



# Sylvia Llorente Suárez

## QA Tester & Full-Stack Developer Jr.

### ABOUT ME

Results-driven professional with strong problem-solving and communication skills. With over 10 years of experience in customer care and team coordination, now focused on QA and development. Fluent in English and Spanish, eager to contribute to your team's success.

**Project Portfolio:** <https://sllorentedev.vercel.app/>

### IT EDUCATION AND CERTIFICATES

- **Fundamentals of Programming - JavaScript** (150h) | IT Academy, Bcna 2023
- **Full- Stack Development Bootcamp** (850h) | Factoria F5, Bcna. 2023
- **Professional Certificate on Web App Dev** (590h) | Nascor, Bcna. 2024
- **FemQA: Functional QA Bootcamp** (120h) | BaseTIS & SURT, Bcna. 2024
- **Technical Training in PHP & MySQL** (40h) | CodeOp, Bcna. 2025
- **Intro to ReactJS** (12h) | Cibernarium, Bcna. 2023
- **How to build an API with PHP and MySQL** (8h) | Cibernarium, Bcna. 2023

### WORK EXPERIENCE

Web Developer Intern (80h) | Ingenium Marketing, Bcna.  
Nov. - Dec. 2024

Worked remotely (slack app) with the development team on WordPress tasks, including SEO optimization, fixing 404 errors with Google Search Console, and implementing redirects. Enhanced multilingual accessibility and integrated Amazon Affiliate marketing, gaining experience in web optimization, technical SEO, and problem-solving for development and QA roles.

Customer Care & Issues Resolution Representative | IKEA,  
Hospitalet de Llobregat. May-Sept, 2022

Provided efficient support via phone, chat, and email, demonstrating problem-solving, communication, and multitasking skills while collaborating with teams in a fast-paced remote environment.

Frontdesk & Team Coordinator | Hestia Psychotherapy, Bcna  
2018-2020

Managed schedules, payments, and inventory in a multilingual environment using Trello, reducing scheduling errors and improving team efficiency and collaboration.

Frontdesk & Assistant Manager | CrossFit Eixample, Bcna.  
2015-2018

Managed client relations, issue resolution, bookings, and memberships. Handled inventory, suppliers, and schedules. Coordinated events, created newsletters, and supported the CrossHero app. Strengthened communication and problem-solving skills.

### CONTACT



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Citizenship: Spanish (UE) & Venezuelan



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<https://github.com/Sylvia181>

### PROGRAMING LANGUAGES



JavaScript



PHP

### FRAMEWORKS AND TOOLS

React and Next.js

Laravel

SQL - PHPmyAdmin

Git y GitHub

Figma - Atomic Design

Jira/Trello

Agile: Scrum y Kanban

Testing: Vitest, Jest & phpUnit

TestRail

Playwright

### LANGUAGES

**Spanish:** Native

**English:** Advanced (C1)

**Catalan:** Basic (A2)