with booking appointments, managing their schedules, and accessing healthcare services efficiently. The chatbot was designed to streamline the hospital's appointment system, provide information about doctors' availability, and offer reminders for upcoming appointments.

Objectives:

- Enable patients to book appointments with doctors at Numl Hospital through an easy-to-use chatbot interface.

- Provide real-time updates on doctor availability, appointment slots, and consultation hours.

- Reduce the workload of hospital staff by automating the appointment scheduling process.

- Send reminders to patients about upcoming appointments and offer rescheduling options.

Features:

1. **Appointment Booking:** Patients can search for doctors by specialty, view their availability, and book appointments directly through the chatbot.

2. **Doctor Information:** The chatbot provides information about doctors, including their specialization, qualifications, consultation hours, and location within the hospital.

3. **Appointment Management:** Patients can view, cancel, or reschedule appointments, allowing for flexibility in managing their healthcare schedules.

4. **Reminders and Notifications**: Automated reminders are sent to patients about upcoming appointments, reducing no-shows.

5. **24/7 Accessibility**: The chatbot is available around the clock, providing patients with access to appointment scheduling services anytime.

Technologies Used:

- **Platform**: Deployed on Numl Hospital's official website and integrated with their existing patient management system.

- **Backend**: Built using Dialogflow for natural language processing and interaction.

- **API Integration**: Integrated with the hospital's patient management and scheduling system to provide real-time updates on appointments and availability.

Outcomes:

- The appointment scheduling process was significantly optimized, reducing the need for phone calls or in-person bookings.

- Patients found it easier to access healthcare services and schedule appointments at their convenience.

- Hospital staff were able to focus more on patient care rather than managing appointment schedules.

Conclusion:

The Healthcare Appointment Scheduler chatbot developed for Numl Hospital provided an efficient and user-friendly solution for both patients and hospital staff. By automating the scheduling process and offering real-time availability, the chatbot has improved patient engagement and enhanced the overall healthcare experience at the hospital.

Project Report: Ecommerce Chatbot for Bonanza Satrangi

Client: Bonanza Satrangi (Clothing Brand)

Project Overview:

Kalambot developed an Ecommerce chatbot for Bonanza Satrangi, a well-known clothing brand, to enhance customer shopping experiences. The chatbot was created to assist customers with product browsing, offer personalized recommendations, and facilitate online purchases. By providing real-time responses to customer queries, the chatbot aims to improve user engagement and drive online sales.

Objectives:

- Provide an interactive platform for customers to browse and shop from Bonanza Satrangi's online store.

- Offer personalized clothing recommendations based on customer preferences and past interactions.

- Automate responses to frequently asked questions regarding product details, availability, and delivery.

- Support customers through the purchasing process, from selecting items to making payments.

Features:

1. **Product Browsing**: Customers can search for clothing items by category, color, size, and collection directly within the chatbot interface.

2. **Personalized Recommendations**: The chatbot offers tailored product recommendations based on customers' shopping history and preferences.

3. **Order Placement**: Users can add products to their cart and complete purchases directly through the chatbot, with payment gateway integration for a seamless checkout experience.

4. **Order Tracking**: Customers can track their orders and view estimated delivery times through the chatbot.

5. **Customer Support**: The chatbot provides instant answers to queries related to product availability, returns, and shipping policies.

6. **Promotional Updates**: The chatbot informs customers about ongoing sales, discounts, and new arrivals, enhancing user engagement.

Technologies Used:

- **Platform**: Integrated on Bonanza Satrangi's official website and mobile app, providing both web and app-based interactions.

- **Backend**: Developed using Wordpress and finetuning Openai GPT model to enable natural language understanding and conversational flow.

- **API Integration**: Integrated with Bonanza Satrangi's e-commerce backend to handle real-time inventory management, order placement, and payment processing.

Outcomes:

- The chatbot simplified the online shopping experience for Bonanza Satrangi customers, leading to increased customer satisfaction.

- Sales saw an improvement as users were able to browse, select, and purchase products with minimal effort.

- The chatbot handled a significant volume of customer inquiries, reducing response time and increasing the overall efficiency of customer service.

Conclusion:

The Ecommerce chatbot developed for Bonanza Satrangi has successfully streamlined the online shopping experience by offering customers a convenient and interactive way to shop. The personalized recommendations and instant customer support have enhanced user engagement, while the seamless order placement and tracking features have driven sales growth for the brand.