

Software Engineering

Steps of Software Engineering:

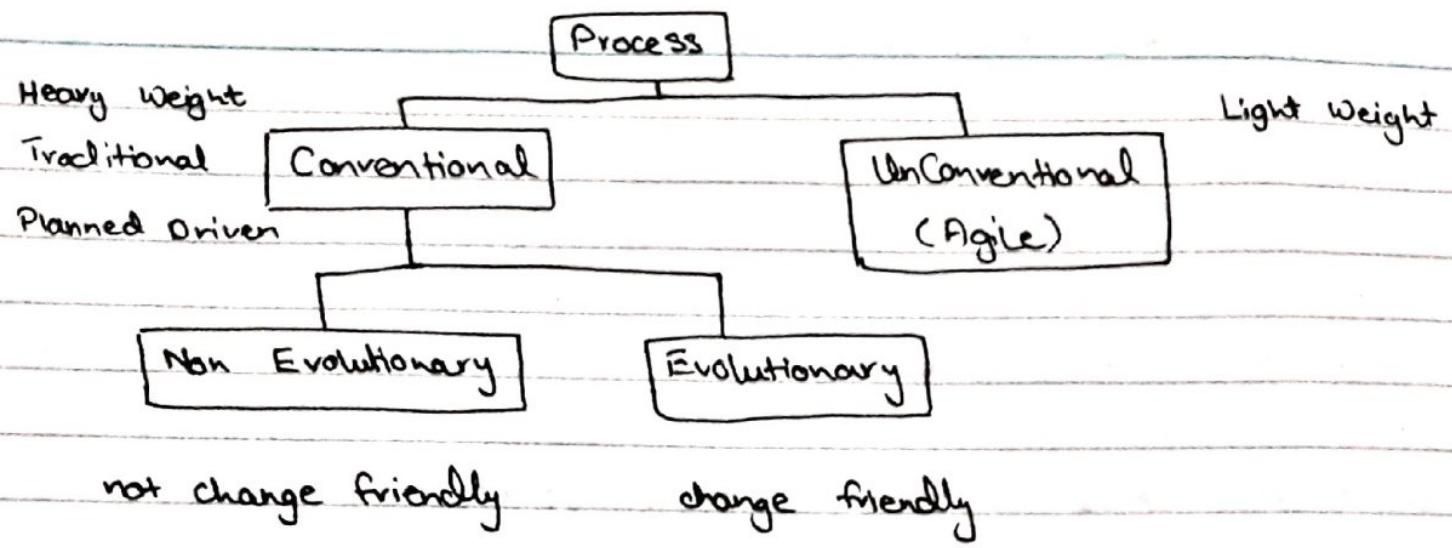
- Inception: find the problem and its solution
- Requirements Engineering: identify the resources needed
- Analysis: analyse the resources and flow of execution
- Design: High level design, Interface, Component level design
- Programming / Implementation / Coding
- Testing: unit, integration and system testing
- Deployment / Delivery
- Operation / Maintenance: character, adaptive maintenance
- Retirement

Process: approach, framework, road map

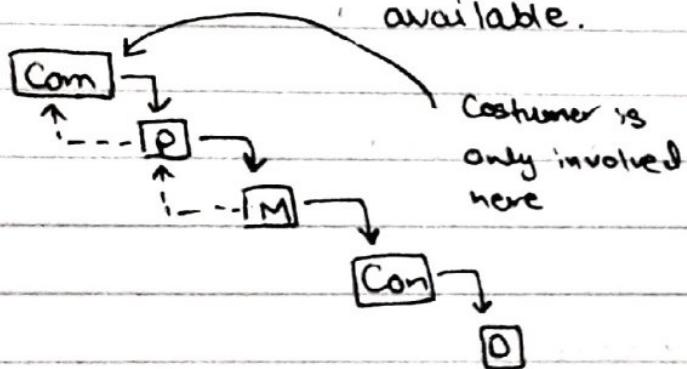
a process also tells us the sequence to perform activities in addition to the activities involved. Changing the sequence will result in new process

Generic Activities:-

- Communication: talk with customer & list all requirements.
- Planning: identify the ~~process~~ resources required.
- Modeling: creating architecture of the system
- Construction: coding & testing
- Deployment: delivery, support, feedback

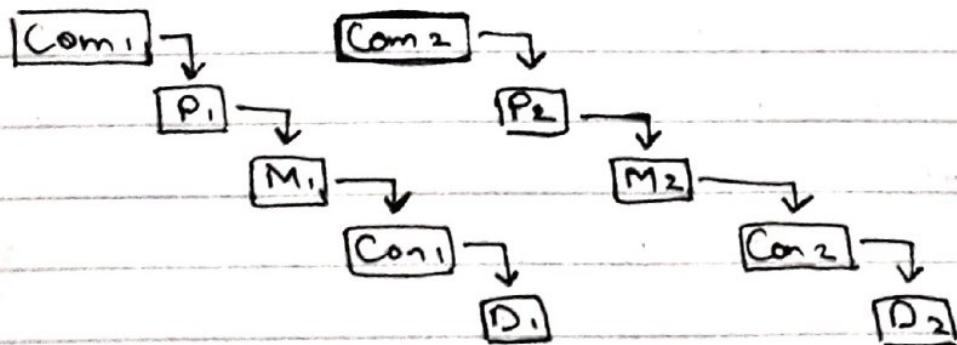


⇒ Waterfall Model: rigid and assumes that requirements are available.

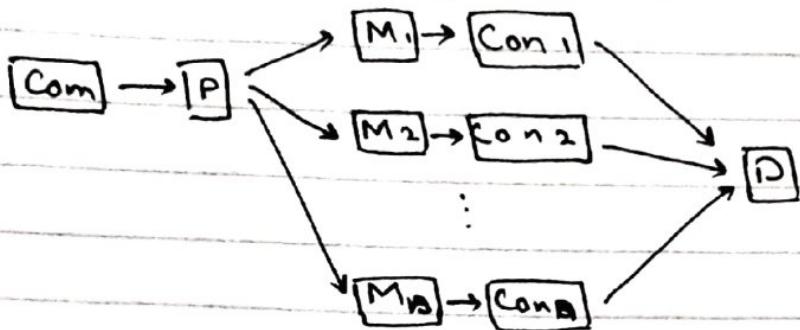


Note: Software Process Model is an abstraction of Software Process

⇒ Incremental Model: unlike waterfall model the software is divided into bits and pieces and each part of the software is developed one by one or may be simultaneously.



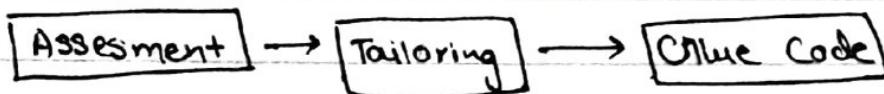
⇒ Rapid Application Development Model.



- This model requires a lot of man power
- It may only be used if the processes are mutually exclusive

⇒ Reuse Model: using pre developed components / services which may be free or not.

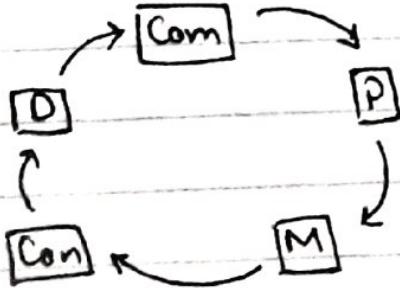
Component Base Paradigm:



- saves time
- less effort
- less man power
- may or may not be cheap.
- good quality

Service Base Paradigm: is expensive than the previous one as you need to pay for service each time.

⇒ Prototyping Process: keep on making prototypes in accordance to the customer needs until the customer is satisfied. (for small scale)

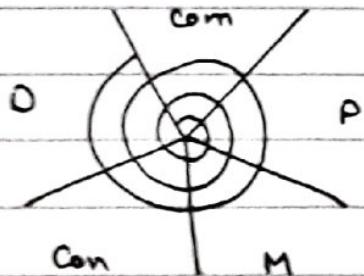


IKIWI SI: I'll know it when I see it
the customer may have this syndrome

The problem with prototyping is that in order to deliver it quickly there may be many problems with it. Also the team manager may not be able to plan ahead cause the prototypes are changing very often.

- This model may be embedded with the previous models.

→ Spiral Model: meant for large scale products. Risk driven process.



Once a task is complete and the programmers / customer is satisfied you get out of spiral and start working on a new task

→ Agile Processes: too much discipline brings rigidity hence the program should have flexibility for change.

• Salient Features of Agile Manifesto:

- Individuals & Interactions Vs Process & Tools: Individuals are the kings. Processes & Tools are important but not as much as the individuals.
- Working Software Vs Comprehensive documentation: The software should be given more important than the documentation

- Customer Collaboration vs Contract Negotiation: Customer & programmers are not two different entities but a single team.
- Responding to change vs following a Plan: The program should embrace change than being very rigid.

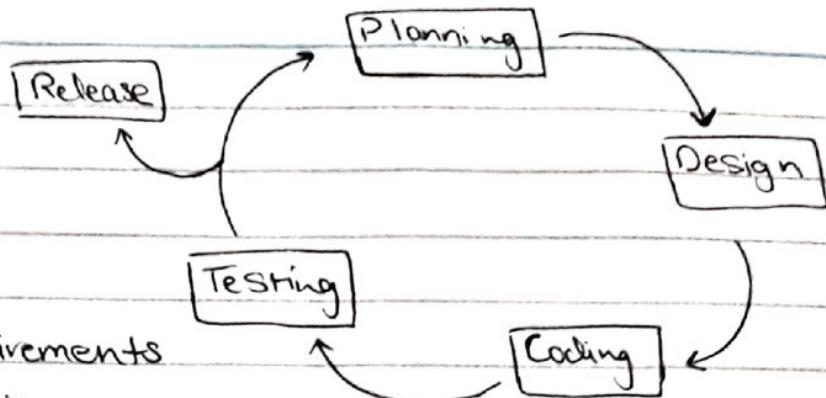
- Salient Features of Agile Processes:

- focus on customer satisfaction
- customer can demand change any time
- software is delivered early, continuously and frequently.
- iterative & incremental:
 - iterative is to continuously keep on changing same features
 - incremental is to start working on new features
- small teams of many smart people
- welcome change
- tacit knowledge: keeping knowledge (documentation) in mind.
so people should be smart
- Self organizing team (structure, decisions, trust between the team members)
- not suitable for large and critical processes.
- only suitable for small programs because of no documentation.
- In conventional processes you rely on process rigidity but in agile you rely upon team members' intelligence

⇒ XP (Extreme Process)

Planning:

- customer should be physically present in the office (colocation).
- customer provides requirements on index cards with its priority.
- developer provides cost to the customer stories. The stories may be divided into parts.



Design:

- CRC (Class Responsibility Collaboration)
- it is following OOA principles, make cards for classes with their attributes & methods and identify the other class on which it depends.
- Follows KIS (keep it simple) principle.

Coding:

- Constant Refactoring: change code without changing the behaviour
- Continuous Integration: so you can release anytime.
- Pair Programming: one person codes and the other one watches over you.
- Test First Development: before writing the code write the unit testing code.

Testing:

- User Acceptance Testing: user performs the testing

First Release:

- Project Velocity: number of stories implemented in one iteration
adjust 2nd iteration on the basis of first.

⇒ Scrum: provides managerial guidance.

- Sprint: an iteration in scrum is called sprint which is 30 days long. There is a backlog of requirements with their priority. Then take out packet to be implemented in next sprint.

* Note: Scrum does not provide guidance on how to implement a scrum.

* Note: If the user demands a change then it enters the backlog instead of the current sprint.

Daily Stand-up Meeting: Every day there is a 15 min meeting where scrum manager asks following questions from scrum team.

- What did you do?
- What obstacles did you face?
- What are your plans for tomorrow?

- Demo: release in scrum is called a demo

* Note: Scrum is applicable at individual / team / organizational level.

Software Project Management

Every project - is unique

- is temporary
- has goal(s)
- has constraints

task activity phase project program

→ hierarchy

Core activities of Software Project Management

- Planning (work unit, resources, schedule, risks)
- Organizing
- tracking
- control ■

Management: judicious use of means to accomplish an end.

