

INTRO TO SOFTWARE ENGIN. Day

The study & application of methodologies to develop quality software that fulfill customer needs

Objectives:

- ↳ On time : is delivered at the decided date
- ↳ Reliable : doesn't crash
- ↳ Complete : fulfill customer needs

• Diff b/w software & system engineering

- ↳ System engineering is concerned with all aspects of computer-based systems development including hardware, software & process engin.
- ↳ Software engineering is part of this process concerned with developing the software infrastructure, applications & databases in the system

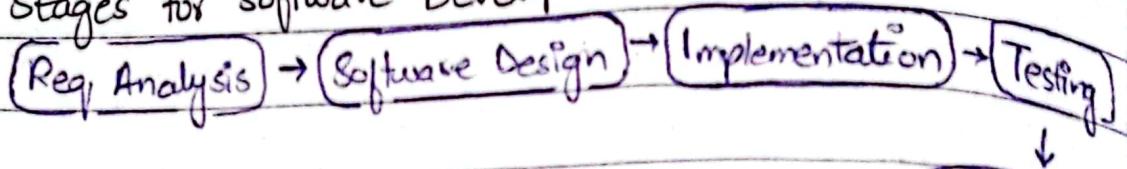
• Attributes of Good Software

- Maintainable
- Dependable (Reliable, safe secure)
- Efficient (memory, process cycles)
- Acceptable

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- Stages for Software Development



- Software Application Domains

- ↳ System Software
- ↳ Application Software
- ↳ Engineering / Scientific Software
- ↳ Embedded Software
- ↳ Product-line Software
- ↳ Web Apps
- ↳ AI Software

Maintenance

"Process of productive use of scientific knowledge is called engineering"

WEEK # 2

"Process is generally a set of phases, each phase performs a well defined task and generally produces an output."

- Project fails due to [Managerial] problems
- Framework means; set of rules to be followed

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"A structured set of activities reqd to develop a software system is called Software process"

"A software process model is an abstract representation of a process"

→ Plan Driven Process:

Those process where all of the process activities are planned in advance and progress is measured against this plan -

→ In agile processes, planning is incremental and it is easier to change the process to reflect changing reqd.

① Waterfall Model:

- Used in context of large, complex projects
- Useful when proj reqs are well defined
- Projects having long timelines, little room for errors
- Project Stakeholders need to have high level of confidence in the outcome.



↳ Each new phase begins when work product of previous has been completed

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→ Problems / Disadvantages :

- ↳ Difficult to respond to changing customer requirements
- ↳ Can only be used for large-scale projects
- ↳ Unable to work in high uncertainty
- ↳ Req's needs to be rigid
- ↳ Does not handle concurrent events
- ↳

→ Advantages :

- ↳ Easy to understand
- ↳ Each phase is processed individually
- ↳ Each stage in the model clearly defined
- ↳ Properly Documented

→ Applications :

- Safety Critical Systems
- Gov & defense projects
- Proj with stable req

② Iterative Development Process :

- Starts with a simple implementation of a subset of the software req and iteratively enhances the evolving versions until the full system is implemented
- At each iteration design modifications are made

Advantages:

- The cost of accomodating changing customer req is reduced.
- Easier to get customer feedbacks
- More rapid delivery & deployment

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Disadvantages:

- The process is not visible.
- System structure tends to degrade as new incs. are added
- More management attention is required.
- End of project may not be known which is a risk.

