**Product Features**

It is an Electronic Mail notification sent to your e-mail address the day your statement is generated and available. E-Statement replaces your current paper statement, providing you immediate access to your account information.

This facility is provided free of cost to the customers.

**Product Features/ Benefits/ Unique Selling Points:**

* Bank Alfalah account holders can receive Daily, Weekly, Monthly, Quarterly or Half-Yearly account statements directly via email.
* This is a bird’s eye-view service for customers who would like to have summary of their account electronically.
* The facility is free of cost.
* The customer can receive E-Statements for two or more accounts on the same email address.
* Customers must have a valid email address for receiving E-Statement

**Eligibility Criteria**

* All Bank Alfalah Checking accounts
* Valid email address for receiving E-Statement
* Selection of frequency
* Customer’s email address must be available in T24 CIF (Customer’s Profile)

Associated Charges

* No sign-up or annual fee
* E-statement are free of cost.

**FAQs**

**How can I get myself registered for E-Statement?**All you need is a valid email address upon which you wish to receive E-Statements or visit branch for activation of services.

**What are the benefits of E-Statement?**With E-Statement, you can receive periodic emails (Daily/Weekly/Monthly/Quarterly/Half-Yearly) about your account in your Email Account which provides you convenience and comfort to have the information about transactions/summary without visiting branch.

**What services can I get by opting for E-Statement?**Opting for E- Statement will give you a bird’s eye -view of your account balance & Mini-Statements which can help you in Reconciliation and keeping a track of your payments/receivables.

**In case E-Statement needs to be enrolled on as a new Registration? What should be the guidelines?**Customer can visit your branch informing for the registration or contact Call Center for registration.

**Can I receive E-Statements for two or more account of Bank Alfalah?**Yes, you can receive E-Statements for two or more accounts on same email address**.**

**Who is the sender of E-Statement?**E-Statement sender is digitalbanking@bankalfalah.com

**What is the tentative schedule of E-Statement Facility?**Below is the tentative schedule of sending E-Statement facility but it is not fixed.

**I mistakenly deleted my E-Statement from my inbox, can I get it again?**Yes, you can contact BAF Call Center (111 225 111) asking them to resend your last generated E Statement