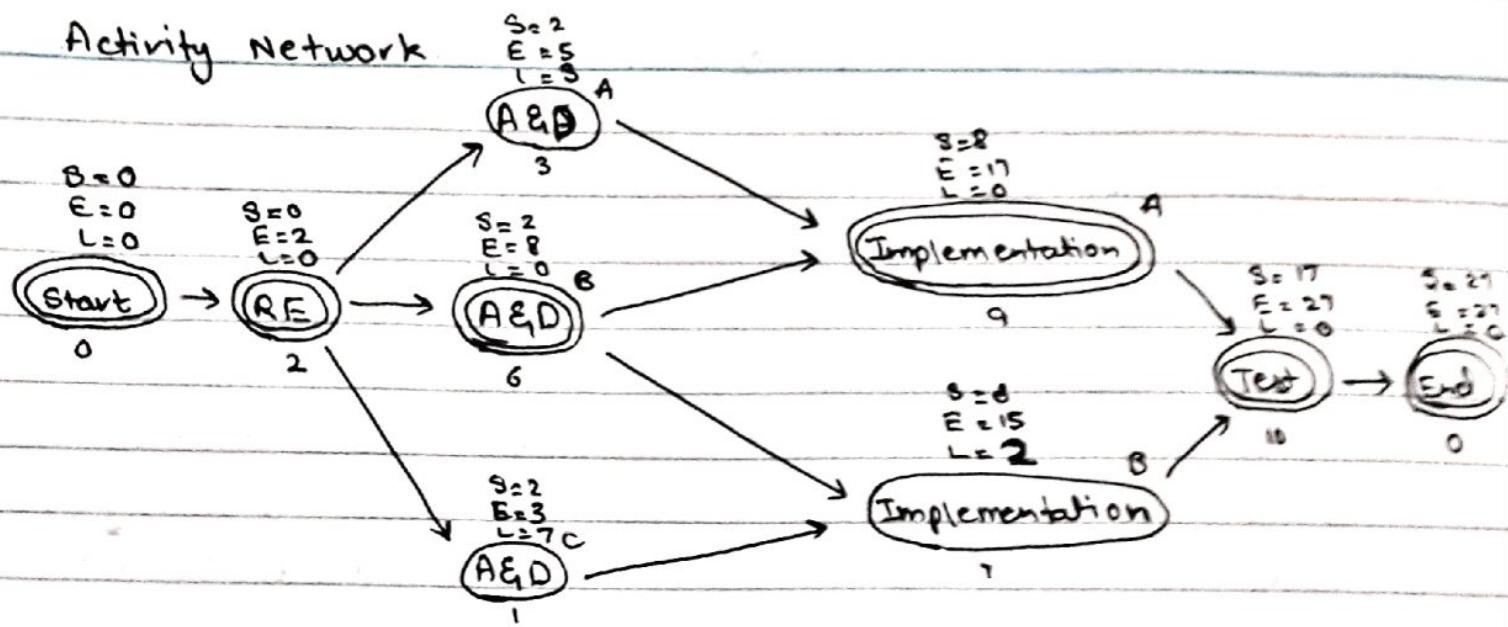
SPM is based on 4 Ps:

- People: get the right people based on experience, education, personality and organize them into teams.

- ⇒ Closed Team Structure: very strong & rigid hierarchy. Works in situations where the work is repetitive and not much creativity is required.
 - ⇒ Random Team Structure: opposite of closed team structure.
 - ⇒ Open Team Structure: combination of the above two
 - ⇒ Synchronous: cross team communication is not allowed but within team communication is performed.
- * Note: In Agile Processes Random, Open & Synchronous structure is used.
- ⇒ You need to motivate people to get a well called team. Opposite of such a team is toxic team.
 - Product: identify the product by talking to customer and assign to the people
 - Process: define the process that people need to follow.
 - Project: The end result customer is looking for.

Planning (Core Activity): the risks need to be quantized by impact factor and probability. Minimize risks by providing completion bonus, signing bond and pair programming.

Activity Network



Steps to find Critical Path:

- the start & end are critical
- prerequisite of critical is also critical
- in case of multiple pre-reqs the one that ends in last is critical.

Paths: (To calculate lags)

1	S → RE → A&D B → IA → T → E	27
2	S → RE → A&D B → [IB] → T → E	25
3	S → RE → [A&D A] → IA → T → E	24
4	S → RE → [A&D C] → IB → T → E	20

Requirements Engineering

It includes Planning, Communication and part of modeling
(analysis)

Software Supplier

| Software Consumer

Activities of RE

- 1 Inception
- 2 Elicitation
- 3 Elaboration
- 4 Negotiation
- 5 Specification
- 6 Validation
- 7 Management

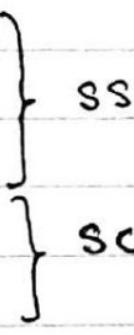


SRS (Software Requirements Specification)

- mostly written in simple/natural languages
- formal language (ocl, z) [mathematic involved]
- semi-formal (uml)

Stake Holder: anyone who is interested in achieving goals of a project and see it to completion.

- 1 Senior Managers
- 2 Project Managers
- 3 Practitioners
- 4 Customers
- 5 End users



Sc (mostly focused on these two)

1 Inception: get stake holders, informal meetings, goals are provided by stake holders.

2 Elicitation: refining the goals and requirements. Some methods are:

- Introspection: trying to put yourself in the shoes of a customer & trying to identify requirements. (generally not good technique) (except if domain expert)

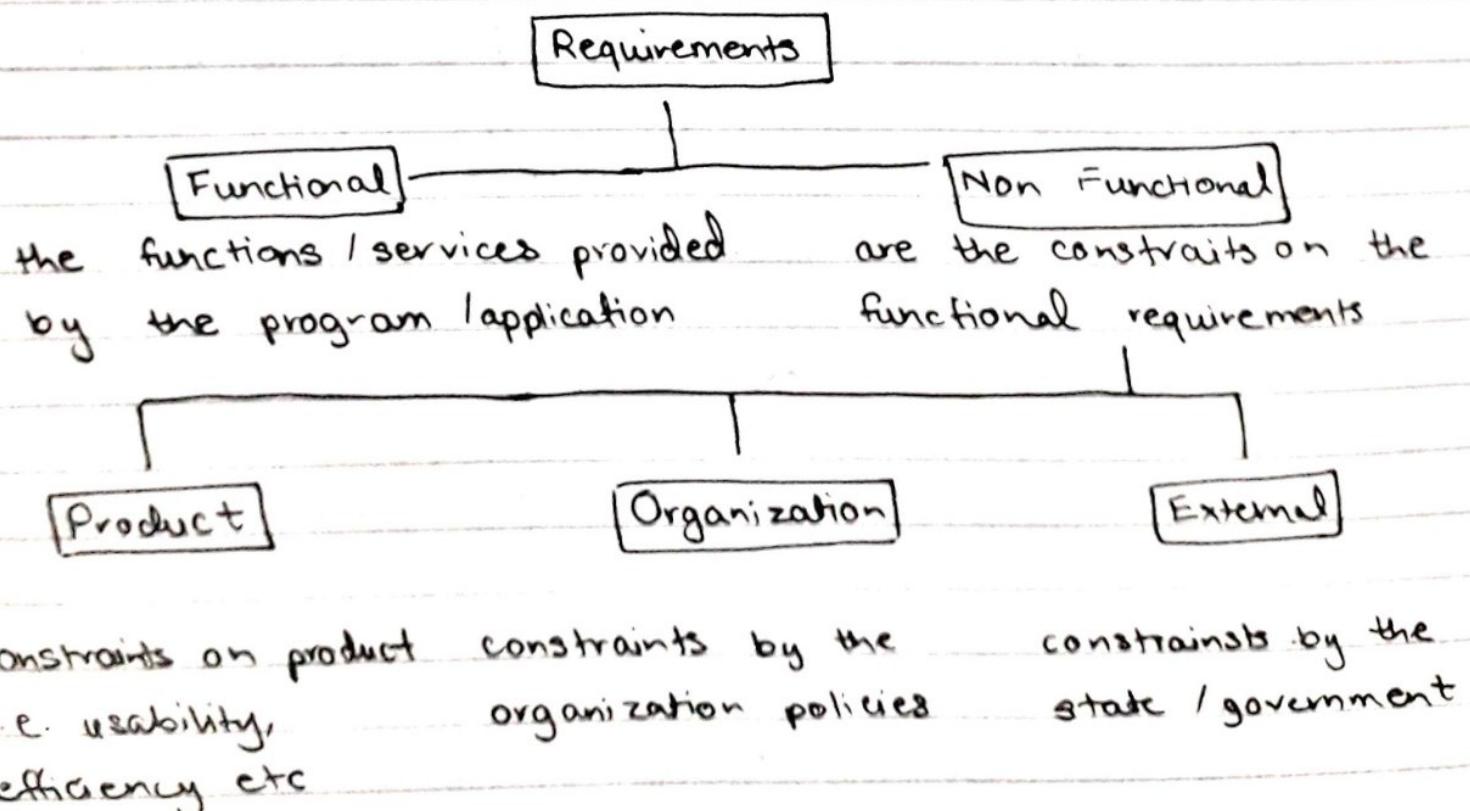
- Group Based: Brain storming sessions, informal meeting take notes, (generally used to determine high level goals)
Disadvantages :- (shy people, domination by a few people)

- Interview: 1 - 1 interaction. Interviewer → R.E , Interviewee → end user

- Structured: all questions predefined }
 - unstructured: just go with the flow }
 - semi structured: combination of both }
- Usage
- Conventional
- Agile Processes

- Questionnaires: used for surveys.

- open ended questions
- close ended questions



3 Elaboration: the analyses part of modeling is performed here.
create interaction models

Static Models

- Class Diagram

Dynamic Models

- State Diagram
- Sequence Diagram
- Activity Diagram
- Flow Models

4 Negotiation: different stakeholders will have different interests.
Hence conflicts occur which R.E must resolve.

Methods:

- Stakeholders compromise
- Let a higher authority decide (in case of dead lock)

5 Specification:

We use natural & Semiformal languages to make SRS.

- Non functional
 - High level functional
 - Detailed functional
- } natural (Shall Statement Format)
} semi formal

6 Validation:

- a requirement can be incorrect
- a requirement can be extra
- missing
- ambiguous

Note: be very careful
with words like
every, all, each etc.

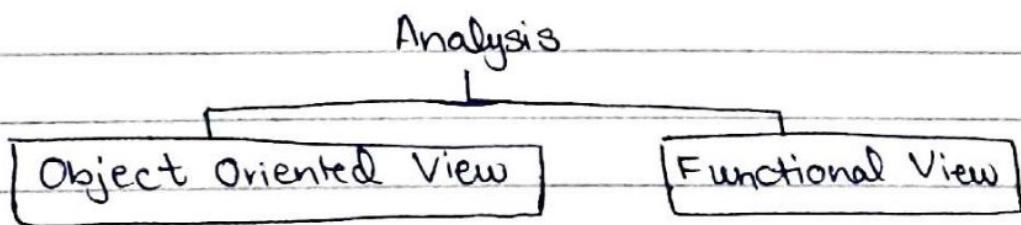
Requirements should be :

- complete
- unambiguous
- readable
- correct

tested by Flesch-Kincaid Model

7 Management : manage the requirements and changes in requirements throughout the creation of SRS document.

umbrella activity



Analysis Models:

- Use Case Diagram:
template Based textual usecases

- Interaction Models
Activity, Swimlane, Stake Diagram

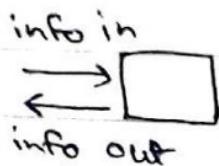
- Class Based Models
Class Diagram

Not Part of UML

belongs to structural paradigm
not object oriented.

- Data Flow Diagram (DFD)

how data flows through the system



external entity (info consumer or producer) e.g.
sensor, camera, actor



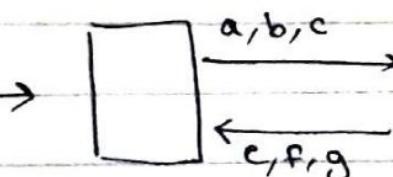
Process/Bubble (gets input, produces output, info transformer. always do something)

→ Data Flow (flow of info)

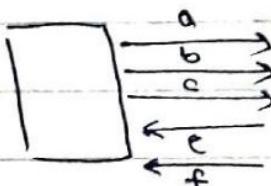


Data Store/
Storage (represents tables in database)

Representation



or

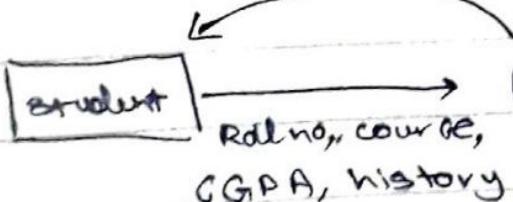


* Note: no dangling processes & external entities meaning no info going in or out or both.

