

Casual donor



Job Title
Waiter

Age
18 to 24 years

Highest Level of Education
Some college, no degree

Social Networks



Industry
Food & Beverage

Organization Size
11-50 employees

Preferred Method of Communication

- Phone
- Email
- Face-To-face

Tools They Need to Do Their Job

- Email
- Invoicing Software
- Employee Scheduling Software
- Cloud-Based Storage & File Sharing Applications

Job Responsibilities

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Their Job Is Measured By

Client satisfaction, speed of service

Reports to

Restaurant manager

Goals or Objectives

Provide excellent service, produce tips

They Gain Information By

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Biggest Challenges

- Professional Development
- Project Management & Disorganization
- Navigating Client Relationships & Communications
- Resources