



# *Supervisor guide*



# Log In



Log in with your  
username and  
password

## Log In

or create your account.

→

→

LOG IN

## Hello Compa!

Welcome to Syncall by Team 2 Campus  
Santa Fe

# Dashboard

In the dashboard you can find the recorded videos. As a supervisor you can assign videos.

The screenshot displays the SynCall dashboard interface. On the left is a dark blue sidebar with the SynCall logo, a hamburger menu icon, and navigation links for 'Dashboard' and 'Settings'. The main content area has a dark blue background. At the top, a light blue box titled 'All Videos' contains a list of five video entries, each with a title and a duration:

- financial emondelli 2022/5/17 19:... 00:24
- technical emondelli 2022-06-14T... 00:25
- technical DiegoM 2022/5/17 19:32 00:25
- sales emondelli 2022-06-13T23:0... 00:17
- technical emondelli 2022/6/17 20:... 00:33

To the right of this list is a video player. Above the player is a button labeled 'financial emondelli 2022/5/17 19:33'. The player itself shows the SynCall logo and a progress bar at 0:00 / 0:24. Below the player is a button labeled 'Assign Agents to video'. At the bottom left of the sidebar, the user is identified as 'sup\_emondelli supervisor' with a profile icon.

# Assign videos

Supervisor: A list of agents is displayed at the left of the screen, you click the + button to assign a video

The screenshot displays the SynCall Supervisor interface. On the left is a dark blue sidebar with the SynCall logo and a menu containing 'Dashboard' and 'Settings'. The main area has a dark blue background. At the top, a light blue box labeled 'All Videos' contains a list of video thumbnails. The first thumbnail is titled 'financial emon...' and the second 'technical emon...'. A modal window is open in the center, titled 'All Agents' and 'Assigned Agents'. The 'All Agents' panel has a search bar and lists three agents: 'ethanmill agent | Ethan' with a '+' button, 'hmondelli agent | Henry' with a '+' button, and 'mateoglzc agent | Mateo' with a '+' button. The 'Assigned Agents' panel has a search bar and shows 'emondelli agent | Enrique' with a '-' button. A video player is visible in the background on the right, showing a video titled 'technical emon...' with a duration of '00:33'. The bottom left corner of the sidebar shows the user 'sup\_emondelli supervisor' with a profile icon.

# Settings

Here you can find you general information, your account information and help