③ Spiral Model:

→ Spiral is primary Risk driven approach

→ Consist of diff cycles. In each cycle try to address some risk elements

i - Planning : Determines objectives, alternatives and constraints

ii - Risk Analysis : Analysis of alternatives as well as an identification and/or resolution of risk

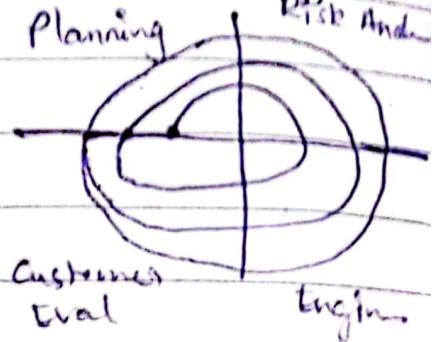
iii - Engineering : Development of next level of product

iv - Customer Evaluation : Assessment of the results of engineering

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- At each iteration more progressive versions of software are built



▷ SOFTWARE SPECIFICATIONS:

The process of establishing what services are required and the constraints on the system's operation and development.

- Requirement Engineering Process

↳ Req elicitation and analysis

↳ What do the system stakeholders expect

from the system?

↳ Req specification

↳ Defining the req in detail

↳ Req validation

↳ Checking the validity of req

- Software Design: Designing a software structure that realises the specification

- Implementation: Translation of this structure into an executable program.

System Prototyping, where a version of the system or part of sys is devl quickly to check customer's req

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- Change anticipation, where the software process includes activities that can anticipate possible changes before significant rework is required.

It is to ha such les software develop lesna k change cycle to easily accommodate no sake.

- Change Tolerance, where the process is designed so that changes can be accomodate at relatively low cost.

↳ incremental delivery, where system increments are delivered to the customer for comment and experimentation.

► Software Prototyping :

↳ A prototype is an initial version of a system used to demonstrate concepts and try out design options

→ Can be used in req engin process, in UI design, in testing process.

→ Prototypes should be discarded after development as :

↳ they do not meet non-functional req

↳ they are undocumented

↳ does not meet quality std

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- Prototype should focus on areas of product that are not well understood.
- Error checking & recovery may not be included
- focus on functional rather than non-functional req

Benefits :

- Improved system usability
- A closer match to user's real needs
- Improved design quality
- Reduced development effort

► Design Activities :

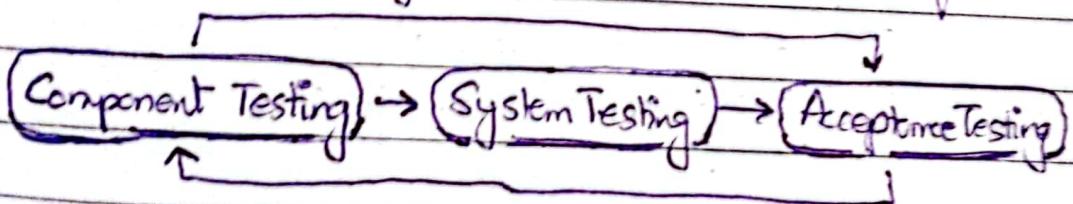
- ① Architectural Design : Where you identify the overall structure of the system, the components & their relationship
- ② Database Design : Where you design the system data structures and how these are to be represented in DB.
- ③ Interface Design : Where you define the interfaces between system components.
- ④ Component Selection & Design : Where you search for reusable components. If unavailable you design how it will operate.

► Software Validation:

- Verification & Validation (V&V) is intended to show that a system conforms to its specification and meets the req of customer
- System testing involves executing the system with test cases that are derived from the specification
 - ↳ most common activity in V&V.

► Testing Stages:

- ① Component Testing: Individual components are tested individually, they may be functions or objects.
- ② System Testing: Testing of a system as a whole.
- ③ Customer Testing: Testing with customer's data to check that the system meets customer's req



► Incremental Delivery:

→ Incremental Development:

- Develop the system in incs and evaluate each inc. before proceeding to the dev of next inc.
- Used in agile methods
- Evaluation done by user/customer

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① Initial :

- ↳ Processes followed are immature & not well defined
- ↳ Unstable environment
- ↳ No basis for predicting product quality, time for completion
- ↳ Highly dependent on individual skills rather than standardized process
- ↳ High risk of project failure.