DFD level - 0

- just one bubble
- bubble contains a noun as a process (only in level 0)
- one / more external entity

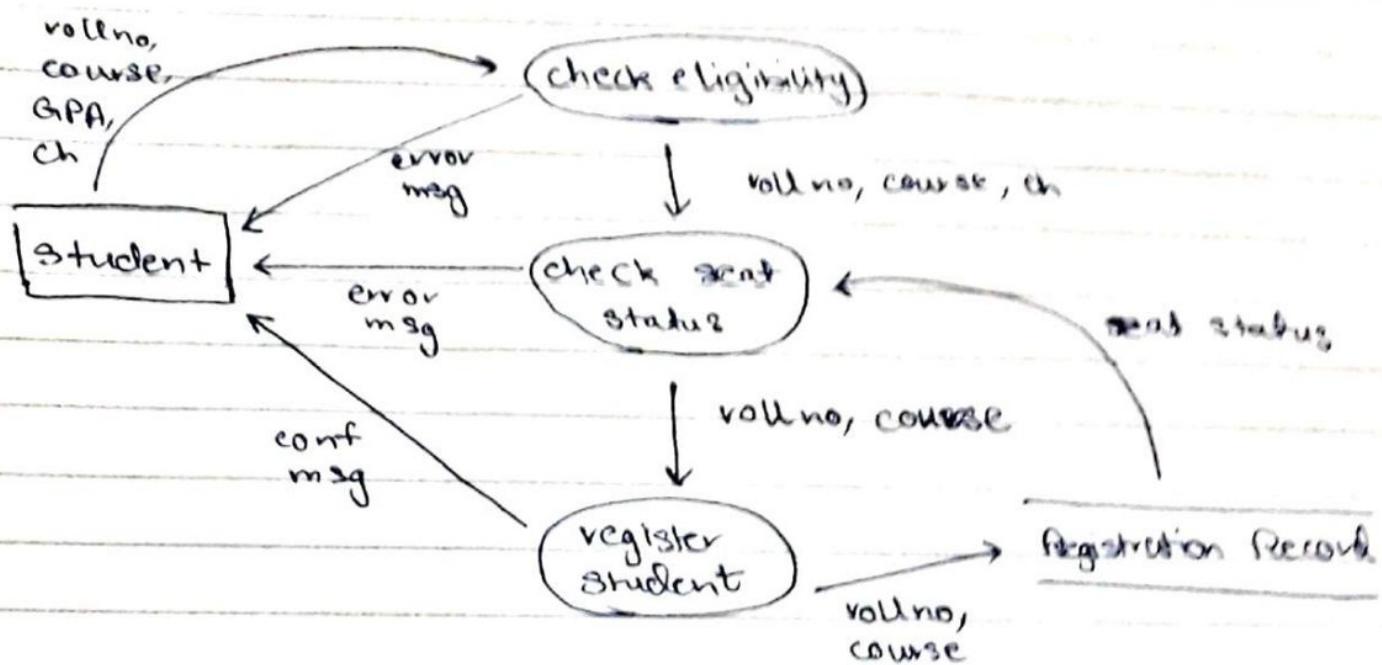
confirmation/error msg



Course
Registration
System

data store part of
process / system

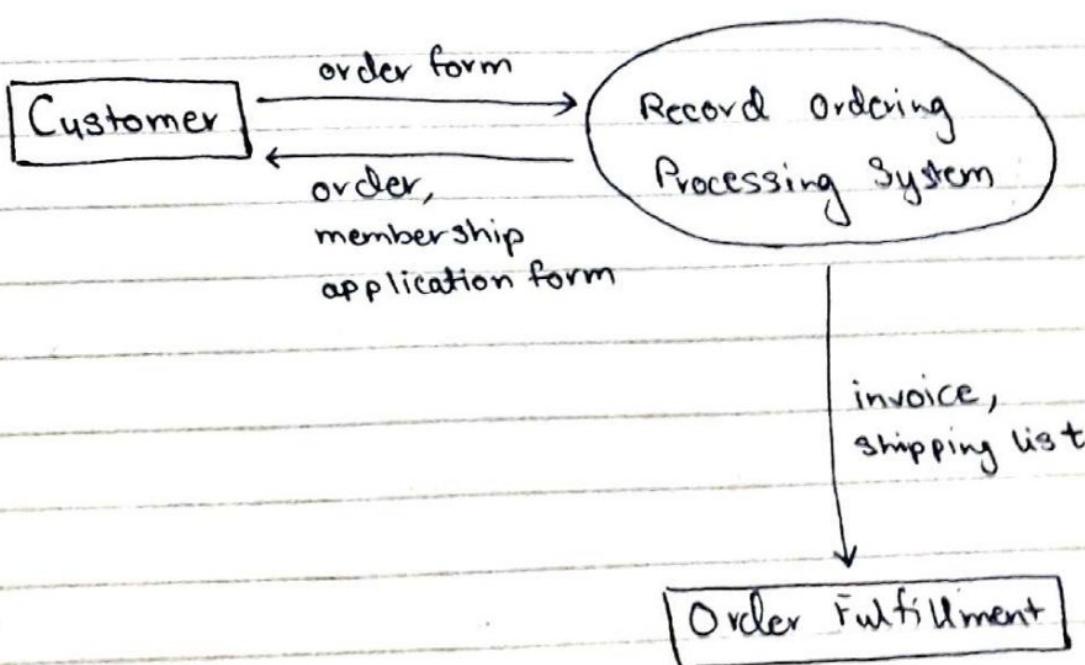
DFD level-1



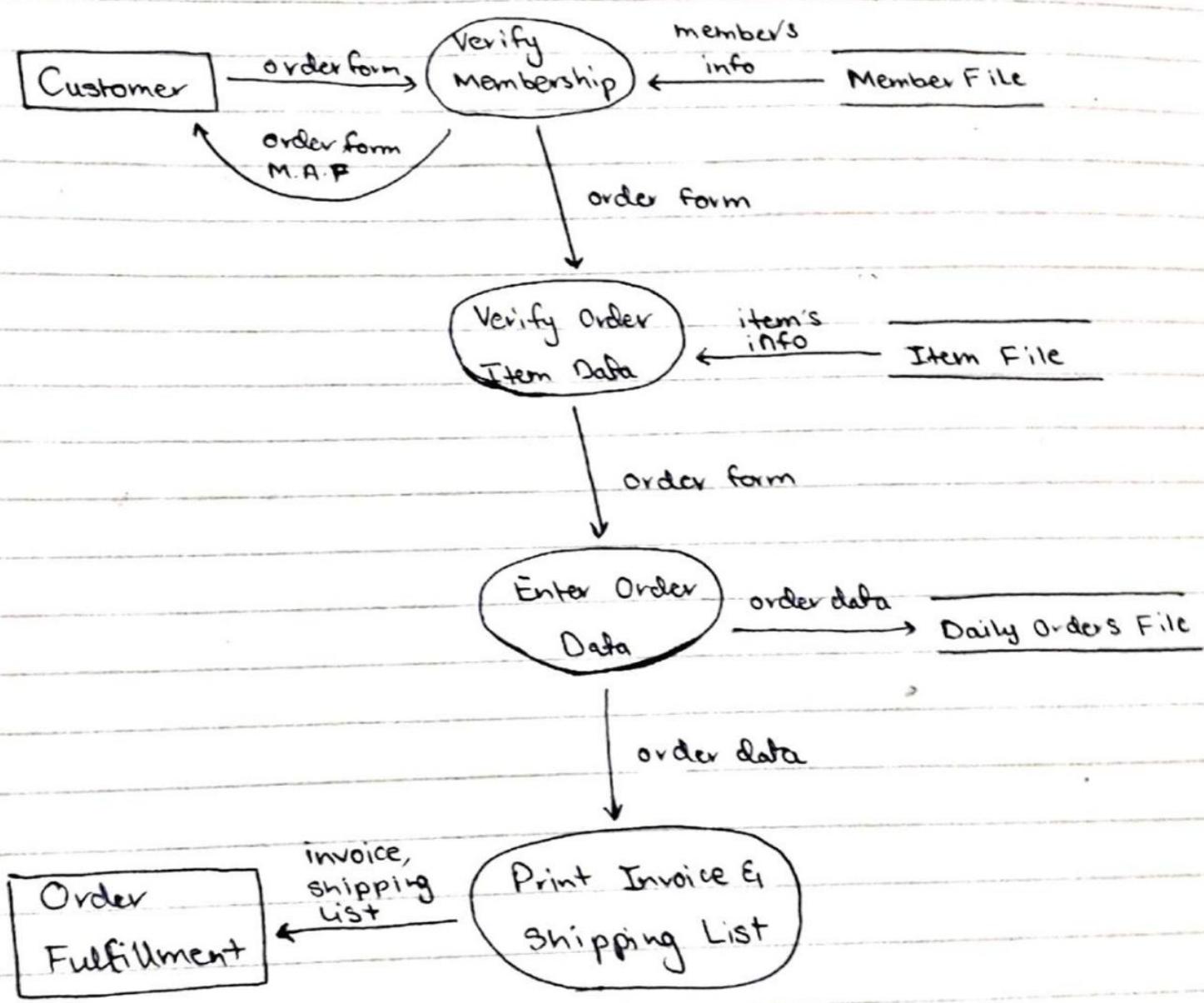
Info flow must be balanced; entities in level-0 should only be present in levels above it.

Example:

Level zero

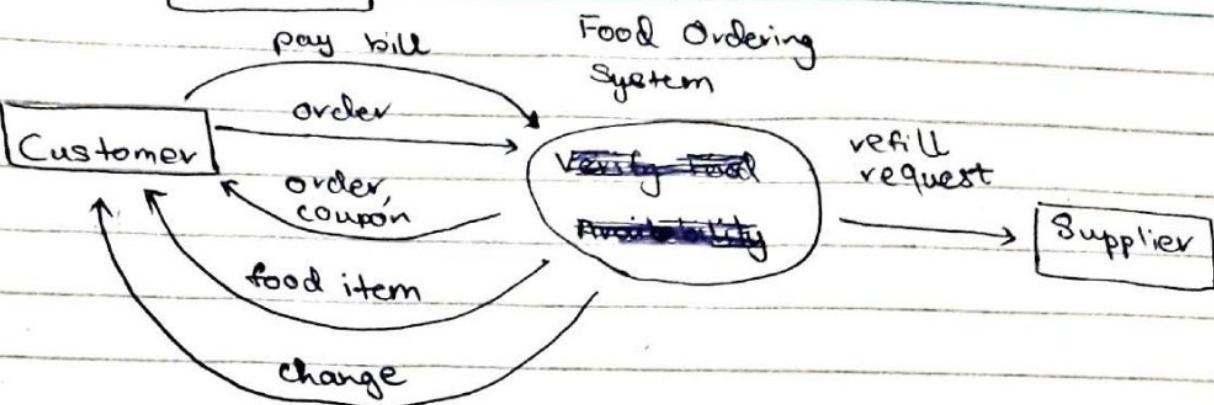


Level 1

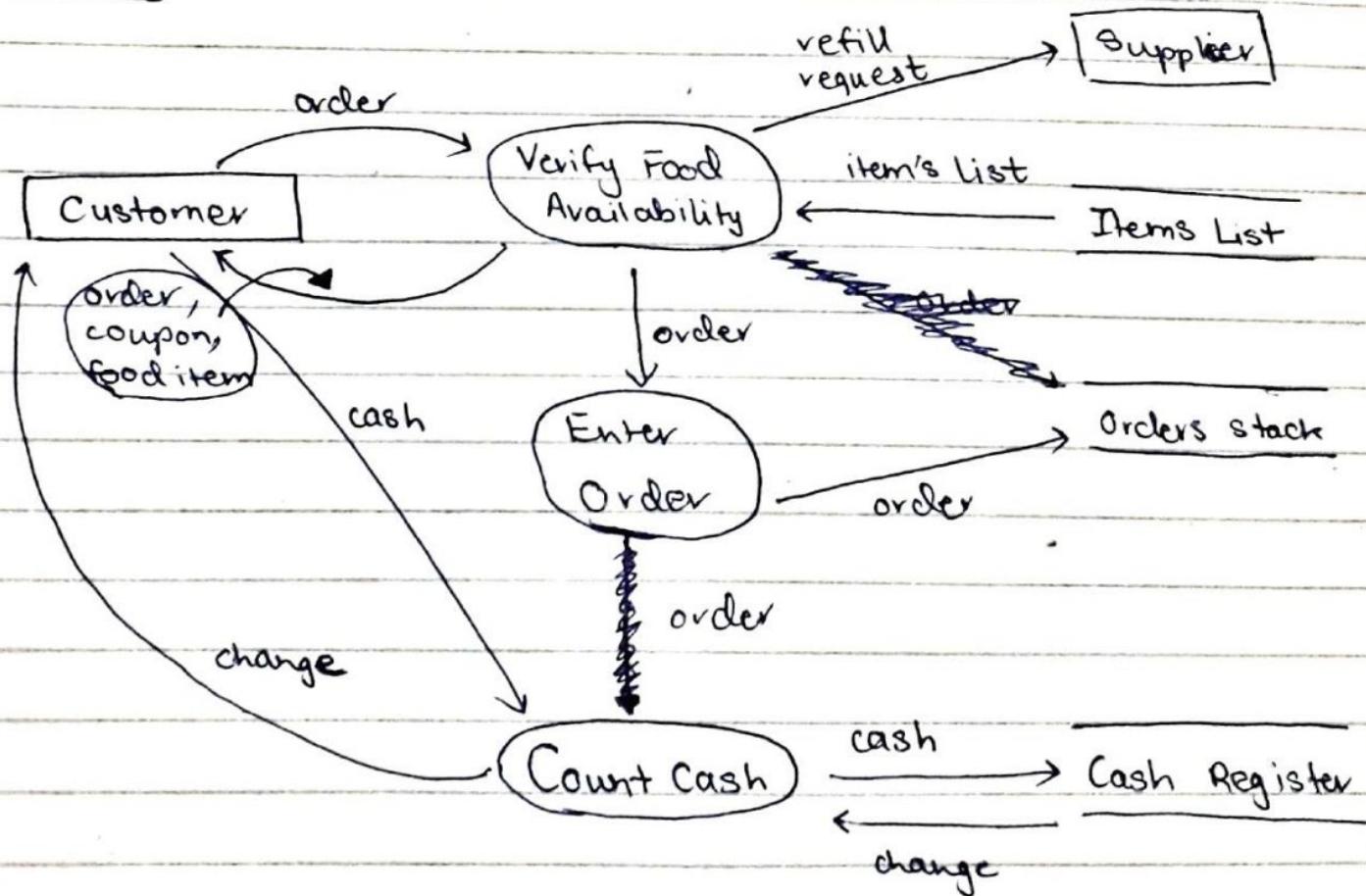


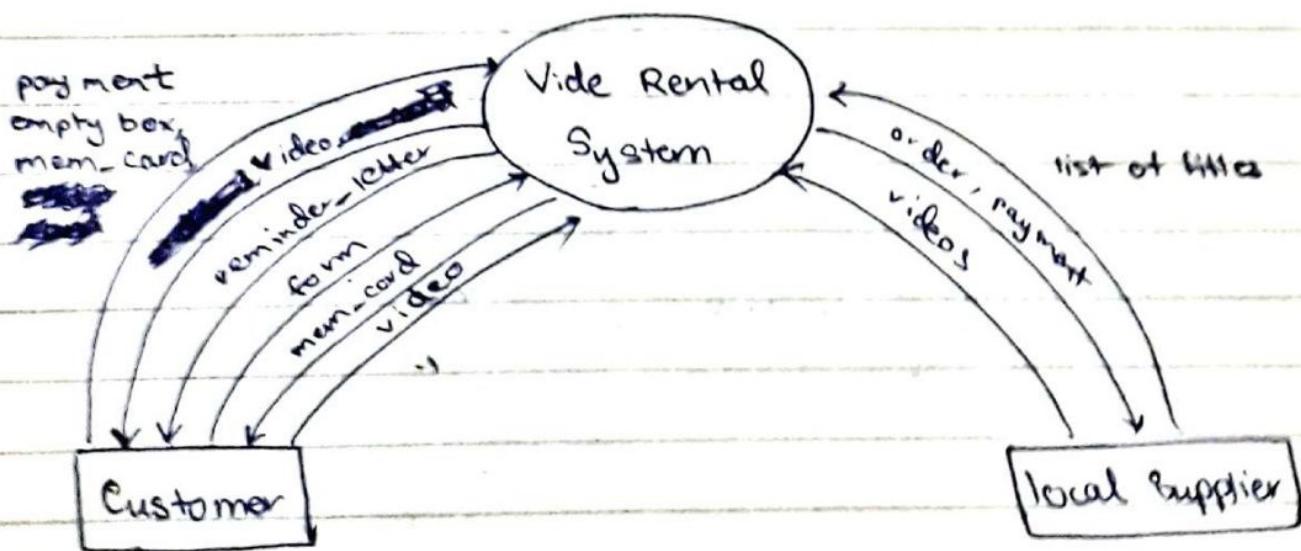
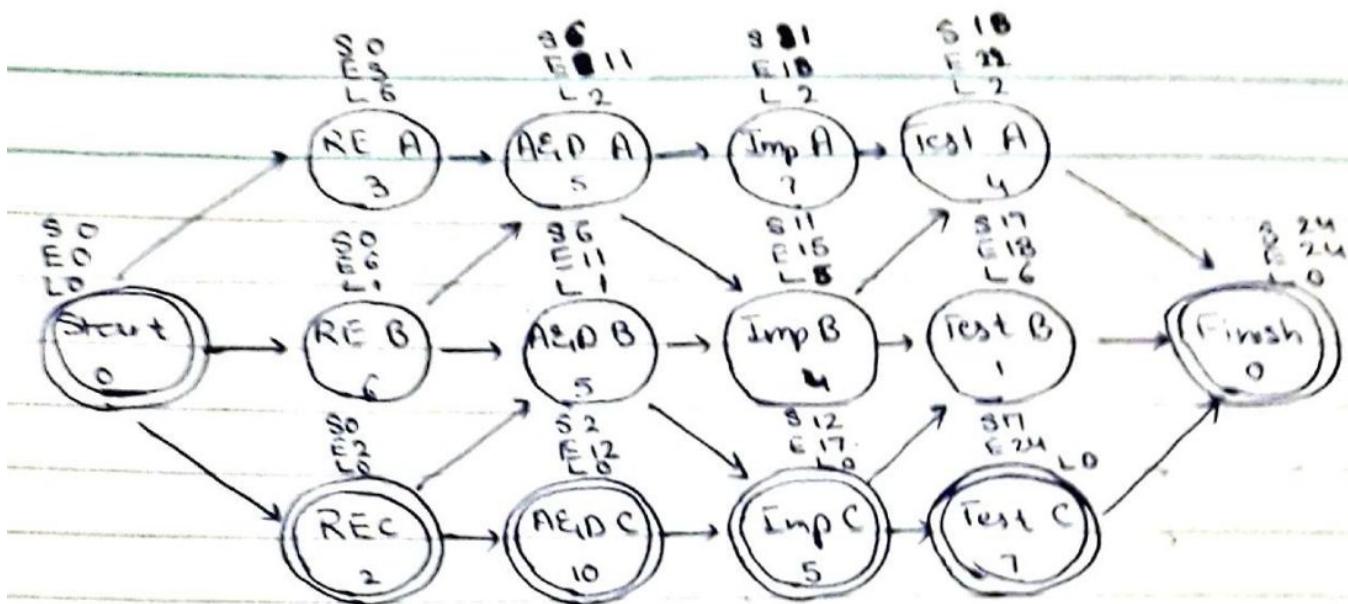
Example 2:

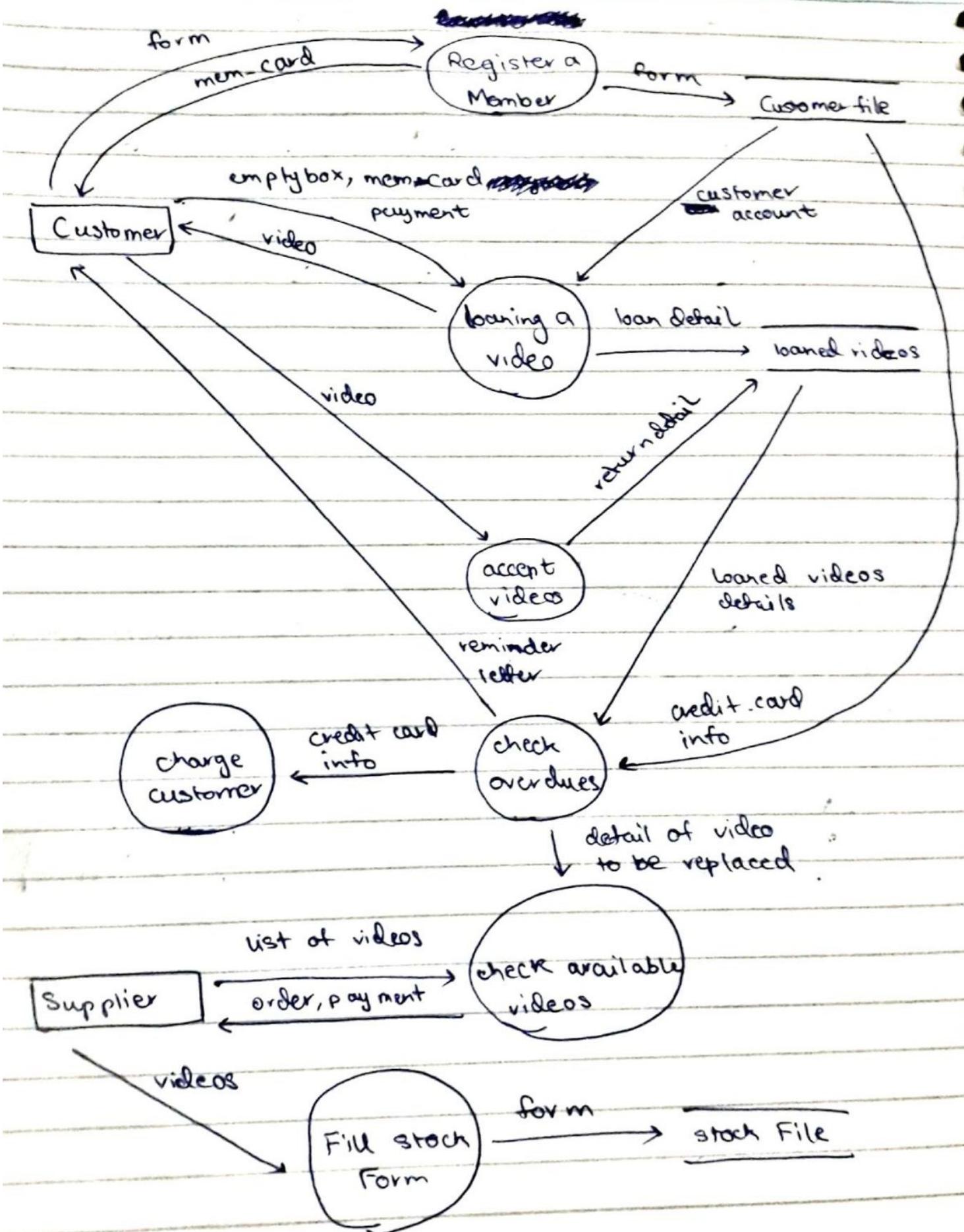
Level 0



Level 1





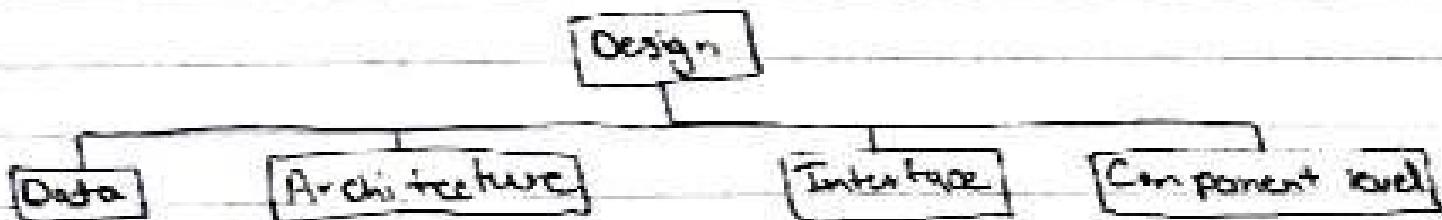


Design

Communication, Planning and Analyses part of Modeling has been covered now we'll start with Design part of Modeling.

- Design is the first step in solution space
- It is concerned with how instead of what
- Simplified model of the code.

Data ERD is pure data design as compared to OOA which consists of attributes & methods.



Architecture: deals with the overall structure. What are components and how they are controlled and connected.

Interface:

Internal: how components communicate to each other.

External: how to communicate with human & external non-human entities.

Component level: deals with the design of each component or module in the ~~sys~~ system.

Deployment level:

Design Principle:

→ Abstraction: in structured paradigm → procedural abs
is object oriented paradigm →
ignoring details procedural & data abs

→ Refinement: add details step by step

adding details

* Hence Abs & Ref are opposite to each other. But not mutually exclusive.

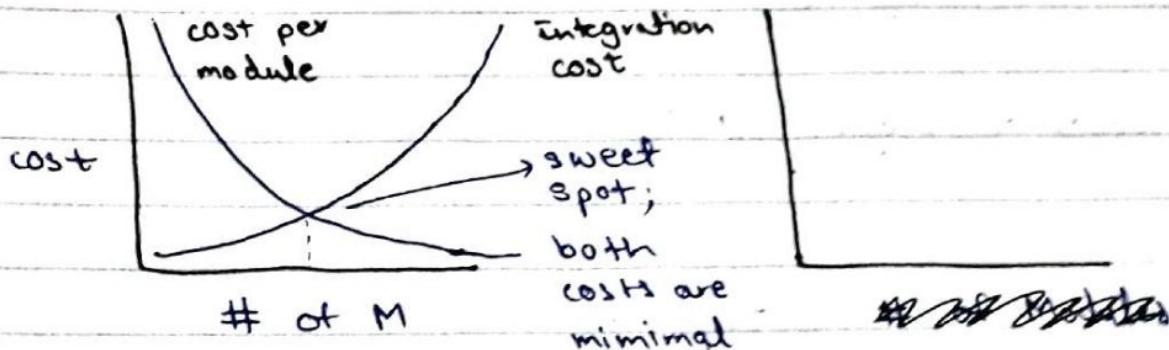
Information Hiding (Encapsulation):

- Encapsulation is combining methods & attributes
- Info hiding is making methods & attributes private

Modularity: divide & conquer / compartmentalize

↳ cost per module

↳ integration cost



Functional Independence:

↳ Cohesion: single mindedness

↳ Coupling: connectedness

* coupling should be minimum & ~~cohesion~~ ^{cohesion} should be higher; coupling << cohesion

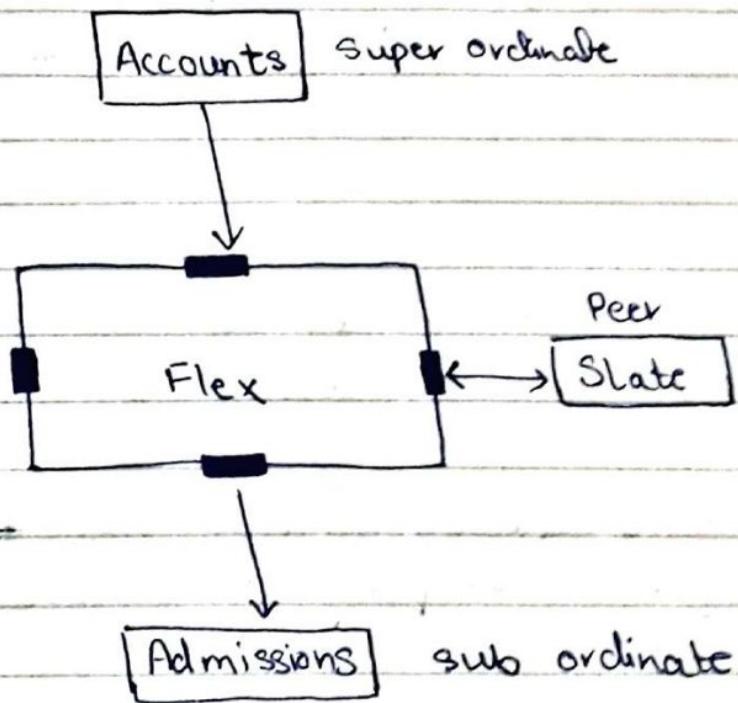
$$\text{cohesion} \propto \frac{1}{\text{coupling}}$$

Refactoring: change internal structure without changing external behaviour.

