

# SHALINI SUBBAIAH

VMware Administrator

Resourceful Administrator with 6+ years chronicled success in VMware Administration



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## PROFILE SUMMARY

- **Proactive System Administrator with over 6 years** of hands-on experience in VMware technologies, encompassing vSphere, ESXi, vCenter Server, VROps, VRLI, and other integral components.
- **Hands-on experience in VCF integration**, coupled with a track record of successfully managing the installation, configuration, and upgrade of VMware infrastructure components to ensure optimal performance and reliability.
- **Proven skills in real-time monitoring and optimization of virtual machine performance**, resource utilization, and overall system health. In-depth knowledge of virtual networking concepts, encompassing virtual switches, VLANs, and network configurations within VMware environments.
- **Adept at implementing security best practices in virtualized environments**, covering the secure management of virtual machines, access controls, and the implementation of robust network security measures.
- **Possess effective communication and collaboration skills**, facilitating seamless interaction with IT professionals, teams, and stakeholders.
- **Keen to expand expertise by exploring opportunities with other technologies like AWS** and related products. Committed to continuous learning and staying abreast of advancements in the dynamic IT landscape



## CORE COMPETENCIES

- VMware Administration
- Installation & Configuration
- Performance Monitoring & Optimization
- Storage Virtualization
- Upgrades & Patch Management
- Backup & Recovery, Troubleshooting
- Cloud Services & Support
- Infrastructure Planning, Networking
- Team work, Cross Functional Coordination



## SOFT SKILLS



## EDUCATION



**Bachelor of Engineering: Electronics And Communications Engineering**  
Adhiyamaan College Of Engineering – Hosur



## TRAININGS ATTENDED

VMware vSphere: Troubleshooting Workshop [V6.7]  
VMware vSAN: Deploy and Manage [V6.7]  
VMware vSAN: Deploy and Manage [V6.6]  
VMware NSX: Troubleshooting and Operations [V6.4]

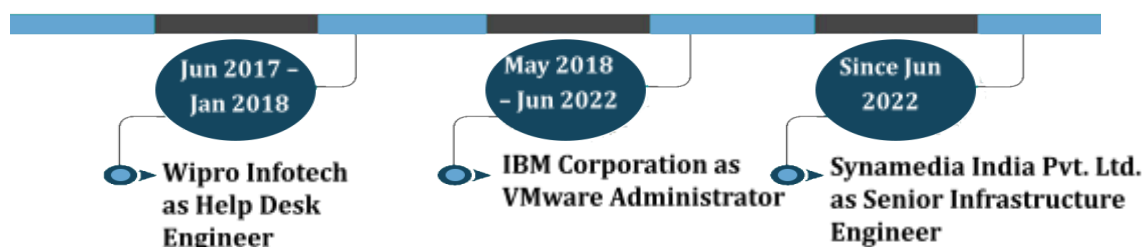


## IT SKILLS

- AWS-EC2, S3, VPC, Ebs, MS Visio , MS Office
- Vmware, Veeam Backup, Windows OS, Networking



## CAREER TIMELINE





## CAREER HIGHLIGHTS

- Successful Life Cycle Upgrade of VCF Environment, Snow Integration with vROps and VRLI, and enhanced Configuration with Vsan Encryption and VCenter HA
- Achieved reduction in costs and licenses, leading to significant hardware usage reduction for the client.

## WORK EXPERIENCE

### Senior Infrastructure Engineer

Jun 2022 – present: Synamedia India Pvt.Ltd, Bengaluru, Karnataka

#### Role:

- Currently engaged in the deployment of VCS across multiple data centers.
- Deploying VCSA instances and meeting specific requirements for vROps and VRLI instances.
- Deploying ESXi hardware efficiently using Cisco UCS Manager.
- Documenting the current physical datacenter, facilitating the maintenance and visualization of existing configurations.
- Upgrading VMware tools for both Windows and Linux machines through the Upgrade Manager and manual processes.
- Upgrading VCenters and ESXi using both Update Manager and CLI.
- Addressing production issues stemming from user incidents and service requests
- Handling deployment and configuration of VMware Aria Operations.
- Conducting log analysis and monitoring logs using tools such as Splunk, Log Insight, and Zabbix.
- Actively participating in license reduction initiatives and certificate renewals for servers, contributing to significant cost-cutting measures for the organization.

### VMWare Administrator

May 2018 – Jun 2022: IBM Corporation, Bangalore, Karnataka

#### Role:

- Responsible for various tasks related to IBM Cloud (Bluemix), including:
  - ❑ Deploying VCS instances from the Bluemix portal.
  - ❑ Deploying and configuring products such as vROps and vRli in cluster mode.
  - ❑ Simulating failure scenarios for VCenter, vROps, and vRli and sharing the results with customers.
  - ❑ Configuring VSAN according to customer requirements.
  - ❑ Handling various activities related to VSAN using VCenter and Ruby Vsphere Console.
  - ❑ Configuring and managing backups for platform components using Veeam.
- Managed project coordination activities and ensured timely completion of project within the specified timeframe.
- Provided daily support/administration to multiple hosted clients, involving 8000 ESX hosts.
- Performed periodic VMware hosts and guest patches, updates, and parallel upgrades from ESXi 5.5, 6.0, and 6.5.
- Handled the installation, configuration and administration of
  - ❑ VMware ESXi servers and creation of virtual machines on ESX Servers.
  - ❑ ESXi 5.5 & 6.0 on DELL/IBM hardware.
  - ❑ Management Server (VCenter Server) instances to enable centralized management of multiple hosts.
- Analyzed, logged, and tracked complex system-related issues, including networking connectivity issues, servers, and applications, to meet business needs.
- Worked on key Microsoft enterprise features such as Active Directory, DNS, DHCP.
- Used ticketing tools such as Remedy and ServiceNow.
- Managed incidents, problems, and changes adhering to ITIL processes.

### Help Desk Engineer

Jun 2016 – Jan 2018: Wipro Infotech, Mysuru, Karnataka

#### Project: IAS (Infrastructure availability service ), L1 support

#### Role:

- Monitored various mailboxes for incident requests sent via email.
- Created tickets and routed them to the appropriate internal teams.
- Handled irate customers in the best possible way.
- Managed flashing escalations and emails, generating daily, weekly, and monthly reports.
- Worked in the IAS Biz-Ops team, specifically in the 1st level call validation desk (Approval team).
- Validated calls, coordinated with end-users, and collaborated with the billing team to obtain contract details for approvals.
- Verified logged asset details in SAP with reference to logged tickets.
- Checked serial numbers in SAP, ensuring accuracy in asset details, billing, and contract information.



## PERSONAL DETAILS

**Languages Known:** English, Tamil, Telugu and Kannada

**Address:** Bommanahalli, Bengaluru, Karnataka, 560043, India



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जन्म की तारीख / Date of Birth 17/07/1995		हस्ताक्षर / Signature 	

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