



Client Care Desktop

4.51 Release Notes



SYNAPTIC
CLIENT CARE

Introduction

The Synaptic Client Care Desktop (CCD) 4.51 release contains a number of minor changes and fixes to the existing application.

This document provides an overview of the significant changes, but does not detail every modification made to the system.

If you would like to request an upgrade, please contact our [Customer Service team](#).

New features

INVU and Virtual Cabinet

Functionality has been extended to provide the ability to scan within the provider records.

Retention of Editable Value Lists

The Editable Value Lists in your existing system will be retained as part of the upgrade routine and appended with relevant new items where appropriate.

Updates

Standard data

The release contains standard data updates to files including;

- Contract Enquiry provider changes
- Providers
- Products
- Rate tables

Modifications

Hotfixes and bug resolution

The hotfixes issued since the 4.50 release have been consolidated into this release. If you wish to confirm whether a particular fix has been included, please contact our [Support team](#).



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