② Repeatable

- ↳ Focuses on establishing basic project management policies
- ↳ It includes project planning - defining resources reqs, goals, constraints etc.
- ↳ Focus is on maintaining the performance of product
- ↳ It involves management of customer reviews which results in some change in seq. set. And also accommodate them.
- ↳ It involves software quality assurance

③ Defined :

- ↳ Documentation of std guidelines & procedure taken place.
- ↳ It involves peer reviews -

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- ↳ Involves planned interactions b/w diff. develop. teams.
- ↳ Focuses on activities & practices that should be followed to improve the process.
- ↳ It also focuses on training programs.

④ Managed:

- ↳ Quantitative quality goals are setup for the organization for software products as well as software process.
- ↳ Measurement helps org. predict product/process quality
- ↳ It includes establishment of plans & strategies
- ↳ Focuses on controlling project performance

⑤ Optimizing:

- ↳ Focuses on continuous process improvement in the organization using feedback
- ↳ New tools, techniques & eval. of software process is done to prevent the recurrence of known defects
- ↳ Focus on continuous process improvement
- ↳ Focus to use/adapt new technologies
- ↳ Focus to improv product quality & decr dev time
- ↳ Focus to identify the cause of defect & prevents them.

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"WEEK # 13"

- AGILE SOFTWARE DEVELOPMENT -

▷ Difference b/w Incremental & Iterative Development

(1) Incremental Development:

- The sys is developed in small fully functional parts (increments) each adding new features until the complete system is built.
- Each increment is usable and adds functionality.

(2) Iterative Development:

- The system is built & improved through multiple cycles (iterations), refining & reworking prev versions based on feedback until final sys meets all req.
- Focuses on defining & improving the entire sys repeatedly.

▷ Characteristics of Agile Dev. :

- ① Program specification, design and implementation are inter-leaved
- ② The sys is developed as a series of increments
- ③ Frequent delivery of newer versions for evaluation

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- ① Extensive tool support to support dev.
- ③ Minimal documentation

Plan Driven	Agile Development
Follows a fixed plan	① Iterative & flexible
Involves detailed docum	② Minimal documentation involved, focuses on working project
Req defined before dev	③ Req/ evolve during dev based on feedback
Delivered at the end after full development	④ Delivered in small, working increments
Change handling is costly & difficult	⑤ Changes are welcomed & incorporated easily
limited customer involvement.	⑥ Continuous customer involvement

Agile Core Values:

- Individuals & interaction over processes & tools
- Working software over comprehensive doc
- Customer collaboration over contract negotiation
- Responding to change over following a plan.

- An incremental software process designed to "cope with change"

