MICHAEL OGAR AFUFU

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SUMMARY

Results-driven creative professional with a passion for collaboration and innovation. I thrive in team environments, embracing mentorship, continuous learning, and cutting-edge techniques to deliver exceptional results.

WORK EXPERIENCE

Cinema Attendant, Kada Cinemas Limited, Calabar.

Nov 2023 - Jun 2024

- Answering customer queries and providing recommendations on movies and showtimes.
- Handling customer complaints and issues.
- Maintaining theater cleanliness and organization.
- Enforcing cinema policies and rules.

Admin Assistant | Social Media Manager, Defence Headquarters, Abuja.

Mar 2014 - Jun 2018

- · Monitoring social media handles
- Taking and delivering messages.
- Ensuring the office runs smoothly.

Sales Representative, Tizire Cosmetics, Abuja.

Feb 2013 - Mar 2014

- Overseeing financial transactions and activities carried out in the business.
- Ensuring that customer are satisfied with the service rendered to them.

EDUCATION

Bachelor of Arts in Linguistics and Communication Studies

Mar 2024

University of Calabar

Specialization in Social Media, Customer Service and Public Relations.

Senior School Certificate Examination

Jun 2017

Chrisfus Hillcrest Schools

National Examination Council (NECO)

ADDITIONAL INFORMATION

- Skills: Photography, Photo Editing, Ms Word, Critical Thinking, Good Communication Skills.
- Language: English, French (in view).
- Hobbies: Photography, Football, Travelling for research or documentary purpose.
- Certifications: Social Media Management (in view).
- Awards/Activities: Received in Kada Cinemas Ltd "Employee of the Month", Received in The University of Calabar "SUG Class Representative of the year".