

**CAREERS** SERVICE

You, your degree and the skills employers want to see



### Housekeeping



Place to make notes and actions



**Q&A Box (not** the chat)



If I lose connection, stay with us



Recording and PP will be sent



Please complete the feedback form (2 mins)



**Captions** 



Respond at PollEv.com/emilypacker627



### Aim of the session

### What will be covered in this session:

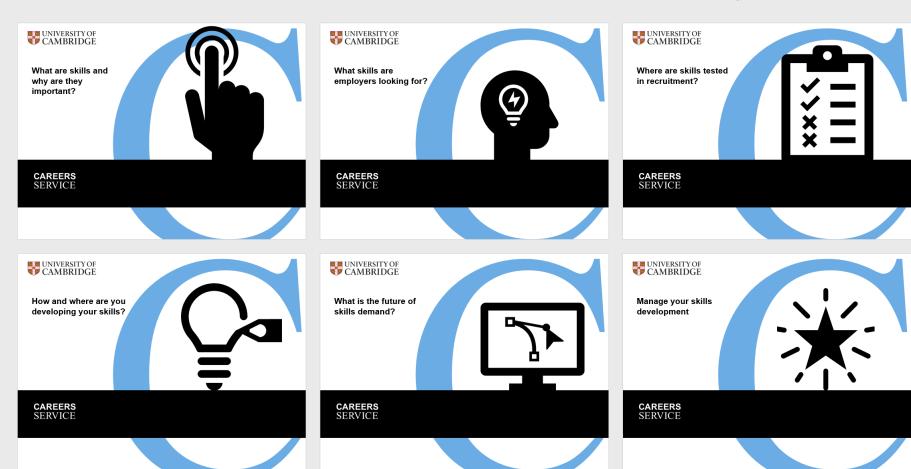
- How and where you are developing skills from your university degree and extra-curriculars
- What the skills demands are from employers, now and in the future
- When and how skills are tested during the recruitment process

### By the end of this session you will be able to:

- Identify core skills that are being built in your university experience that are desirable to employers
- Recognise where desirable skills are being assessed in recruitment processes
- Identify areas of skills development in relation to specific career areas and future demand in the labour market



### Six areas of development for today





What are skills and why are they important?



### **CAREERS** SERVICE

# What one word comes to mind when you think of a skill?



### What are skills?



Skills are the expertise needed in order to do a job or task.



Job skills allow you to do a particular job



Life skills help you through everyday tasks.



Skills make you confident and autonomous and are essential for success.



Almost any skill can be developed



Successful career transitions are built on continuous skills development



### We can place skills into categories

### Attitudes and behaviours

Self-awareness

Positive thinking

Creativity

Emotional intelligence

Self-motivation

Resilience

Taking responsibility

### Technical Skills

IT and digital skills

Data handling and analysis

Job-specific technical skills (not IT)

Coding and programming

# Transferable skills

Time management

Problem solving

Teamwork

Presentation skills

Numeracy

Interpersonal skills

Writing

Listening

# Workplace skills

Career management

Leadership

Communication

Managing up

Dealing with conflict

Ability to work remotely

Negotiating and influencing

Commercial awareness



### **Skills Audit Tool**



**CAREERS** SERVICE

**Self Assessment - Skills** 

Name:

Date of audit:

This skills audit resource is to help you recognise your skills and which you enjoy using. You can identify skills you need to, or would like to, work on and plan a skills development strategy to achieve your career goals. Use it termly or annually as part of your career development plan.

Skills can be developed in any area of life - academic, sports, student societies, work experiences or interests. Skills are equally valuable whether developed in paid or voluntary experience. Don't worry if you don't think you're good at a skill. If it's important to you and your career plans think about how you'll focus on developing it.

