# Benchmarking Summary: Emolysis vs. Hume AI vs. MixedEmotions

This comparison focuses on the practical aspects of deployment, customization, and performance as detailed in the evaluation report.

#### 1. Emolysis (Preferred Open-Source Solution)

Emolysis stands out as the ideal choice for developers who need control, customization, and compliance. Your positive experience with it is reflected in the technical evaluation.

- Open Source and Free: The toolkit is fully open-source under an Apache 2.0 license, making it free to use and modify.
- Runs Locally for Full Privacy: Emolysis is designed to be "fully self-hostable." This ensures that all sensitive audio data remains on your private infrastructure, meeting strict data privacy and localization regulations.
- **Highly Customizable:** The framework is explicitly designed to be extended. You can disable unused modalities (like video processing), fine-tune the audio models on your own data, or even swap in entirely new classifiers to fit your specific needs.
- Analyzes Multiple Voices: It was built for "group emotion analysis," making it suitable for analyzing the dynamics between a customer and an agent on a sales call. You can run separate instances to analyze each speaker and then combine the results.
- Provides Detailed Emotional Timelines: Emolysis delivers continuous valence and arousal scores along with a group emotion label. By processing audio in rolling time windows, it provides an ongoing emotional assessment rather than just a vague summary at the end.
- No Vendor Lock-in: You can "scale with your own hardware, not usage-based bills." The
  system scales by replicating its Docker containers, giving you full control over
  performance and cost without dependency on a third-party provider.

## 2. Hume AI (High-Performance Cloud Benchmark)

Hume AI serves as a powerful, state-of-the-art benchmark but comes with significant trade-offs regarding cost, control, and compliance.

- Extremely Granular, High-Accuracy Output: Its primary strength is the "granularity and richness of the emotion data" it provides, detecting hundreds of nuanced emotional dimensions with very high accuracy.
- Cloud-Based with Compliance Issues: As a cloud-only API, all audio data must be sent to Hume's external servers. This makes it "not UAE-ready" and non-compliant with data localization laws.
- "Black Box" with No Customization: You are dependent on their proprietary models. There is no option to fine-tune the models on your specific data or customize the underlying architecture.
- **Potential for Network Latency:** While the API is fast, total response time includes network latency, which can be significant depending on the user's location relative to Hume's servers.

• **Vendor Lock-in:** Scaling is tied to their pricing model. Costs will increase with usage, and you are dependent on their infrastructure and terms of service.

### 3. MixedEmotions (Dated Legacy Option)

The evaluation shows that MixedEmotions is a poor choice for this use case. It is technically compliant with local hosting but is outdated and lacks the performance and granularity of modern toolkits.

- Complex and Dated Architecture: The report describes its architecture as "legacy" and notes that integration and maintenance are "more involved."
- Vague, Low-Granularity Output: It only outputs 2D valence and arousal scores. It cannot identify specific emotions like "frustration" or "confusion," providing only a "broad but shallow" analysis.
- Lower Accuracy and Reliability: As an "older research toolkit," its models are considered less accurate on complex and noisy real-world audio compared to modern deep learning solutions like Emolysis.

#### **Summarized Results**

| Feature                | Emolysis<br>(Preferred)                                      | Hume AI<br>(Benchmark)  | MixedEmotions<br>(Legacy)                            |
|------------------------|--|---|--|
| Deployment             | Local & Private  | Cloud API Only  | Local, but with complex setup                        |
| Customization          | High: Fully<br>open-source and<br>extensible.                | None: Proprietary<br>"black box" model.                       | Low: Can plug in new classifiers, but core is dated. |
| Data Privacy           | High: Data never leaves your servers.                        | Low: Requires sending sensitive data to a third party.        | High: Data<br>processing is fully<br>local.          |
| Emotion<br>Granularity | Moderate: Group<br>emotion +<br>valence/arousal<br>timeline. | Very High:<br>Hundreds of<br>nuanced emotional<br>dimensions. | Low: Only provides vague valence/arousal scores.     |
| Accuracy               | Moderate-High:   | Very High:  | Low-Moderate:  |

|            | State-of-the-art for its class; can be fine-tuned. | Considered<br>state-of-the-art<br>proprietary models.     | Older models are<br>less reliable on<br>real-world data. |
|------------|--|---|--|
| Cost Model | Fixed: Based on your own hardware, no usage fees.  | Variable:<br>Usage-based<br>billing; scales with<br>cost. | Fixed: Based on your own hardware.                       |