## Travelers questions:

- 1. General info (age, genere, residence, main cities visited, ...)
- 2. Tell me 3 good and 3 bad aspects about trip planning.
- 3. Describe the best and the worst experience during a city visit.
- 4. How do you plan your city trip?
- 5. How do you move during a city trip and why?
- 6. How do you discover all the attractions to see during the city trip?
- 7. How do you get tickets for the attractions?
- 8. Tell me about your meals during the city trip.
- 9. Do you use tools during your planning? If so, describe them. If no, why?
- 10. Describe me a failure in a city trip planning and how did you manage to recover from it.
- 11. What are the most important factors you consider while planning a city trip?
- 12. What are the most crucial difficulties when planning a city trip?
- 13. What do you think about real-time information about local attractions or local experiences?
- 14. How would you improve your city trips?
- 15. How would you manage money and expenses during city trips?

## Extreme users questions

- 1. Tell me about you disability and challenges related.
- 2. Do you have any suggestions or recommendations for how trip planning services can better support disabled travelers?
- 3. How do you get information about accessibility of cultural attractions?