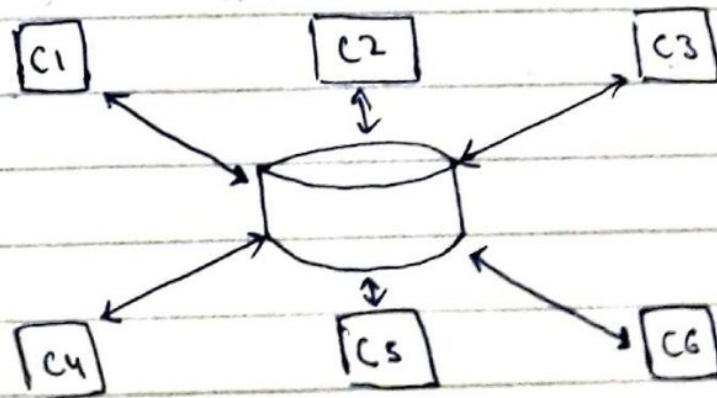
Architectural Design:

- ↳ high level design
- ↳ big picture
- ↳ no details
- ↳ intellectually graspable

1) Architectural Context Diagram: (ACD)



2) Data Centered Architectural Design:

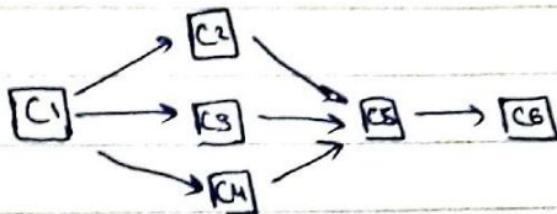


Variations:

Passive: when a component changes data, other components not notified.

Active: when a component changes data, other components are notified.

3) Data Flow Arch Design:



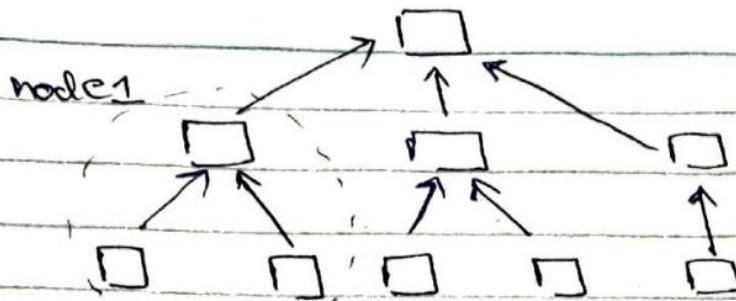
□ → □ → □

Variation: Batch Sequential

Every component is information processor meaning; it receives info in a certain format & produce output in a certain format.

4) Call & Return Arch Design:

- ↳ it is a tree
- ↳ only used in structured paradigm
- ↳ nested hierarchy of function calls.

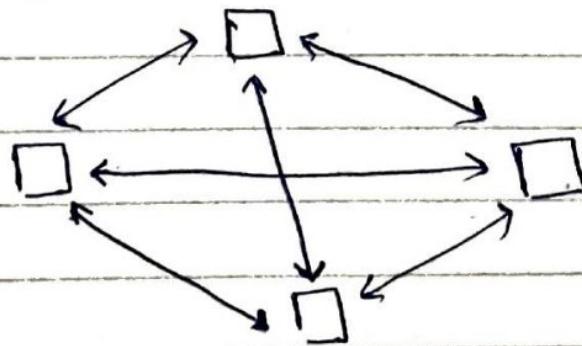


* If a group of components is implemented in a node then you need **Remote Procedure Call**

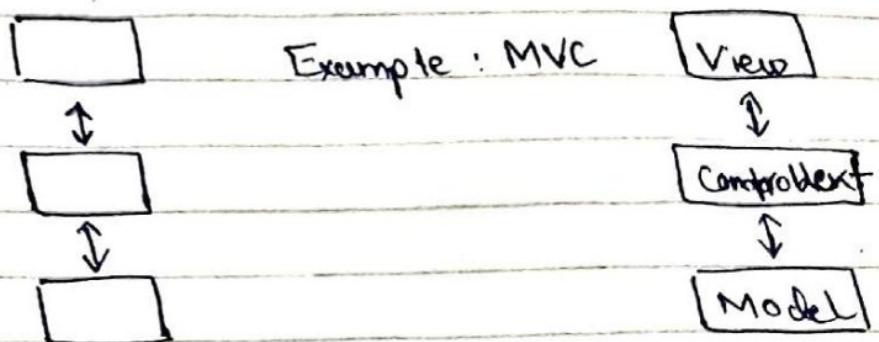
5) Client Server Arch Design

replace data with component in Data Centered Arch Design.

6) Object oriented Arch Design



7) Layered / Tiered Arch Design

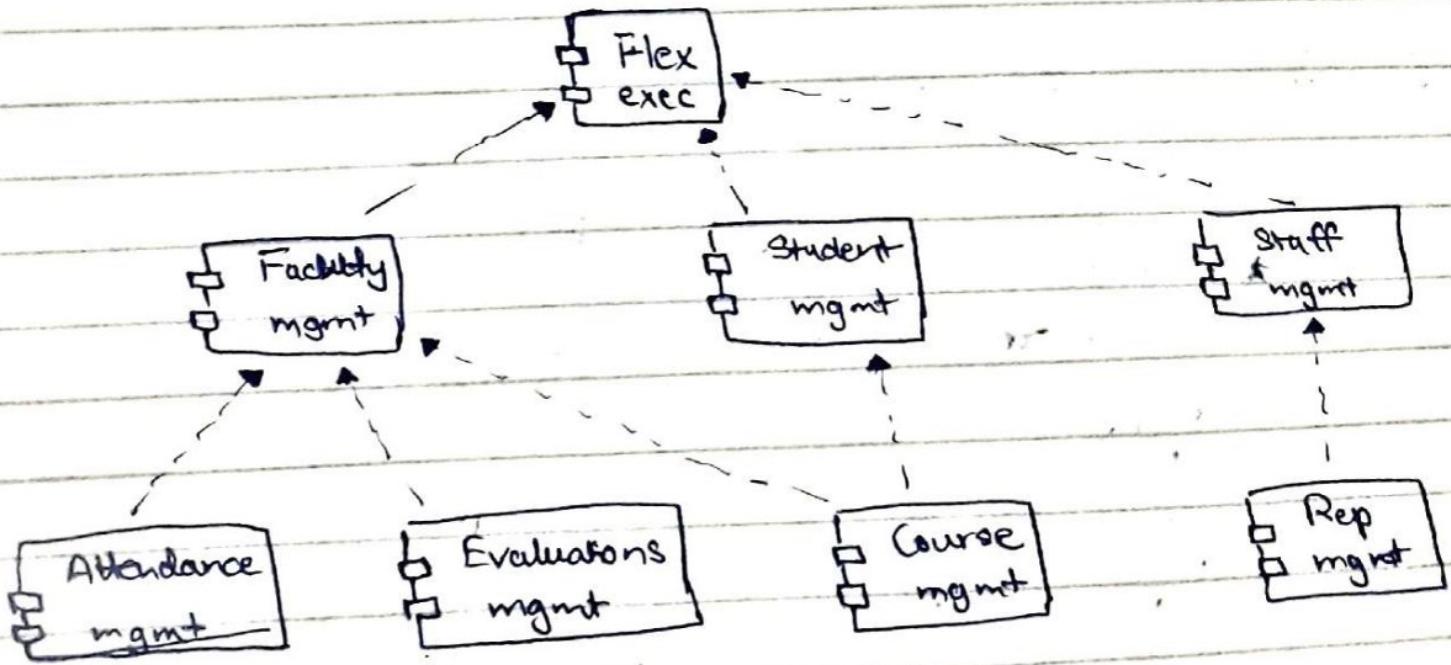


Example : MVC

- ↳ layers can not bypass
- ↳ n tier architecture - in this case $n=3$

8) UML Component Diagram:

- ↳ follows Call & return Arch Design



Structured Design: derive call & return arch design from lowest level DFD.

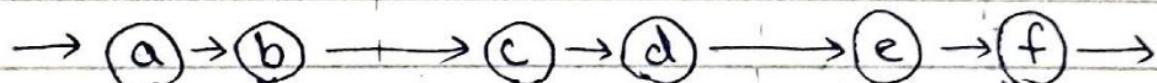
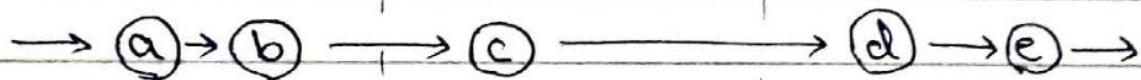
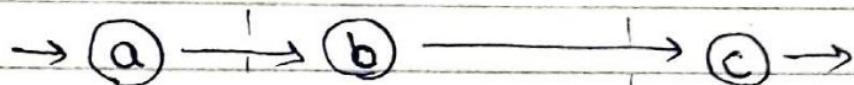
Flow types:

- Transform flow
- Transaction flow

Transform flow: has 3 parts:

↳ input }
↳ process } There may be multiple
↳ output } processes in each part

Examples:



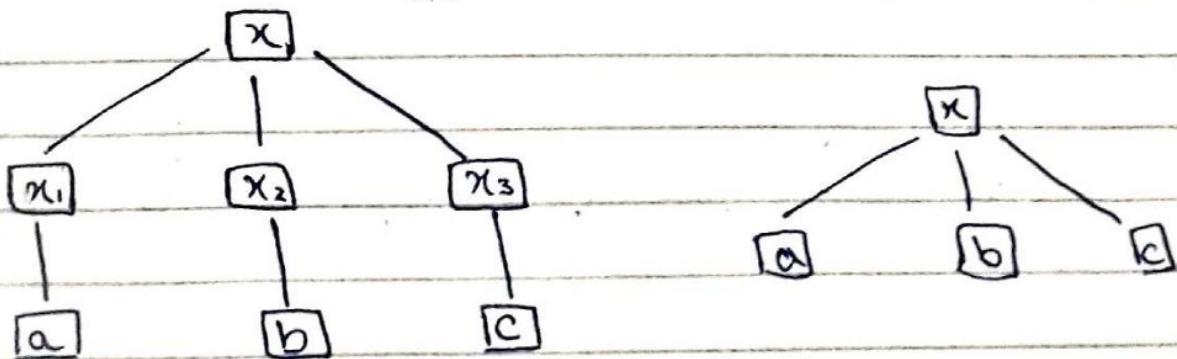
input

process

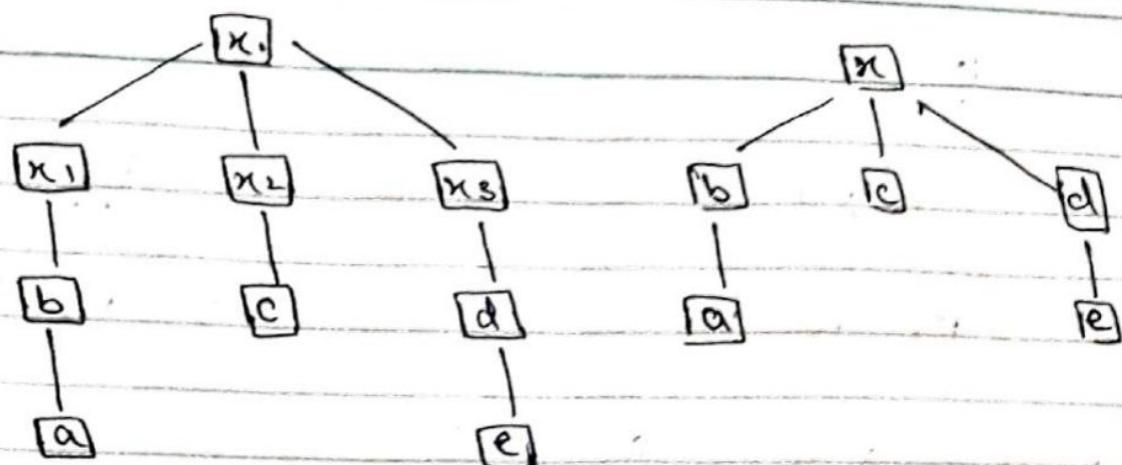
output

* (known as
transformation centers)

