

# Sylvia Unimna

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## WORK EXPERIENCE

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### Software Developer 2

August 2023 - Present

Intuit | Edmonton, AB

- Collaborated with multiple teams to develop and successfully launch a standalone payroll product for the Canadian market, enabling independent purchase of payroll services and increasing customer base by 30%.
- Completed ICAgile Certified Professional training and facilitate Agile team rituals, including daily standups and sprint planning, enhancing team cohesion and productivity.
- Continuously developing new features and resolving bugs in QuickBooks, ensuring alignment with customer needs and business goals.
- Participate in over 10 candidate interviews, evaluating technical skills and cultural fit to ensure alignment with Intuit values.

### Software Developer 1

March 2022 - July 2023

Intuit | Edmonton, AB

- Collaborated with cross-functional teams to successfully expand the existing US/Canada QuickBooks Payroll platform to support the UK market, resulting in a 20% increase in global user base.
- Improved customer retention and user satisfaction by promptly resolving over 15% of critical bugs.
- Enhanced team dashboard in Splunk to monitor performance metrics and identify errors in real-time.

### Junior Developer

November 2020 - March 2022

SureHire Occupational Testing | Edmonton, AB

- Led the development of the 'Find Nearest Collection Site' feature using Google Maps API, increasing online appointment bookings by 40% and improving user convenience.
- Designed and implemented a systematic approach for tracking supply chain orders within collection sites, resulting in improved operational efficiency and inventory management accuracy.
- Partnered with AICCC stakeholders to gather requirements and successfully implement an electronic application system.
- Streamlined AICCC's operational processes by digitizing workflows and integrating Twilio's API for automated calling, reducing processing time by 30% and errors by 50%, significantly improving efficiency and applicant satisfaction.

## PROJECTS

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### Net Worth Calculator/Currency Converter

- Developed a net worth calculator to track assets and liabilities with a built-in currency converter for 10 currencies.
- A client/server application written primarily in JavaScript using a react library.

### Portfolio Website - [sylviaunimna.github.io](https://sylviaunimna.github.io)

- Created a personal, minimalistic website to showcase my portfolio.
- A side project to study, practice and enhance my use of JavaScript.

## EDUCATION

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Memorial University of Newfoundland | Bachelor of Science in Computer Science

May 2020

Relevant Coursework: Software Engineering, Object-oriented Programming, Web Development, Algorithms and Data Structures

## SKILLS

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Programming Languages: JavaScript, Java, Python, C++, HTML/CSS, TypeScript, JSON

Libraries & Frameworks: React, Angular, Django

Methodologies: Agile (ICAgile Certified Professional)