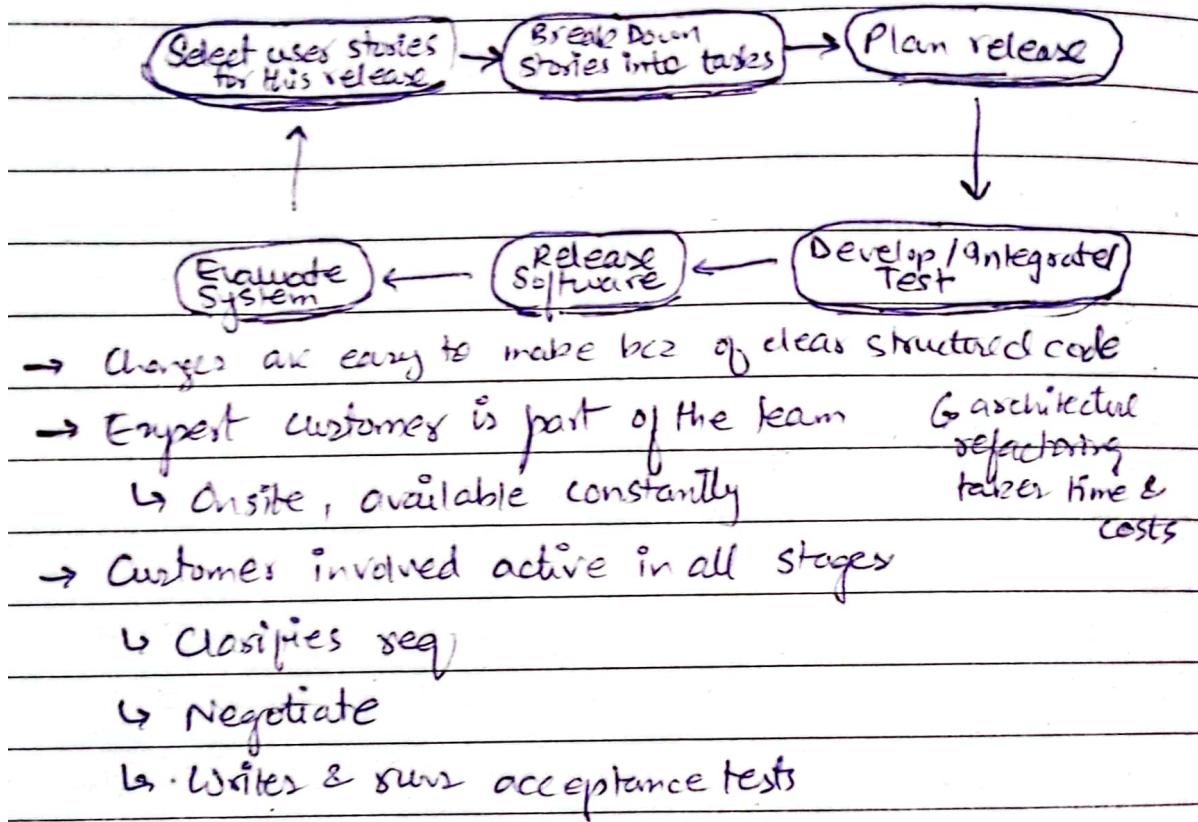
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► EXTREME PROGRAMMING (XP)

↳ One of the agile dev techniques.

↳ Like iterative but taken to extreme.



- Changes are easy to make bcz of clear structured code
- Expert customer is part of the team
 - ↳ onsite, available constantly
- Customer involved active in all stages
 - ↳ Classifies req
 - ↳ Negotiate
 - ↳ Writes & runs acceptance tests

► Extreme Programming Practices

• Incremental Planning :

- Requirements are recorded on story cards and the stories to be included in a release are determined by the time available & their relative priority

• Small Releases :

- the minimal useful set of functionality that provides business value is developed first. Releases of the system are frequent and incrementally added.

- Simple Design :

→ Enough design is carried out to meet current req.

- Test-First Development :

→ An automated unit test framework is used to write tests for a new increment to be implemented.

- Refactoring :

→ All developers are expected to refactor the code continuously as new code improvements are found.

- Pair Programming :

→ Developers work in pair, checking each other's work & providing feedback.

- Collective Ownership :

→ The pairs of developers work on all areas of the system; all developers take responsibility of all code.

- Continuous Integration :

→ As soon as work on a task is completed it is soon integrated into the system. And unit test for system is then performed.

- Sustainable Pace :

→ Large amounts of overtime not acceptable.

- Onsite Customer :

→ A representative of end-user (customer) should be available onsite for full time, he is member of dev team.

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► Code Refactoring :

- ① Reorganization of class hierarchy to remove duplicate
- ② Tidying up & renaming attributes to make them easier to understand
- ③ The replacement of inline code with function calls

→ Don't refactor in middle of implementation.

► User Stories &

→ Each story is broken into tasks

Story : customer - centric description

Task : developer - centric description

→ Examples :

Story : "I can create named accounts"

Task : "Ask the username of account"

"check to see if already exist"

"create any empty account"

► Why Writing Tests First?

- ① Testing first clarifies the task at hand
- ② Forces you to think in concrete terms
- ③ Helps identify edge cases
- ④ Forces simplicity
- ⑤ Act as useful document.