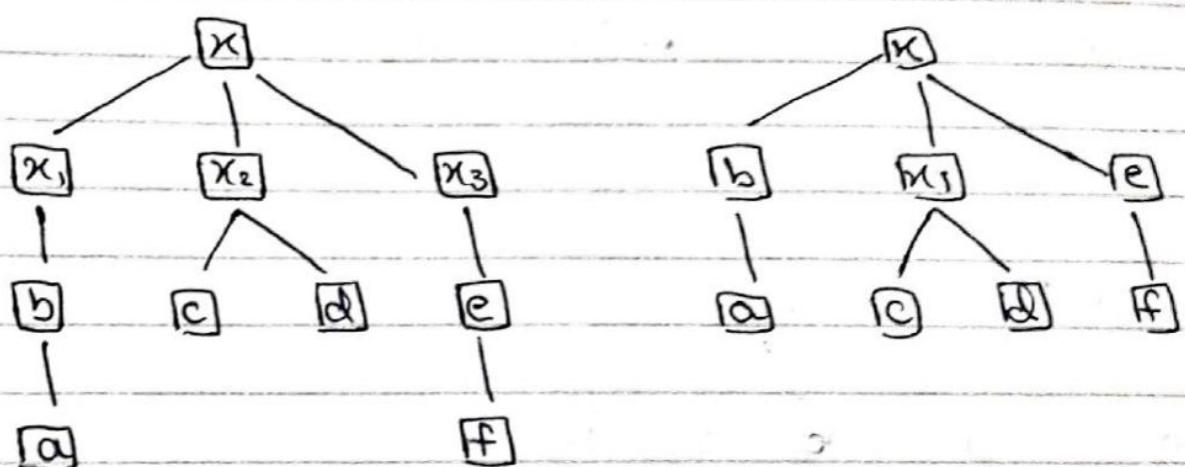
Optimised



②



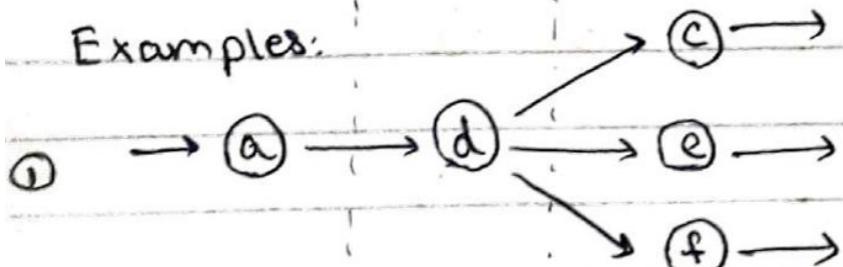
③



Transaction Flow: has 2 parts:

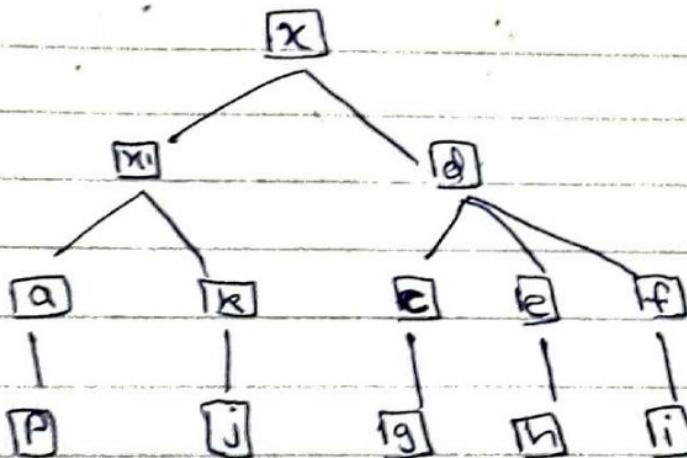
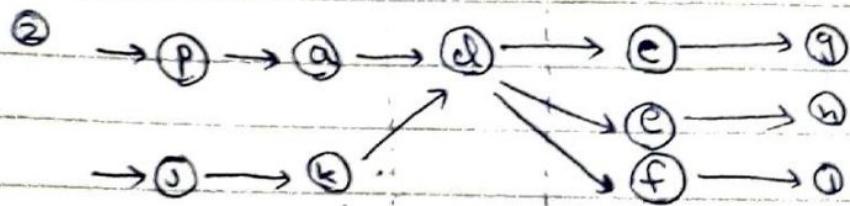
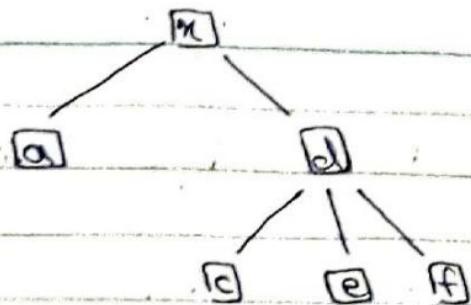
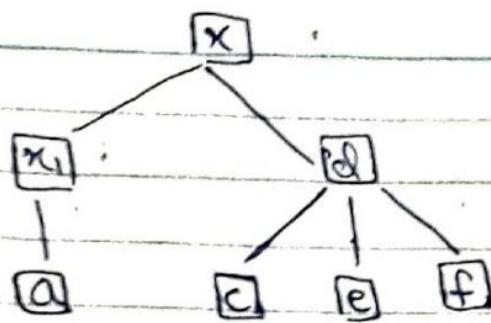


Examples:

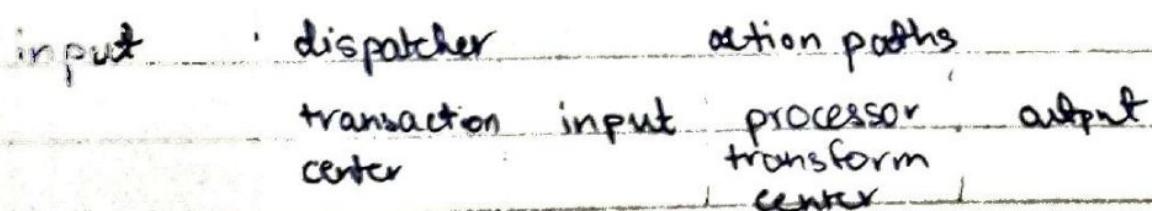
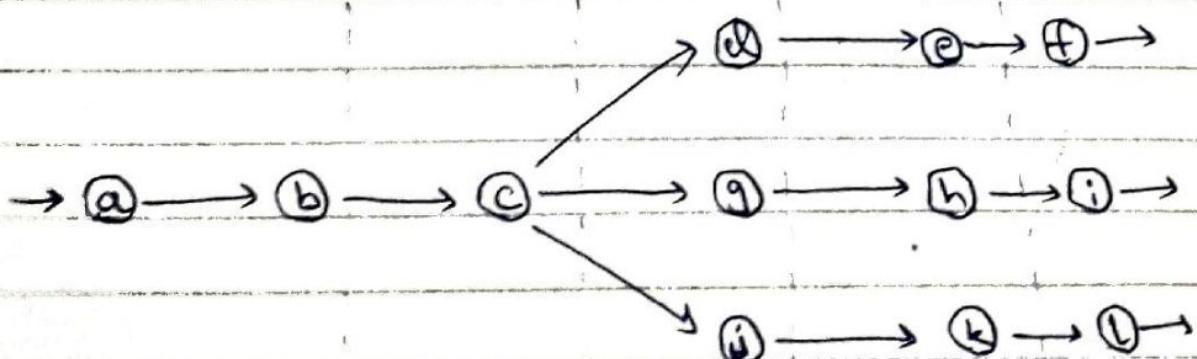


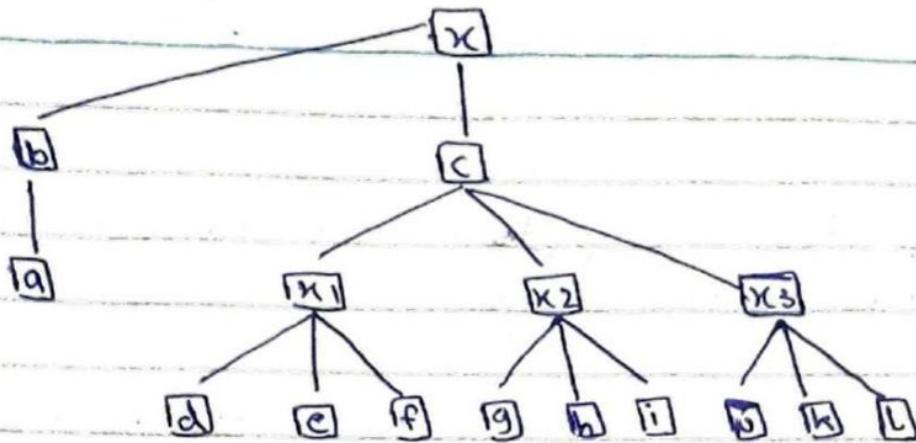
input transaction action paths

(know as
transaction center)



Example:





Component Level Design:

deals with algorithms and data structures and determines which to use.

Objective: make cohesion as high as possible.

Cohesion:

only used for functions

- functional: if a function just performs one computation and then returns, it is highly cohesive. Also known as perfect cohesion.
- layered: can be used for class level. An example can be class hierarchy like an Abstraction.
- Communicational: operations that manipulate the same data are encapsulated in a class that has already encapsulated that data. Also known as Informational.

Note: Functional, layered & Communicational ~~cohesiveness~~ cohesiveness are high level of cohesions.

- Procedural: operates like pipeline; one function executed after another and so on.
- Sequential: one function pass data to the function after them in a sequence.
- Temporal: operations that are invoked at a certain time. e.g. operations called when turning on PC or turning off PC.

Note: Procedural & Temporal are low level of Cohesions.
Also Utility.

- Utility: also known as Coincidental Cohesion. functions(helper) that perform tasks related to a certain domain grouped together.

Coupling: keep as low as possible. It is a necessary evil. Find compromised ground with cohesion.

- Content: one class manipulating data of another class. Violation of Information Hiding.

- Common: 2 or more classes accessing some shared data like global variable.

It is dangerous because if A changes data & B not modified then B will access wrong data.

- Control: Funct 1 provides an argument to Funct 2 which is a flag & based on that flag the sequence in funct 2 is determined.

A type of Data Coupling.

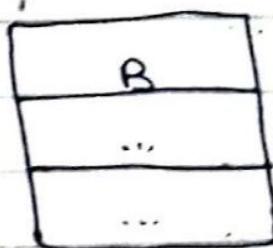
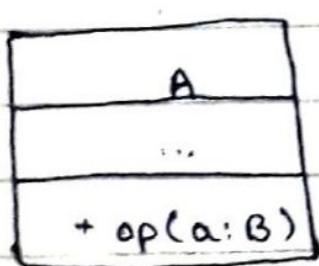
Hence one funct controls another function.

- Data: function 1 calls another function and passing data.

It may lead to data hazard if the interpretation of the data by the two functions is different.

- Routine Call: one funct calling another funct. (data not passed)

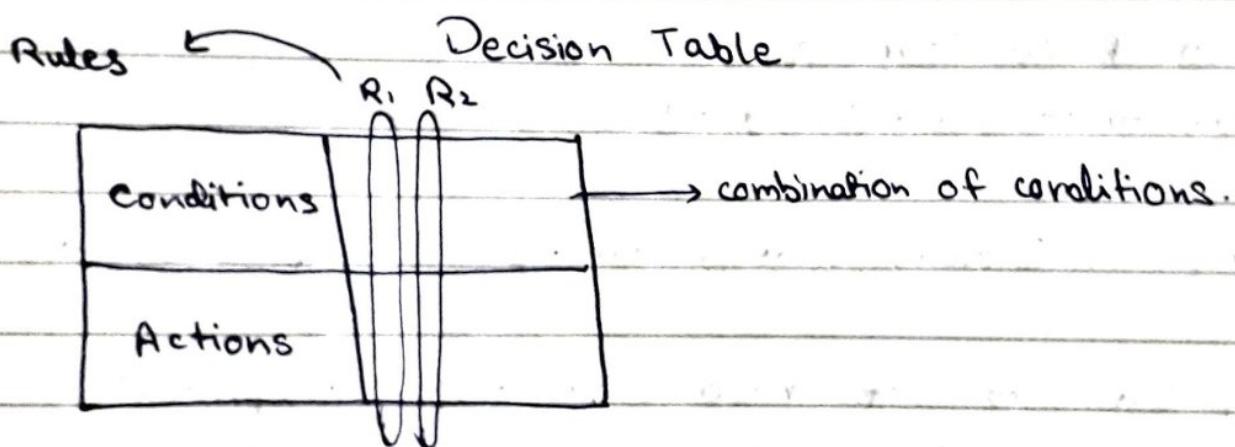
- Stamp: Datatypes of one of the arguments of one of the operations of class A is ~~not~~ class B



type use: if the attribute of class A is of type class B.

Import: class A imports another class B

external: class calls some external component like APIs, functions related to DBMS, OS.



actions should be atomic not compound. Same goes for conditions.

Example:

conditions	R ₁	R ₂	R ₃	R ₄	R ₅
fee defaulter	T				F
on warning		T			F
enough CH			F		T
Prerequisites				F	T
Actions					
Registration			.	.	✓
Conf msg			.	.	✓
Error msg	✓	✓	✓	✓	

This decision table is used to show the algorithm of the function in a concise way. It's an alternate to pseudocode. It is a component-level design of a task.

