

IS

⇒ IS is about use of Information Technology

⇒ MIS = Managing Information System

= Management process of achieving goals more efficiently

= Information

⇒ System = elements that work together & interact to accomplishing

Efficiency -

People Resource :- people who ~~are~~ operate IS

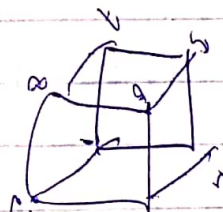
Hardware Resources : Physical devices

Software Resources : set of instruction

Data Resources : Raw material

Data = Raw material
Information = useful data

Types of IS



TPS = Transaction Processing System (Supervisors)

MIS = Management Information System (Middle managers)

ESS = Executive Support System (Staff managers)

DSS = Decision - support system (Decision makers)

ERP = System, application & product
Customers =

C.R.M. = Customer Relationship Management

Capture the data from all over organization