► Pair Programming Advantages:

- Knowledge is shared between the persons in pair → knowledge & skill migration
- Develops common ownership of code
- Serves as an informal review process
- Encourages refactoring
- Reduces risks & results in better code

► When NOT TO use XP:

- (1) Requirements are not clearly known & fixed
- (2) Cost of late changes is very high
- (3) Your customer is not available

► SCRUM:

"Agile method that focuses on managing iterative development rather than specific agile practices"

- Roles in Scrum
- Development Team:

→ A self organizing group of software developers with no more than 7 people.

- Consist of
 - ↳ Testers, UI/UX designer, Ops Engin., & Developers
- Work collaboratively to ensure successful sprint completion

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Accept / Reject work of each iteration

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- Product Owner:

- An individual (or small group) whose job is to identify product feature or req.
- Understand & prioritize the changing needs of end users
- Give team clear guidance on which feature to deliver next
- Bridge gap b/w what the business wants & what the team understands
- Continuously review product backlog to ensure that project meets req.
- Can be a customer or product manager.

- Scrum Master:

- He is responsible for ensuring that the Scrum process is followed and guides the team.
- Schedules the resources needed for each Sprint
- Facilitate other Sprint events & team meetings
- Solve ^{external} changes faced by team
- Tracks backlog work to be done

- Scrum Events:

- Sprint Planning:

- The team estimates the work to be completed in the next sprint.

- Members define Sprint goals.
- At end of meeting each member knows how each increment can be delivered in Sprint.

• Sprint :

- A Sprint is the actual time period (2-4 weeks) when the Scrum Team works together to finish an increment.
- The more complex the work and the more unknowns, the shorter the sprint should be.

• Daily Scrum or Stand-up :

- A standup is a short meeting in which team members check in & plan for the day.
- They report on work completed & any challenges in meeting Sprint goals.

• Sprint Review :

- At the end of the Sprint, the team gets together for an informal session to review the work completed & show it to stakeholders.
- The Product owner might also rework the Product Backlog based on the current Sprint.

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- Sprint Retrospective :

- The team comes together to document and discuss what worked & what didn't, during the Sprint.
- Ideas generated are used to improve future Sprints.

▷ Scrum Artifacts :

- Product Backlog :

- It is a dynamic list of features, bugs, enhancements and fixes that must be completed for proj success.
- It is essentially a team's to-do list.
- The product owner maintains & updates the list.

- Sprint Backlog :

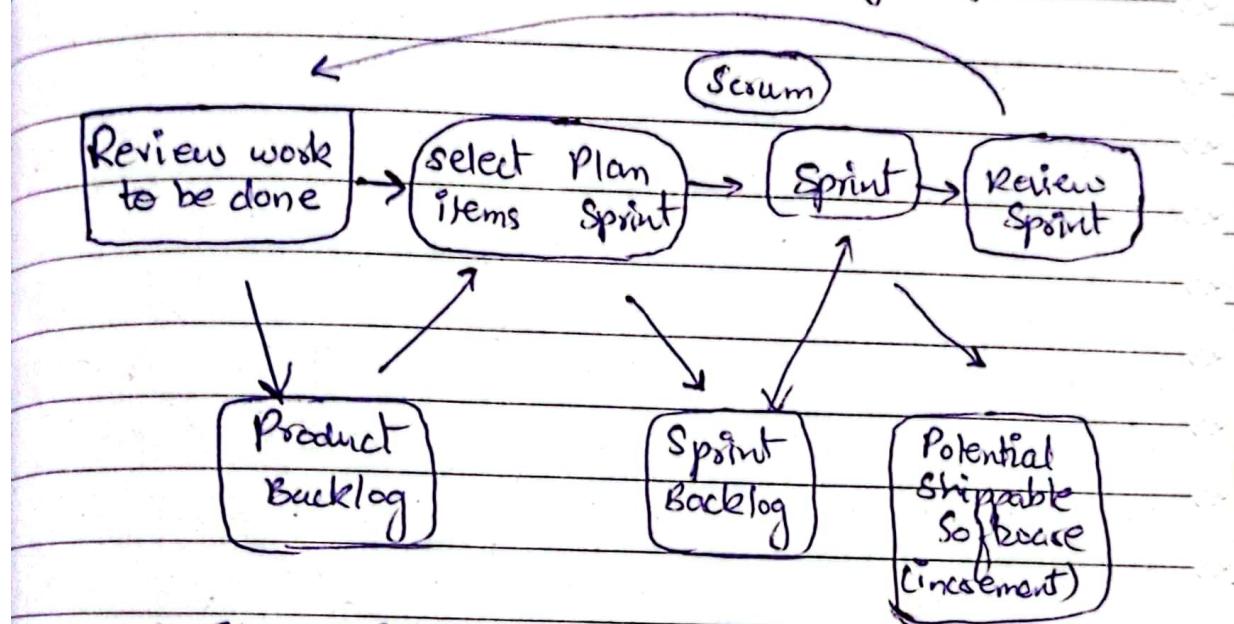
- List of items to be completed by the development team in the current Sprint cycle.
- The items for sprint backlog is chosen from Product Backlog before each sprint.
- Sprint backlog is flexible