Skill	Skill level 1 – 10 (low - high)	Examples demonstrating the skill	Do you enjoy using this skill? 1-10 (low - high)	Would you like to develঝু this skill	Plan to develop this skill this term/year
e.g. Teamwork	5	Rowing/orchestra	8	Yes	student society committee, internship/work experience
e.g. Presentation	3	Report produced during vacation experience	2	yes	Faculty rep, introducing speakers, giving a talk
Communications: persuading, negotiating, influencing  Oral Communications (debating, explaining, presenting, campaigning)  Written Communications (writing, reviewing, briefing, report writing)  Teamwork/collaboration (a team					
can just be two people working towards a shared goal)					

450 words

B Display Settings

[b] Focus

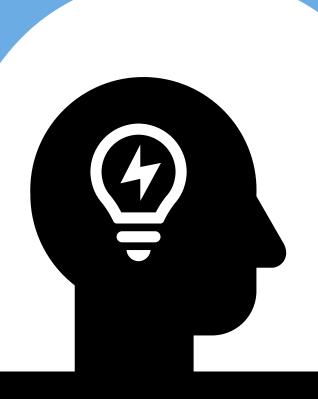




# Which skill do you feel you have the most confidence in (skills audit)



What skills are employers looking for?



**CAREERS** SERVICE



### In this section

Common skills requirements from graduate employers

Skills requirements in the past year from the wider labour market

Where are skills tested in the recruitment process?

# Which skills do you feel are most important to employers?



### **Most important**

Problem solving (59%)

Resilience (58%)

Learning agility (51%)

Selfawareness (32%) Commercial awareness (30%)



### Skills found lacking

- 1. Career management
- 2. Managing up
- 3. Negotiation/influencing skills
- 4. Leadership
- 5. Dealing with conflict
- 6. Job-specific technical skills
- 7. Commercial awareness
- 8. Business-appropriate communication
- 9. Data handling/data analysis
- 10. Self-awareness
- 11.Emotional intelligence

- 12. Time management
- 13. Presentation skills
- 14. Resilience (8)
- 15. Writing
- 16. Problem-solving
- 17. Numeracy
- 18. Staying positive / Positive thinking
- 19. Listening
- 20. Taking responsibility
- 21.Teamwork
- 22. Interpersonal skills
- 23. IT/digital skills



### Some skills are expected at hiring; some not

### Attitudes and behaviours

Self-awareness

Positive thinking

Creativity

Emotional intelligence

Self-motivation

Resilience

Taking responsibility

### Technical Skills

IT and digital skills

Data handling and analysis

Job-specific technical skills (not IT)

Coding and programming

# Transferable skills

Time management

Problem solving

Teamwork

Presentation skills

Numeracy

Interpersonal skills

Writing

Listening

# Workplace skills

Career management

Leadership

Communication

Managing up

Dealing with conflict

Ability to work remotely

Negotiating and influencing

Commercial awareness



### Skills needed on hiring vs develop on the job

Resilience

**Problem Solving** 

**Commercial Awareness** 

**Learning Agility** 

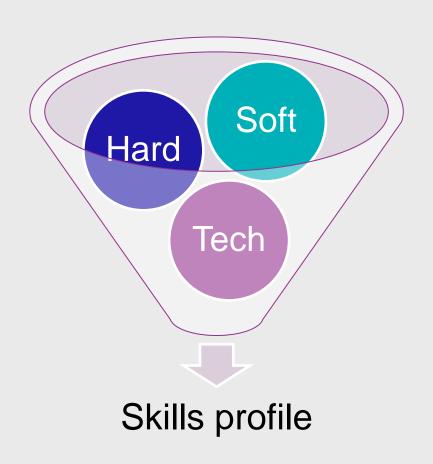
The three skills most important to develop in the role	The three most important to demonstrate in recruitment
1.	
2.	
3.	