Example:

Conditions	R ₁	R ₂	R ₃	R ₄	R ₅
student	T		F	F	F
senior		T	F	F	F
week day			T	F	F
saturday			F	T	F
sunday			F	F	T
Actions					
no fee	✓	✓			
25 % discount					✓
50 % discount				✓	
75 % discount					

User Interface Design:

A software product should be:

- useful:

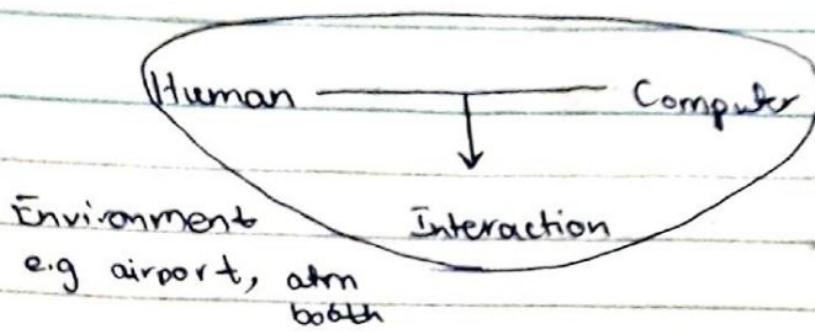
should do what it is supposed to do

- usable:

user should be easily able to use the

- used:

it should end up being used



HCI is a multi disciplinary field:
UI designer
 should know computers
 & human behavior

* 3 Golden Rules

1 Place the user in control:

- Examples:
- editing while searching
 - undo button / command
 - provide facility to user to manipulate data which resembles real world analogies
 - short-cuts
 - configurable interface

2 Reduce the user's memory load:

- Examples:
- menus
 - using first letter of the task in shortcuts, e.g. Ctrl+S, Ctrl+B
 - provide trail to the user (bread crumbs)
 - shopping cart
- go for recognition
 instead of recall

3 Make the interface consistent:

- keeping interface consistent helps in better learning.
- use expectations like Ctrl+Z in your software otherwise users get frustrated.

- Examples:
- Microsoft Office

2 Interface Analysis:

- user

- age small children should be provided with a interface with more graphics & large buttons
- literacy use graphics for illiterate people
- gender use different color schemes based on gender
- culture take into account different languages
- religion
- disabilities interface for visually impaired, autism, paralysed individuals

- tasks

tasks & flow of work identified using use cases

- automated doors help people carrying goods, physically disabled, children

- content

consists of text, videos etc

- do not use all caps, readability suffers
- whitespace helps in readability and highlighting
- colors, formatting, alignment of ~~no~~ numbers ie right alignment of integers, alignment on decimal in floats.

- environment

- posture of users
- noise, lighting

2 Interface Design

3 Interface Implementation

4 Interface Evaluation

* Interface analysis

* Interface design

layout

menu

navigation

(title, buttons, etc)

more frequently used at top
first law = satisfied

natural workflow

Open, Close, Delete on NS menu

In more frequency approach, when you place + opposite menus (Save and delete) consecutively then error can occur e.g., hibernate and shut down

Error Messages

User has to keep each pop up messages in mind.

Error messages need to be user friendly (not programmer friendly)

Error messages should be non-judgemental

Response time

Time b/w user action and system response

Mobile / Video games (~~video~~ a)

UX part is affected by it

Variability

If response time is variable then user will frustration

It lead to break user redhibition (peru)

Use progress bar to reduce frustration by it because yes functionalities have different response time.

Disable click button when clicked once
on

Take to another screen

In money involved or safety sensitive applications

Universal / Inclusive Design

You do not want to ~~confuse~~ exclude user

e.g.: Flags on top of website
(Different languages)

Vitual weak people \rightarrow Variable fonts

Red vs Green Color blindness
 \hookrightarrow background and foreground

Cultural interpretation of color

In West, danger in representation in red

Solution

Multiple communication ways

e.g.

Beep also with color

Check vs Cross on Signals

! In Eastern culture, Red means bravery

universal/inclusive

accessibility

internationalization

Interface implementation

Translating application in HTML, CSS

Interface evaluation

Quantitative Company

↳ Usability testing

Human test them → Heuristic testing

Tools test them

Use Human physiology → Monitor through pulse, sweat

Designing interface is Science as well
as Arts



Students of NCA

Implementation

Construction includes implementation & testing.

Implementation: is translation of component level design into code

Issues:

- which programming language to use

Programming language Generations

- 1st zeros & ones
 - 2nd assembly language : 1 to 1 mapping
 - 3rd C++, Java : 1 to (5-10) mapping
 - 4th SQL : 1 to (30 - 50) mapping
- } mostly deal with these

Compiler vs Interpreter.

How to choose language:

- Platform: desktop / android / ios
- Type / Nature: web / communication with os / more portability
- (Tool) support: forums / stack overflow
- Libraries: reuse / sometimes need to pay
- Past Experience: which language do programmers know

Note: Sometimes the client may specify the languages to be used.

Good Programming Practices:

- Variable names should be meaningful and consistent
 - ↳ use terms of the problem space
 - ↳ min CGPA, max CGPA, avg CGPA → consistency
- function and class names should be meaningful to make the code self explanatory.
- Comments
 - ↳ prologue comments: written above a function / class etc
 - brief description
 - programmer's name
 - any known problems

Note: some managers ask programmers to write comments first and then code

- Don't Hard Code values
 - ↳ takes time to update value everywhere it is written
 - ↳ if one not updated then error occurs
 - ↳ read value from database or config file

- Code beautifiers:
 - ↳ indent the code
 - ↳ different cols. for types (reserved words / functions ...)
 - ↳ spacing

Testing

Software Quality Assurance

Quality: conformance to the requirements

Software Quality: conformance to all the requirements mentioned in SRS.

- Implicit / Explicit
- Functional / Non Functional
- Technical / Non Technical
- Technical : Implicit / Explicit & Functional / Non Functional
- Non Technical / Managerial: complete & delivered in time

Quality Assurance: is a bigger umbrella. Testing is one of the Quality Assurance activity. Testing is most important QA activity & takes most resources

Software Quality Assurance: includes all activities that make the software reliable.

Activities:

- read/review RE, A, D, I (Non testing activity)
- test code (execute) (Testing is only concerned with coding)

Note: all activities before testing are psychologically constructive in nature but testing is destructive in nature.

That is why it is difficult to find errors in your own work therefore testing is done by other people.

Goals/Objectives of Testing:

- uncover max no of problems (effectiveness) using least no of resources (efficiency).

Note: Before deployment software is with Software Supplier (SS) but afterwards the software is with Software Consumer (SC).

Reasons

of failure:

1)

error (mistake made by
a human)

↓
may

fault (fault is the manifestation
of the error in software
state, so fault deals
with software state)

↓
may

failure (maps to an event.
the presence of a
fault may lead to
an error)

If error is resolved
by some other
person, fault does
not occur

when a fault is
activated only
then a failure
occurs

Note: error & fault occurs on SS side and failure
on SC side

2) Another reason of failure may be mis-communication
between supplier & consumer.

• Defect: If there is a fault in the software
and was not fixed before deployment
then fault becomes failure.

It occurs on SC side.

SS

SC

error



fault → defect



failure

Verification: check whatever has been done is correct or not

Validation: check whatever was asked by the customer has been implemented or not.

Testing Strategy: concerned with what, who and when.
It deals with the overall view, plan of action.

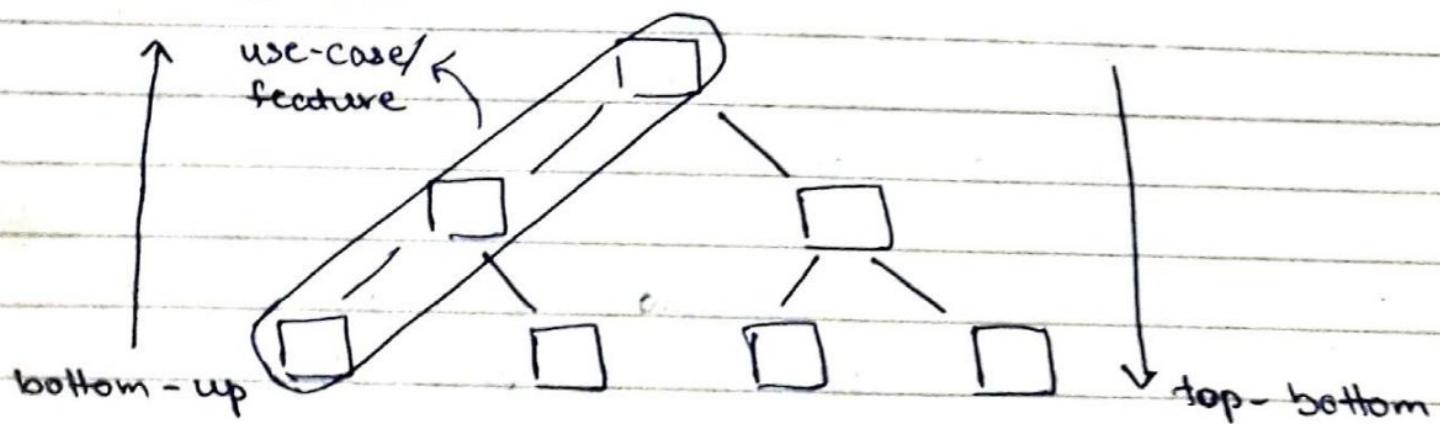
Testing Tactic: concerned with how. It deals with how the testing is to be performed.

⇒ Testing is done in levels:

- 1) Unit Testing : focuses on individual component, focus on sequential statements, if-else conditions, error handling, loop conditions etc
- generally, this testing is done by programmer himself.
 - In XP it is done ~~by~~ during the ~~the~~ programming of the code.
 - Data structures are also looked at in this level.
 - We have apps to test and techniques like Test First.

2) Integration Testing:

- Focus on multiple units at a time, more focused on interfaces



- In bottom up approach all the unit testing is performed first and then integrated modules. vice versa in top-bottom.

- Bottom-up:

- need drivers to call units. These drivers are dummy models which may pass dummy data.
- drivers are an overhead, as they need to be made for testing but not delivered.

- Top-bottom:

- need stubs to replicate lower level modules.
- Generally drivers are less in number but stubs are more in number. However, drivers are decision making modules so they should be tested first.
- Testing can be done depth first or breadth first.
- In depth first, top-bottom approach you can develop a prototype.
- Big Bang Testing: integrate all units and then test.
- Incremental Testing: incrementally test units one by one as you integrate them.
- Object Oriented Paradigm:
Identify classes with lowest coupling and then integrate them and so on

- Regression Testing:

When a new module is brought into an integrated module, change occurs in the system so to be sure that no faults have been introduced we perform a subset of tests that we did on the original integrated module.

- Smoke Testing:

does not focus on nitty gritty, just focuses on the major aspects, without going into details. It can be used in integration testing to look at major aspects.

3) Validation Testing

- make sure what you have implemented matches the requirements of the customer.
- In this level, system as a whole is present.
- End-user is frequently present.

- User Acceptance Testing:

If only one user involved then include that customer. (May also work for few customers)

- Alpha Testing:

Testing done in controlled environment. With a lab, premises.

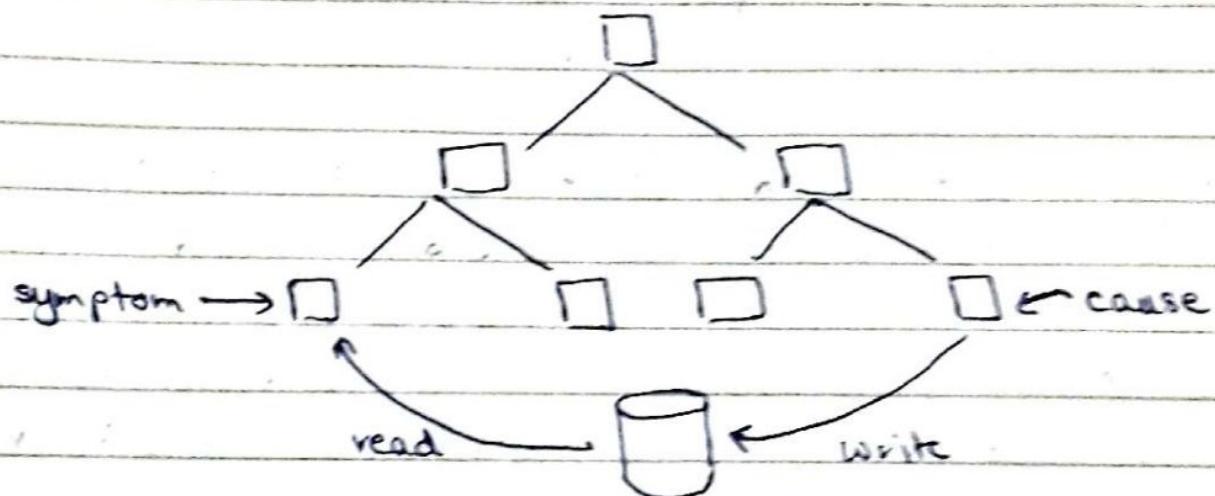
- Beta Testing:
software is testing in real world environment.
- The above testings are done because it is hard to imitate user / end user.
- Alpha Testing is expensive and may suffer hawthorne effect , that is if a person is being observed, they may change their behaviour.
- Beta Testing is pretty common but it is difficult to observe. feed back may not be good and accurate.

4) System Testing: performance can not be tested until software deployed. Software & Hardware tested together

- Stress Testing:
overwhelm the system. extreme physical environment.
- Security Testing:
make the software so hard to penetrate that the cost of penetration is a lot more than the value of info penetrated.

Debugging: a consequence of testing, it is associated with testing.

- It is a diagnostic process. Identify symptoms & causes
- It involves intuition & luck and may not be very easy.



- one module causes error and another suffers from symptom.
- a fault may be caused by a combination of non faults. for example rounded off number received by a module may not produce correct result.
- symptoms may come and go.

Hence debugging is difficult

Debugging is a consequence of testing & regression testing is a consequence of debugging.

