# Case1

|  |  |
| --- | --- |
| SIS | * Inspector corrected the coordination * SIS will send the updated coordination to UCP |
| UCP | * The request will be auto approved |
| TAS | * UCP will update TAS and no need for payment |

# Case2

|  |  |
| --- | --- |
| UCP | * Customer register for new sim company * Customer will put the coordination and address through UCP portal * Happiness team is the only team who will review the location (address+ coordination) * When customer complete the payment, UCP will send the details to TAS |
| TAS | * The location (address+ coordination) will be displayed as information in TAS and TAS sim agent will not review this information again |

# Case3

|  |  |
| --- | --- |
| UCP | * Customer update company location (address+ coordination) * Customer will put the coordination and address through UCP portal * Happiness team is the only team who will review the location (address+ coordination) * When customer complete the payment, UCP will send the details to TAS |
| TAS | * The location will be updated in TAS and it is auto approved |

# Case4

|  |  |
| --- | --- |
| SIS | * When Customer complete update company location (address+ coordination) and the company is freeze then SIS will notify the inspector * When inspector un freeze the company then SIS will unfreeze UCP and TAS |
| UCP | * When the company unfreeze and if there is request (update location) is not sent to TAS then UCP to push it again to TAS |