### Wider labour market

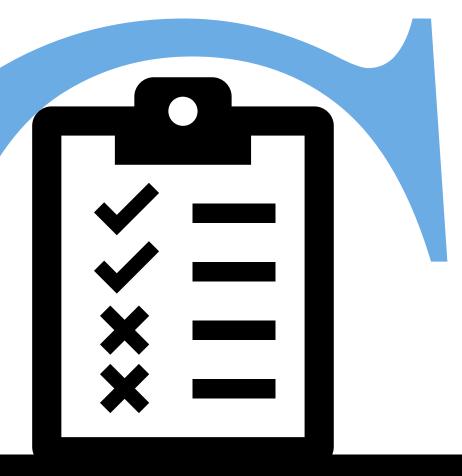
Top 10 in common skills (or pan job / industry) via City & Guilds Ranked by % increase in share of total jobs postings 2019 - 2020

- 1. Teaching
- 2. Leadership
- 3. Compassion
- 4. Innovation
- 5. Research
- 6. Empathy
- 7. Driver's License
- 8. Operations
- Accountability
- 10. Mentorship





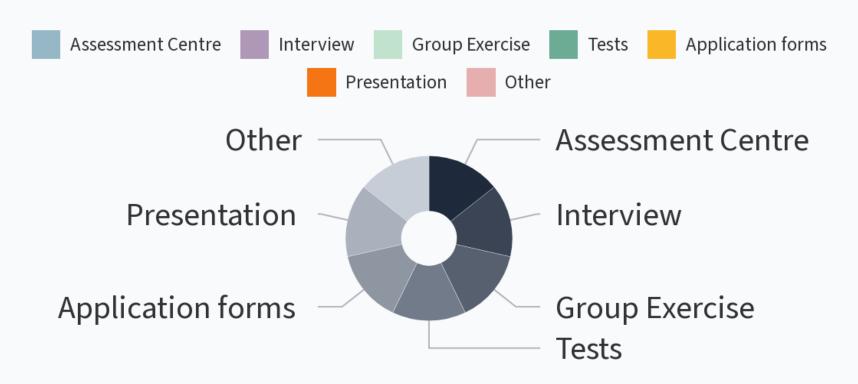
Where are skills tested in recruitment?



**CAREERS** SERVICE



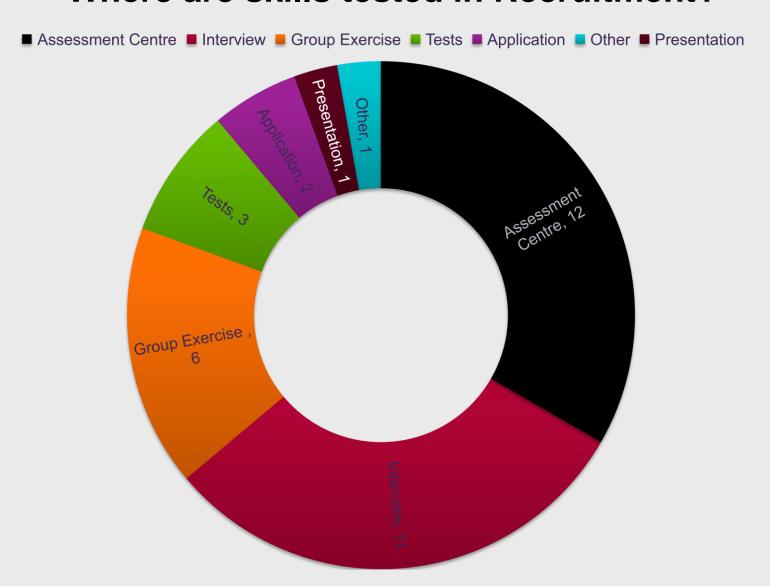
# At what stage of recruitment are the most skills tested?