- Increments :

- It is a step towards goal or vision
- It is the usable end product from sprint

- Velocity :

→ An estimate of how much product backlog effort that a team can cover in a single sprint.



► Scrum Sprint Cycle

D Agile Disadvantages:

- Continuous changes and lack of clear boundaries can lead to uncontrolled scope expansion
- Frequent meetings, reviews and feedback loops can consume a lot of time
- Success depends on expertise and collab of team, making it challenging without skilled members
- Less emphasis on documentation which can lead to misunderstanding in req.
- Difficult to implement in large teams or across complex projects

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→ Read last 20 slides of week#02

"WEEK # 4"

▷ Types Of Requirements :

- ① Business req/ ② User Req/ ③ System Req/

◦ User Requirements :

→ Statements in natural language plus diagrams of the services the system provides and its operational constraints.

◦ System Requirements :

→ A structured document setting out detailed descriptions of the systems functions , services and operational constraints.

▷ Functional Requirements :

→ Describe functionality or system service

→ Func. req/ should describe the system services in detail.

→ Func. req/ must be:

Complete - Should include descriptions of all facilities req.

Consistent - should be no conflicting descriptions

Non Functional Requirements:

- These defines system properties & constraints
- Eg: response time, scalability, performance
- It may include mandating a particular IDE, programming lang. or dev method.
- More imp than func. req.
- These req. may affect overall architecture of a system.

Classification of Non-Func. Requirement:

- Product Requirements: Req which specify that the delivered product must behave in a particular way. Eg: execution speed, reliability etc
- Organisational Requirements: Req which are consequence of org. policies & procedures.
Eg: process std used
- External Requirements: Req which arise from factors which are external to the system & its env. process. Eg: legislative req.

The sys shall process 2000 transaction/sec with 99.9% uptime

• Verifiable NFR: one that can be measured, tested

Eg: Performance, Security, Availability, Reliability

• Non-Verifiable NFR: that cant be measured

Eg: A system should be fast

System should be secure

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▷ Metrics for specifying & verifying NFR's

- ① Speed → Processed transactions / sec, User response time
- ② Size → MB/s, No. of ROM chips, No. of CPUs/GPU
- ③ Ease of Use → Training time
- ④ Reliability → Mean time to failure, Probability of unavailability, Rate of failure occurrence
- ⑤ Robustness → Time to restart after failure, % of events causing failure
- ⑥ Portability → No. of target system (Android, iOS etc)

▷ User Story Format:

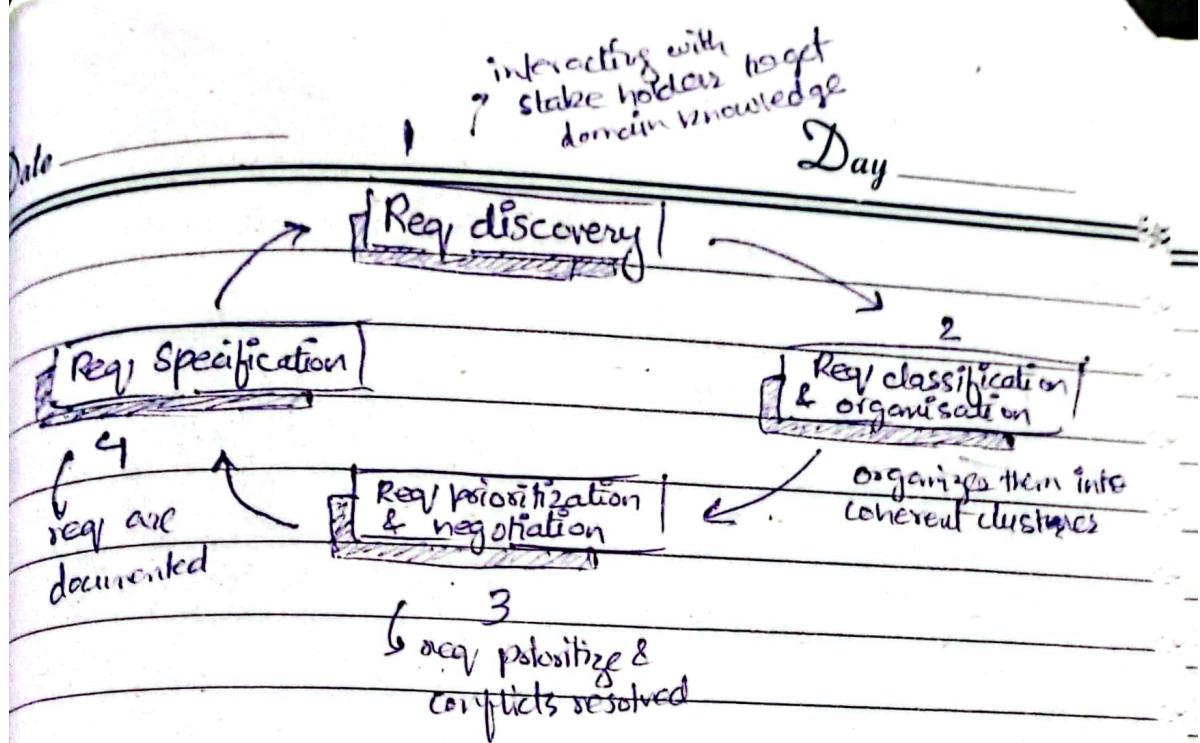
"As a waiter, I will be notified when an order the person who has been completed performs it task"

▷ Requirement Engineering:

"The process of finding out, analyzing, documenting and checking these services and constraints is called requirements engineering (RE)"

○ Requirement Elicitation & Discovery:

↳ Software engin. work with a range of system stakeholders to find out about the application domain, the services that the sys should provide, the req sys performance etc.



- Types of Interviews for Req. Gathering:

① Closed Interview: based on pre-determined set of questions

② Open Interview: where various issues are explored with stakeholders

↳ Normally a mix of both is conducted

→ Interviews not good for understanding domain req.

- Ethnography:

→ It is a qualitative research method used to study → observe people & culture in their natural environment.

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• Ways Of Writing System Requirements =

① Natural Language :

↳ Req's are written as natural lang sentences

Supplemented by diagrams & tables.

↳ Lack of clarity, F&R & NFR tends to mix up

② Structured Specification :

↳ Req's are written in std way limiting the freedom of writer

③ Form based Specifications

↳ Definition of func entity

↳ Description of input / output

↳ Info about information needed for computation

↳ Descr. of the action to be taken

↳ Pre & Post conditions

↳ Side effects (if any) of the func.

See page # 61 and further.