Debugging Techniques

- 1) Cause Elimination: apply break points. Identify possible causes one by one and eliminate them.
- 2) Brute Force: a lot of print statements to identify the source of problem
- 3) Back Tracking: problem was identified in module A so go back to the module that called it and so on

Good Practices

- take a break because you may be involved so much in debugging that you may not look at bigger picture. **Tunnel Vision**
- involve others.

Testing Techniques

- ↳ White Box
- ↳ Black Box

White Box: look at the internal program structure, loops, conditions, statements etc.

Black Box: Only look at interfaces, Data going in and coming out

Grey Box: Combination of Black & white BOX

White Box

- ↳ Control Structure
 - ↳ Loop
 - ↳ simple
 - ↳ Nested
 - ↳ concatenated

Simple Loop Testing: test the loop for 0 to N

Nested Loop Testing: test inner loop then 2nd inner loop, and so on

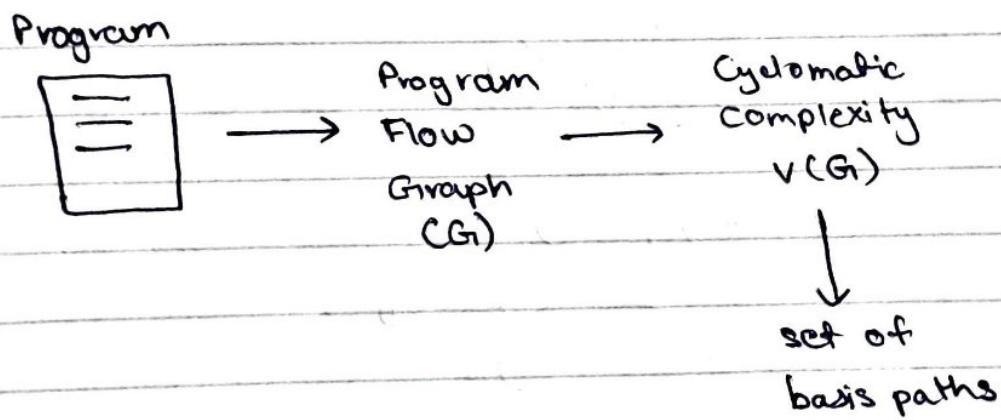
Concatenated

- ↳ simple → independant loops
- ↳ dependant → dependant loops

Simple Concatenated Loop Testing : same as simple Loop testing

Dependent Concatenated Loop Testing : same as nested loop testing.

Basis Path Testing: a White Box technique



Line Coverage / Statement Coverage: every line is executed atleast once.

- Basis Path Testing , in addition to Line coverage also provides Branch coverage

Example: void nonsense (int a, int b) {

 int x = 1;
 int y = 2;

 ② if (x < a) && (y < b) {
 x++;
 y++;

 }

 else {

 x++;
 y++;

}

 y = x;

 while (y < b) {

 y = y / 2;
 x = y;

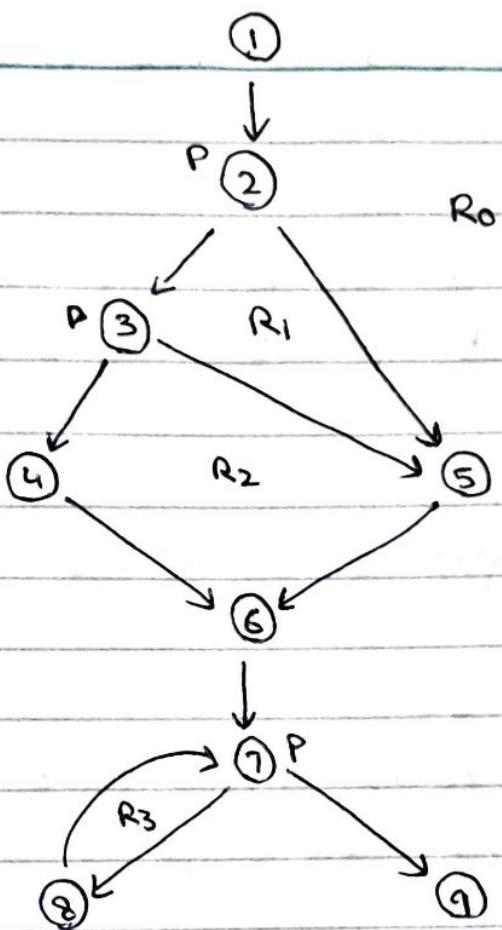
 }

 y = 0;
 x = 0;

}

- We will use these nodes to make a program flow graph. [Note] left is for true

Program Flow Graph



$$\begin{aligned} V(G) &= E - N + 2 \\ &= 11 - 9 + 2 \\ &= 4 \end{aligned}$$

E = edges
 N = nodes

$$\begin{aligned} V(G) &= P + 1 \\ &= 3 + 1 \end{aligned}$$

P = predicate node; nodes which have 2 or more outgoing nodes / edges

$$\begin{aligned} V(G) &= R \text{ or } ER + R_0 \\ &= 4 \end{aligned}$$

R = region enclosed by nodes or edges

The $V(G)$ metric gives us some intuition of how complex a function is.

focus on top 10 which have highest cyclomatic complexity as they are more error prone

A path is a sequence of nodes and edges from start to finish

~~Basis Path Set~~ Linearly Independant path is such a path which adds a new node edge

Basis Path Set:

path 1: $1 \rightarrow 2 \rightarrow 5 \rightarrow 6 \rightarrow 7 \rightarrow 9$

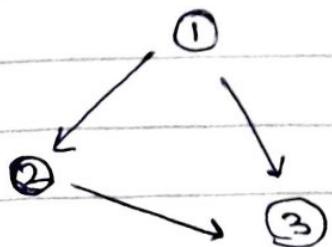
path 2: $1 \rightarrow 2 \rightarrow \underline{3} \rightarrow \underline{4} \rightarrow 6 \rightarrow 7 \rightarrow 9$

path 3: $1 \rightarrow 2 \rightarrow 3 \rightarrow \underline{5} \rightarrow 6 \rightarrow 7 \rightarrow 9$

path 4: $1 \rightarrow 2 \rightarrow 5 \rightarrow 6 \rightarrow \underline{7} \rightarrow \underline{8} \rightarrow \underline{7} \dots \rightarrow 9$

using this set guarantees 100% branch coverage

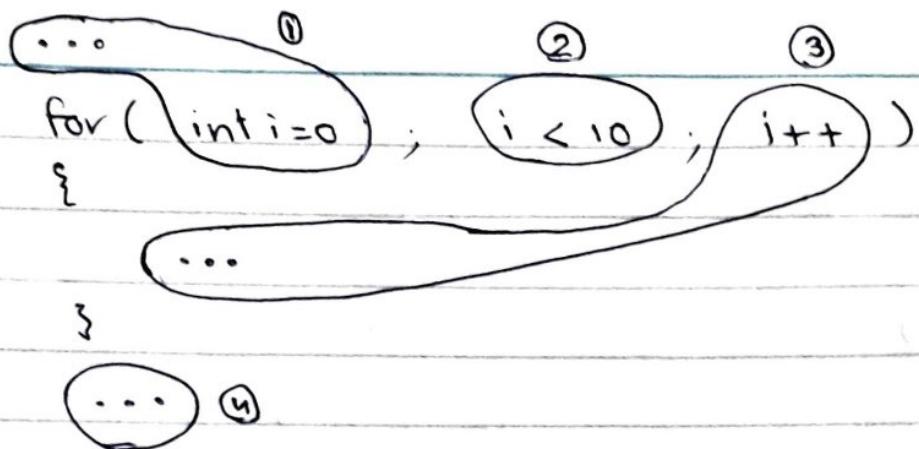
Note: if you get branch coverage then line coverage is guaranteed.



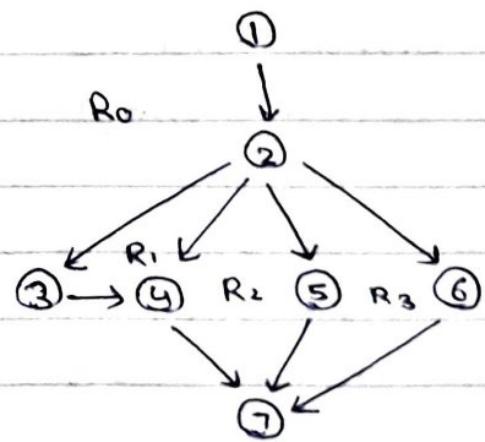
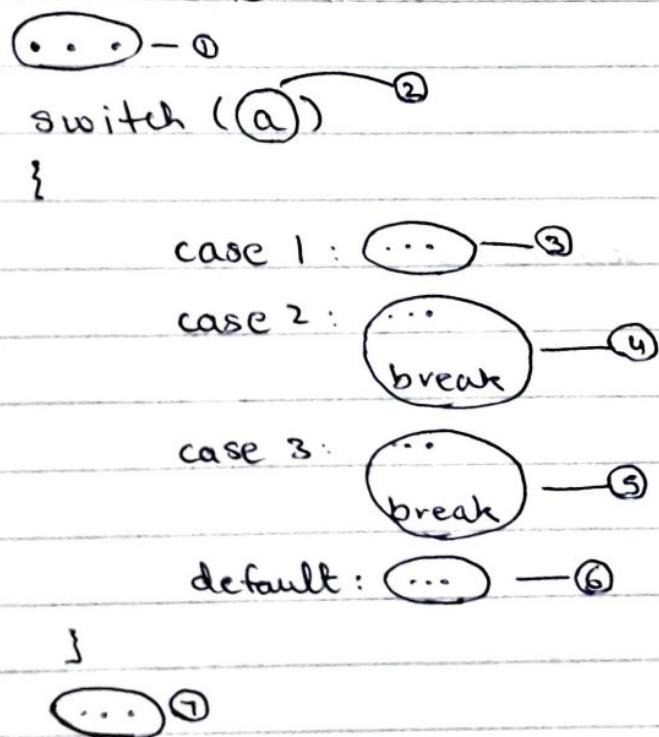
line coverage: $1 \rightarrow 2 \rightarrow 3$

branch coverage: $1 \rightarrow 2 \rightarrow 3$
 $1 \rightarrow 3$

Loop

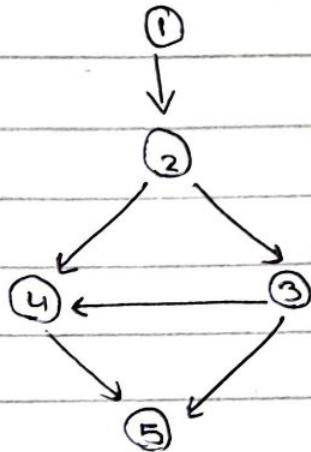
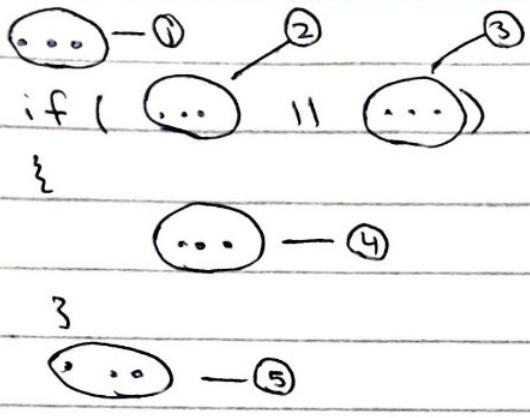


Switch Statement



$$\begin{aligned} V(G) &= 9 - 7 + 2 = 4 \\ &= P + 1 = 1 + 1 = 2 \\ &= R = 4 \end{aligned}$$

OR condition



Advantages of White Box

- branch coverage
- checking compliance to standards

Advantages of Black Box

- less time
- less resources

Only use White Box for modules that are more error prone.

You can check the complexity from cyclomatic complexity graph of a module.

Software Engineering

Black Box Testing

- ↳ Equivalence Class Partitioning (ECP)
- ↳ Boundary Value Analysis (BVA)

- Bugs lurk at corners and congregate at boundaries
- provide invalid values one by one in different test cases.

Deployment

Software Configuration:

is a set of software configuration items with different versions

idea is to prepare release for shipment

Deployment:

is an activity that makes software available for the customer to use

Operations

- You may need to provide help desk (support)
 - ↳ through email
 - ↳ phone
 - ↳ at client's location

support may be part of the contract.

Types of contracts:

- Fixed Price:

total cost is known before development. It may be paid in segments

- Cost - Plus - Profit:

some softwares may require R&D so consumer pays cost that was spent on development plus some profit.

Contract: a comprehensive document which is legal.

It may have termination clauses, penalty clauses.

Software house to satisfy customer instead of just following the contract.

Causes of Termination:

- ↳ competitor launches the product and it captures the market
- ↳ technical issues
- ↳ key developer resigns
- ↳ can not be developed in time.

What to do on termination:

- Post Performance Analysis / Project Post Mortem:
 - identify the bad and good things like
 - mistakes
 - good practices

Maintenance

Software Evolution is a better word than maintenance as in maintenance we are introducing or replacing things / modules in the software.

Corrective Maintenance:

fix bugs after deployment. (defects)

⇒ Testing never stops:

End users may find bugs or suggestions and report them

Enhancement/
Functionality Improving Maintenance:

customer demands new functionality as customer requirements (CR)

You should have a ~~CCC~~ Change Control Board (CCCB) to look at the CR and identify whether it should be implemented and if so ask for payment.

Perfective Maintenance:

improve the performance of already developed functionalities without changing them.

Adaptive Maintenance:

configure the software for new users with changing or introducing new functionalities