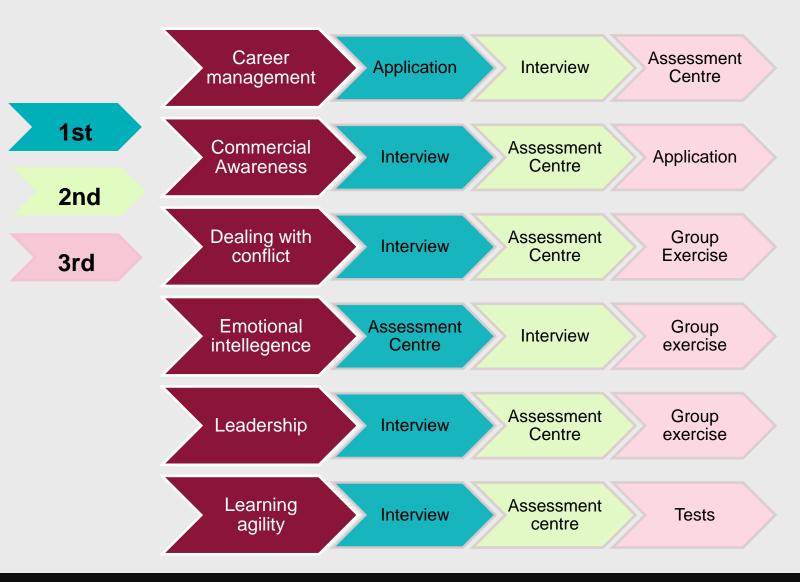


### Where are skills tested in Recruitment?





### Where are employers assessing particular skills?



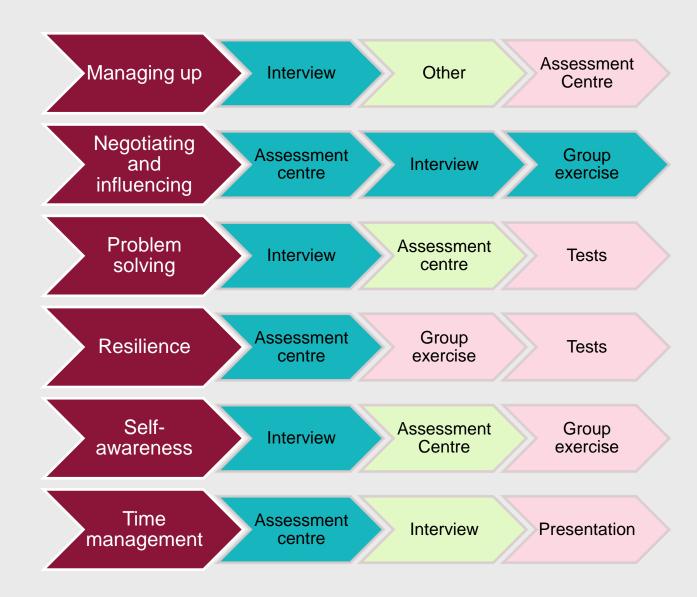


1st

2nd

3rd

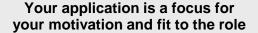
### Where are employers assessing particular skills?





### How this can help your preparation







Prepare for later stages, earlier.

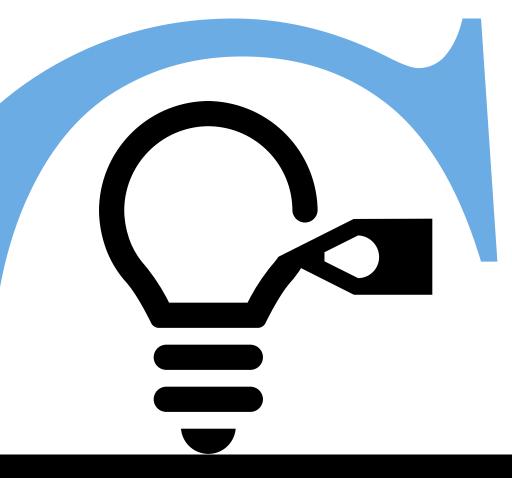
How you talk about and demonstrate your skills is as important as your application



Focus on the skills required for the role and how you will evidence your potential – not just your achievements



How and where are you developing your skills?



**CAREERS** SERVICE



# Where do you feel you are currently developing your skills?

My degree study

Extra-curriculars (Sports & Societies)

Work & Volunteering

My own activities (i.e fundraising, clubs, competitions)



