

Interview notes

General info (age, genere, residence, main ci□es visited, ...)

Riccardo Perrero, 25 years old, has visited Rome, Florence, Krakow, Prague, Athens e Greece in generale

Tell me 3 good and 3 bad aspects about trip planning.

1. Planning a trip is time-consuming
2. For foreign countries, some times I have difficulties with local language
3. Often, looking on internet, different webstes tell different things

Positive:

1. Save money from organized trips
2. Personalize my experience filtering attraction with my personal preferences
3. Flexibility in organization

Describe the best and the worst experience during a city visit

Worst: I found one of the museum that I planned to visit closed, unfortunately I haven't checked anything online before going in place beacuse of my laziness.

Best: I met a group of tourists during a trip in Greece and I really enjoyed the time spent with them.

How do you plan your city trip?

I look for all the attractions that I want to visit in the map and I plan to visit everything so that I waste as less time as possible moving between one place and another. If I don't know many places in that city, I also look for them on google.

How do you move during a city trip and why ?

I usually use the metro if available because it's faster and usually makes me reach all interesting points of the city. If there is no metro in that city, I prefer to use bike or car sharing because I can leave them where I prefer.

How do you discover all the attractions to see during the city trip?

Social media like Instagram and Tiktok or Google.

How do you get tickets for the attractions?

The mosto f the time I just go in place and get the ticket, but if the prenotation is mandatory I buy the them online in the museum website.

Tell me about your meals during the city trip

I often go for fast foods if I have not so much time, but I also like to try some typical food of the place I am visiting.

Do you use tools during your planning? If so, describe them. If no, why?

I always use my smartphone/ipad top lan my visit using google or other source of information.

Describe me a failure in a city trip planning and how did you manage to recover from it.

A failure could be the one linked to my worst experience, when I found the museum closed. To recover from this I just looked for the nearest attraction in the list and reached that earlier than planned.

What are the most important factors you consider while planning a city trip?

At first I look for some special event in that city, then if I already visited that city I try to visit some attraction that I have never seen before, otherwise for the most popular ones, taking also into account the price and the interest that I have in visiting them.

What are the most crucial difficulties when planning a city trip?

One of the most difficult thing that I don't know how to face is about the queue that I will find once arrived in place, since is hard to find this information in advance. Sometimes I also have some issue with transports, especially in cities never visited before.

What do you think about real-time information about local attractions or local experiences?

Real-time information, if accurate, could be very useful to plan the trip and organize myself, and could also solve the previously described issue.

How would you improve your city trips?

With more money for sure, and maybe having a more reliable source of information.

How would you manage money and expenses during city trips?

I set a full holiday budget and also a day by day budget, so that I can try to limit the expenses. I also keep track of each transactions to manage better my balance.