Problem Statement:

Objective: Develop a comprehensive sales report in Power BI to provide insights into sales performance, customer behaviour, and product trends. This report should help stakeholders make data-driven decisions to improve sales strategies and operational efficiency.

Scope:

- 1. **Sales Overview:** Display total sales, sales trends over time, and comparison with previous periods.
- 2. **Customer Insights:** Analyse customer demographics, purchasing patterns, and customer lifetime value.
- 3. **Product Performance:** Identify top-performing products, product categories, and inventory levels.
- 4. **Sales Channels:** Evaluate performance across different sales channels (e.g., online, retail, wholesale).
- 5. **Geographical Analysis:** Assess sales performance across different regions and territories.
- 6. **KPIs:** Key performance indicators like average order value, return rate, and sales per representative.

Steps to Create the Power BI Sales Report:

1. **Data Collection:**

- o Gather sales data from different sources such as databases, spreadsheets, and cloud services.
- Ensure data includes relevant fields like sales date, product details, customer information, sales channel, and geographical data.

2. Data Preparation:

- o Clean the data to remove duplicates, correct errors, and handle missing values.
- o Transform the data into a suitable format for analysis, such as normalizing date formats, categorizing data, and creating calculated columns for KPIs.

3. **Data Integration:**

- o Import the cleaned data into Power BI.
- Establish relationships between different tables (e.g., linking sales transactions with customer details and product information).

4. Building the Report:

Sales Overview Dashboard:

- Create line charts to show sales trends over time (daily, monthly, yearly).
- Use card visuals to display total sales, percentage growth, and comparison with previous periods.

Customer Insights:

- Use pie charts and bar graphs to show customer demographics (age, gender, location).
- Create a heatmap to visualize customer purchasing patterns.
- Use scatter plots or bubble charts to highlight customer lifetime value and purchase frequency.

o Product Performance:

Use bar charts to display top-performing products and categories.

- Implement matrix or table visuals to show detailed product sales data.
- Use KPI indicators to track inventory levels and stock turnover rates.

Sales Channels:

- Use stacked bar charts or 100% stacked bar charts to compare sales performance across channels.
- Implement funnel charts to visualize the sales pipeline across different channels.

Geographical Analysis:

- Use maps to show sales distribution across regions and territories.
- Use choropleth maps to visualize sales density and regional performance.