### Your skills and your degree experience

Degree Study

Critical thinking

Debate

Reading

Experimentation

Extracurriculars

Society roles

Sports commitment

JCR

Work & Volunteering

Summer work

Internships

Charity projects

Personal Passions

Collecting

Sport competitions

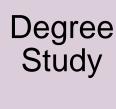
Academic competitions

Entrepreneurship

Fundraising



### Your skills and your degree experience



Critical thinking

Debate

Reading

Experimentation

### Extracurriculars

Society roles

Sports commitment

**JCR** 

# Work & Volunteering

Summer work

Internships

Charity projects

# Personal Passions

Collecting

Sport competitions

Academic competitions

Entrepreneurship

Fundraising



### **English Tripos**

#### The Cambridge English Course

The Cambridge English course is unique for combining full historical coverage with the chance to specialise and develop your own interests. In the first two years of your degree, you cover the full historical sweep of literature written in the English language from the medieval period to the present day. In your third year you have the freedom to pursue the interests you have developed, by choosing from a range of specialist topics and undertaking independent, guided research on topics of your own devising. The course embraces all literature written in the English language, which means that you can study American and post-colonial literatures alongside British literatures throughout; there are also options to specialise in either or both of these areas in your third year, and to study literature in other languages. The course also embraces all genres and periods, including writing by, for example, philosophers and essayists, as well as the more traditional genres of poetry, prose, and drama.

The course is divided into two parts. The first part gives you a strong foundational knowledge of literature across the centuries. The second allows you to explore your own interests in more depth. Manifold approaches flourish here – for example, in poetic and aesthetic theory, in postcolonial writing in English, in Renaissance texts as 'material' objects, in film and its links to literature – and we do not encourage any single method. Instead, we hope to instil in you the confidence to undertake self-directed study and develop unique and original approaches of your own. You will be encouraged to define your own questions, and to go about answering them using the analytical and intellectual resources you have developed.

Teaching is provided through lectures, seminars, and small-group supervisions and classes. You typically attend at least six hours of lectures or seminars, and two to three hours of individual, paired or small-group supervision each week. You normally write one or two short essays per week which you then discuss with your supervisor.

#### Part I: A Broad Range, A Solid Grounding

'Part I' of the course occupies the first two years and introduces you to a broad range of literature written in the English language from 1300 to the present. This is divided into four periods and you study Shakespeare as a fifth topic. This structure ensures that you try many things - from medieval dream poems to Victorian melodrama to postmodern fantasy, say - but still get to know the major authors. There are few set texts, so you can focus on topics of particular interest within each period under the

**Autonomy** 

Independent

Decision making

Critical thinking

Debate

Time sensitive



### How you are taught

#### How We Teach

The Cambridge system is unique, and we teach in many ways, so you benefit from a rich combination of methods: from the intimacy of small group 'supervisions', to medium-sized seminar discussions, and larger lectures. We are proud of our commitment to teaching, and love working with our students as they develop their ideas.

### Supervisions

Each student has a director of studies who arranges weekly 'supervisions' in small groups, typically in pairs. The supervisions are led by lecturers, professors, and advanced PhD students who specialise in the area that you are studying – so you could find yourself discussing John Milton's poetry one-to-one with somebody who has just published a book on it. You will typically write a short essay for each supervision, which you will discuss, as well as considering the topic in general. This is an exciting form of teaching: intensive, exploratory and led by you. It offers potentially the most stimulating kind of education there is.

On the Faculty web site, you will find information about the academics who teach English here at the University. We come from a variety of backgrounds within the UK and abroad - as do our students. We are united by our love of literature and our commitment to sharing that love through our teaching and research.

