Dear O,

Firstly, the Marking companies in Risk service has been rescheduled and the Risk Levels are OK now.

The report that is available in the system is regardless of the Inspection Status. Below is the status of companies in Abu Dhabi

|  |  |  |
| --- | --- | --- |
| **AUH** | **STAUTS** | REMARKS |
| 12 | BLOCKED | NOT ALLOWED IN RISK ENGINE |
| 16 | NEW | - |
| 345 | UNKNOWN | SENT TO TAS AND UCP FOR VERIFICATION |
| 93 | FREEZE | NOT ALLOWED IN RISK ENGINE |
| 430 | EXPIRED\_CANCELLED | NOT ALLOWED IN RISK ENGINE |
| 2 | VIOLATION | - |
| 1126 | EXPIRED | - |
| 1286 | ACTIVE | - |
| 57 | DISABLED | NOT ALLOWED IN RISK ENGINE |

RISK ENGINE, filters 423 approximate companies for visits

180 companies are without location and 243 companies with location – and some companies having locations very far to each other.

Hence risk engine is NOT finding the companies in specified KM range.

Thanks,  
Mohammed Abdul Rahman

Dear Amr,

Please find attached data for AUH companies that is required to be checked by UCP team.

WE do not find any records for these companies in TAS.

As you can see from the data, few of these companies were visited by SIS team before the online integration with UCP and TAS.

Kindly check and let us know what action is required from SIS on these companies?

Thanks,  
Mohammed Abdul Rahman

Dear Islam,

We were busy with couple of critical items raised by BO with respect to verifying data of AUH and Mobile App which is already sent to the concerned on separate email ISD-5774.

As advices by AMR, we have switched the incorrect LAT LNG in UCP data sent to us and did the activity of matching the data.

For this location activity, as per the solution recommended by Ahmed Habashy i.e. matching with Address DID NOT work and we’ve already sent our feedback last week.

SIS team has put in lot of efforts to correct the Location data of the companies (LAT LNG) and most of the data has been verified by the inspectors by visiting the company. Hence, to avoid any discrimination we did the activity of matching the location between SIS and UCP data and identified of the difference between SIS and UCP in DISTANCE\_KM.

Please find the attached report having the clear output of the LAT LNG data between SIS and UCP.

1. Total of 9092 companies were matched with UCPID between SIS & UCP having locations (LAT LNG)
2. Total of 8629 companies between SIS and UCP has approximately similar location
3. Total of 465 companies between SIS and UCP does NOT match the location and having DistanceKM difference from 1 KM to 300 KM.
4. From these 465 companies, more than 400 companies have already been visited by inspectors. The visit date is already mentioned in the attached.

@AMR, @AHMED HABASHY, kindly review these 465 companies and pls. advice what is required from SIS team.

Kindly note that we have script ready to update these 465 companies in SIS from UCP and upon verification and confirmation we will execute the same today EOD.

Kindly let us know if there are any concerns.

Thanks,  
Mohammed Abdul Rahman

Dear Eidroos,

Android 10+ version devices will create problem on SIS Mobile app due to compatibility issues.

Please download the updated version of APK file from below link.

<https://www.dropbox.com/s/tjfakmp4q8sml2i/TRA_SIA_1.6.8_Production.apk?dl=0>

The 30 second counter works from SIS db server and there must be a time difference between server and mobile app.

We did not find any issue with photos, if the inspector upload the pic -> delete the pic and -> upload again does not show up the previous pics

The task duration is set to 30 minutes and Warning timer is shown to inspector at 25th minute. The warning was NOT showing on block form and it has been added now.

Thanks,  
Mohammed Abdul Rahman

Dear Eidroos,

For Inspector Rashid, the Risk Engine as picked this company TL=AP-0886412 as the first source.

This company is being visited for the first time.

The location information in SIS & UCP are same.

Because this company location is close to KSA and Risk engine did NOT find any companies nearby.

Hence, Risk Engine started looking for other criteria and picked the companies nearby which are in AL AIN and assigned remaining task to the inspector.

We have assigned a company to Rashid in AL AIN for visit and deleted the Task for TL= AP-0886412

Thanks,  
Mohammed Abdul Rahman

Dear Marwan & Islam,

With respect to the company locations and task assignments we’ve been receiving the issues in JIRA by the SIS Inspectors.

**Firstly**, we still have to resolve the location issue between UCP and SIS i.e. **ISD-5543** which is still in-progress by UCP, SIS and BO.

**Secondly**, @Marwan as we discussed in our initial discussions and explained the existing process of Task assignment to the Users.

We have the following tickets # ISD-6017, ISD-6018, ISD-6108, ISD-6112 and 2 more raised today.

All these are related to task assignment having far-off locations.

The reason behind this far-off location assignment is RISK ENGINE is NOT finding enough companies near by the source company which is picked by the RISK ENGINE i.e. the first company from queue order by priority.

Below is the current process of assignments in SIS for your reference.

|  |
| --- |
| **Current Process** |
| 1. Inspector 2. Emirates 3. **Risk Level**    1. **High**   **I.      Priority (1,2,3,4,5,6)**   * 1. **Medium**   **I.      Priority (1,2,3,4,5,6)**   * 1. **Law**   **l.      Priority (1,2,3,4,5,6)**   1. **Assign (based on above)**    1. Find the First Company Location (**High** risk/ Priority)    2. Find Companies Nearby within 15 Km (High Risk/Priority) – *Take the first company order by priority as the source location to find nearby companies.*    3. Assign    4. If Number of Companies are less than the Inspector Target (e.g., 8) Then                                                                 I.       **Go for Next Risk Level (Medium)** and Repeat Step 4 (a, b and c)   * 1. If Still less than inspector target, then                                                                 i.        **Go for Next Risk Level (Low)** and Repeat Step 4 (a, b and c)   1. Go for next Inspector |

Kindly let us discuss this if needed, to find a better solution to this.

Thanks,  
Mohammed Abdul Rahman

Dear Marwan & Islam,

With respect to the below email, the user’s tickets in Jira are mostly the far-off location issues.

For now, when we receive a call from user, specially ABU DHABI we are finding best possible routes and companies and doing the manual assignment.

Firstly, the issue of these location is updating the Location info from UCP to SIS. We identified the issue with BO, UCP team and in-process of fixing this. Wait for data from UCP for comparison.

Secondly, finding the source location for assignment?

We need to discuss this to find a better solution and implement it.

Thanks,  
Mohammed Abdul Rahman

Dear Marwan,

The Auto Assignment of Task Job is executed @ 6:30 AM. We have the following process in place

Step 1: Sync Data from UCP - Midnight

Step 2: Sync Data from TAS - Midnight

Step 3: Identify Companies in Risk – 6 AM

Step 4: Auto Assignment of Task – 6:30 AM

Step 5: Send Notification Email – 6:45 AM

If there is server reboot, then we change the time manually on the specific day.

Let me know if there are any concerns.

Thanks,  
Mohammed Abdul Rahman

Dear Saed,

@Farrukh is deploying the build on Staging Environment.

Kindly be informed that team was working in-parallel to these changes including the implementation of service 42, 46 & has put in lot of efforts to change all the API’s as per the need (team logged-off @ 4 AM). Few of the API’s are still NOT tested and verified due to several data issues identified from backend api’s (msc).

Team will continue to follow-up (msc) & support after the deployment & @Farrukh will do the needful for the fixes (if any).

@Farrukh, kindly confirm once the build is deployed and follow-up on data issues.

Thanks,  
Mohammed Abdul Rahman