

# Gbemisola Ololade Victoria

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## Professional Summary

A highly adaptable and customer-oriented individual with experience across multiple industries, including education, food production, and microfinance. Proficient in managing multiple tasks efficiently in fast-paced environments, with strong communication, leadership, and inventory management abilities. Fluent in both English and Yoruba, with a proven record of teamwork, flexibility, and adaptability.

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## Education

### Higher National Diploma (HND) in Food Technology

Federal Polytechnic, Ilaro, Ogun State. | 2022

### National Diploma (ND) in Food Technology

Moshood Abiola Polytechnic, Abeokuta, Ogun State. | 2019

### Senior Secondary Certificate Examination (SSCE)

Hans Private School | 2015

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## Work Experience

### Brighter Future Academy

Teacher, 2024 (National Youth Service Corp)

- Organized and facilitated classroom learning for students.
- Implemented lesson plans aligned with educational standards.
- Maintained a positive and conducive learning environment.
- Assisted in academic progress evaluation and reporting.

### The Eagle Eye Microfinance Initiative

Customer Service Officer, 2023

- Handled customer inquiries and resolved account-related issues.
- Provided financial product guidance to clients.
- Assisted in loan processing and documentation.
- Maintained accurate customer records and data.

### Wakana Foods

Inventory Officer, 2020

- Conducted regular inventory checks and audits.
- Provided support in the distribution of products to clients.

### Apple and Pears

Sales and Inventory Assistant, 2019

- Assisted in managing sales and product inquiries.
- Monitored inventory levels and reordered products as necessary.
- Provided excellent customer service, handling product inquiries.
- Collaborated with the sales team to meet company targets.

### Dafil Prima Foods Ltd.

Quality Control Assistant, 2019

- Inspected products to ensure they met quality standards.

- Assisted in the production process to maintain a high level of quality.
- Maintained accurate records of production and quality reports.
- Worked closely with the production team to address any defects.

## FEEDME Ventures

Customer Relations Assistant, 2018

- Addressed customer concerns and provided appropriate solutions.
- Assisted in managing customer accounts and ensuring satisfaction.

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## Skills

- Strong customer relation skills
- Ability to manage and prioritize multiple tasks in a fast-paced environment
- Effective communication skills
- Inventory management expertise
- Teamwork and collaboration
- Leadership capabilities
- Flexibility and adaptability

## Certifications

- PGD, Diploma in Occupational Safety and Health Management, ICSMP, 2024
- Certificate of National Service, National Youth Service Corp, 2024
- HND, Food Tech. Federal Polytechnic, Ilaro, Ogun State, 2022.
- ND, Food Tech. Moshood Abiola Polytechnic, Abeokuta, Ogun State, 2019.
- SSCE, Hans Private School, 2015.

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## Languages

- Yoruba: Fluent
- English: Fluent

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## Reference

Available on Request