

Syed Sajjad Haider

Quality Assurance Test Lead | Manual & Automation Testing

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PROFILE

Results-driven QA Tester with over 3 years of experience in both Manual and Automation Testing. Proficient in C++, Java, Selenium, and API testing. Adept at working in Agile environments, with a proven track record of increasing testing efficiency by 20% through successful implementation of test strategies. Experienced in defect tracking and reporting using Jira. Strong communicator with excellent teamwork and problem-solving skills. Seeking to leverage expertise in test strategies, automation testing, and software development to deliver high-quality products.

SKILLS

Software Testing | Manual Testing | UAT | Automation Testing | Selenium | API Testing | POSTMAN Testing | JMeter | Performance Testing | Load / Stress Testing | Testing Life Cycle | JIRA | RTC | Defect Tracking and Reporting | Problem-Solving and Troubleshooting | Software Development | Java | C++ | SDLC | OOP | DBMS | Structured Query Language | MySQL | Database | AI Expertise

SOFT SKILLS

Adaptability | Communication Skills | Time Management | Team player | Leadership | Teamwork | Conflict Resolution | Agile Environment

EDUCATION

Bachelor of Science in Software Engineering	2017 – 2021
University Of Lahore 	Lahore, Pakistan

PROFESSIONAL EXPERIENCE

QA Test Lead	Apr 2023 – May 2024
Main IT Center (MITC), Saudi National Bank 	Jeddah, Saudi Arabia

Tasks:

- Oversaw end-to-end testing and QA processes for software development projects, ensuring adherence to quality standards and project timelines.
- Designed and implemented detailed test plans to ensure thorough coverage of functional and non-functional testing aspects.
- Facilitated regular meetings with developers and clients to review testing progress, discuss issues, and align on project expectations.

- Analyzed test results and defects, providing detailed reports to stakeholders for informed decision-making and continuous improvement.
- Created and managed documentation for all testing activities, including test cases and test execution logs, ensuring transparency and traceability.
- Developed and implemented automated testing strategies to streamline testing processes, increase efficiency, and improve test coverage.
- Utilized tools such as Selenium WebDriver and Appium to automate repetitive testing tasks.

Projects:

- Al-Fursan Card: Tested the integration and functionality of the Al Fursan card project with Saudi Airlines, ensuring customers receive and can redeem loyalty points accurately when purchasing air tickets.
- Buy Now Pay Later: Conducted comprehensive testing of the Apple Pay Buy Now Pay Later feature, validating the integration and functionality to ensure users can opt to pay later or convert purchases into installment payments seamlessly, without errors or disruptions.
- Business As Usual (BAU): Managed Business as Usual (BAU) tasks by reviewing daily issue reports, verifying the validity of issues, opening tickets for valid issues, and testing the fixes implemented by developers.

Software Tester

Saudi National Bank 

Apr 2022 – Mar 2023

Jeddah, Saudi Arabia

Tasks:

- Conducted functional testing of the SNB website (<https://www.alahli.com/>) and SNB Mobile app, including testing changes in Personal finance and Auto finance modules.
- Collaborated with cross-functional teams to understand project requirements and design comprehensive test plans.
- Executed manual testing procedures, identified bugs, defects, and inconsistencies, and provided detailed reports to the development team.
- Developed and executed test cases, documented results, and ensured thorough testing coverage.

Java Developer

Programmer Force

Mar 2021 – Mar 2022

Lahore, pak

Tasks:

- Developed software applications using Java programming language.
- Reviewed code written by other developers and provided constructive feedback.

PROJECTS

FYP - Mr. Fixer

(Android App + React-based Website)

2020

- Developed a web-based Android application using Java and MySQL to connect users with nearby handymen such as plumbers and electricians. Implemented user authentication, location-based handyman search, and a booking system with real-time status updates.

- Utilized Spring Boot for the backend API and Retrofit for network communication, ensuring seamless integration and efficient data handling between the mobile app and the server.
- Designed and managed the MySQL database to efficiently handle user, handyman, and booking information, demonstrating strong skills in full-stack development, backend API integration, and mobile application development.

LANGUAGES

English — Fluent

Urdu — Native/Bilingual

Arabic — Conversational

ACHIEVEMENTS

Successful Project Completion:

- Led QA for multiple software projects, ensuring adherence to quality standards.
- Achieved a 95% on-time delivery rate.

Innovative Test Plans:

- Designed and executed detailed test plans covering functional and non-functional aspects.
- Ensured 100% test coverage for critical features, resulting in higher quality deliverables

Documentation and Reporting:

- Developed comprehensive documentation and detailed reports on testing activities.
- Improved decision-making efficiency for stakeholders by 25%.

Automated Testing Implementation:

- Successfully implemented automated testing frameworks using Selenium.
- Reduced manual testing effort by 40%.
- Increased test coverage by 35%.

Enhanced Testing Efficiency:

- Improved overall testing efficiency by 20% through optimized test strategies and automation processes.