#### Lectures

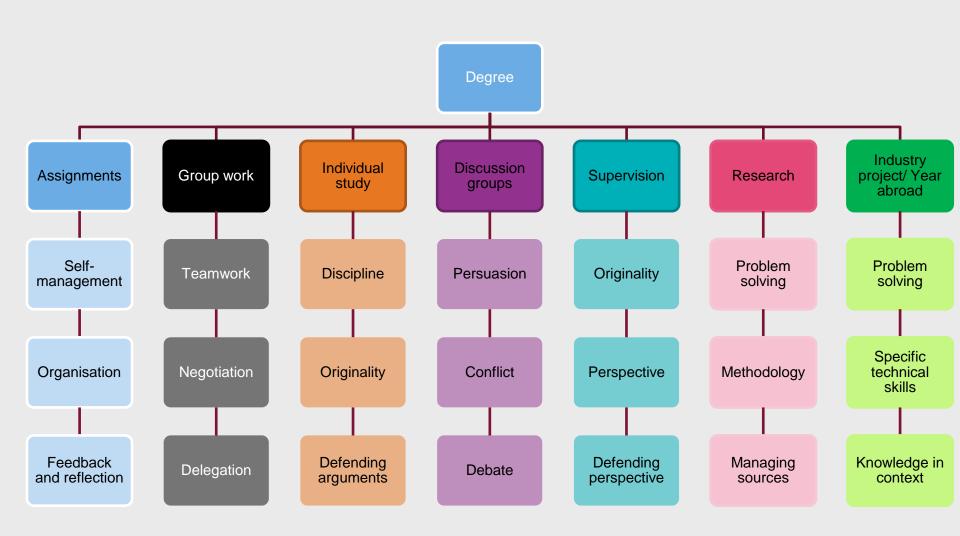
The Faculty puts on lectures which support your studies. There are no compulsory lectures, and you are free to attend lectures on any areas that interest you as well as those close to your current supervision topics. You could take a course which surveyed the background to many works – say, one lecturer sketching twentieth century attitudes to political change. Or several lecturers might offer ideas and information about one key work or subject – for example, four views on transatlantic conversations between twentieth-century writers. Lectures illuminate the whole subject panoramically and light up more focused intellectual passions.

#### Seminars

The faculty also runs seminars to extend your work on particular subjects, such as Shakespeare. Especially rewarding are the third-year seminars organised for students taking optional courses, in subjects such as Contemporary Writing, or Postcolonial and Related Literatures, or The History and Theory of Literary Criticism, in which small groups of students who have chosen to specialize in the field in question come together to discuss shared reading with the lecturers, and give presentations of their own.



### How and not what you are learning





### Some skills are learned; not taught

# Highest correlation

Digital literacy

Programming literacy

Data analysis and stats

Motivating different personalities

Inspiring trust - negative

Drive change and innovation

**Energy and innovation** 

Energy, passion, and optimism

Collaboration

Digital learning

Humility - negative

Synthesizing messages

Coaching

Creativity and imagination

Courage and risk taking

**Empathy** 

Resolving conflicts

Self-confidence

Ownership and decisiveness

Coping with uncertainty

Digital ethics





### Your skills and your degree experience



Critical thinking

Debate

Reading

Experimentation

### Extracurriculars

Society roles

Sports commitment

**JCR** 

# Work & Volunteering

Summer work

Internships

Charity projects

## Personal Passions

Collecting

Sport competitions

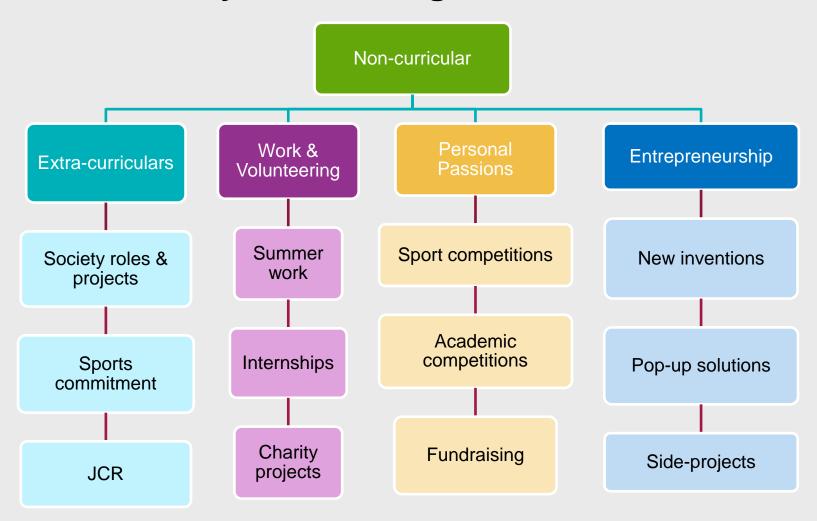
Academic competitions

Entrepreneurship

Fundraising

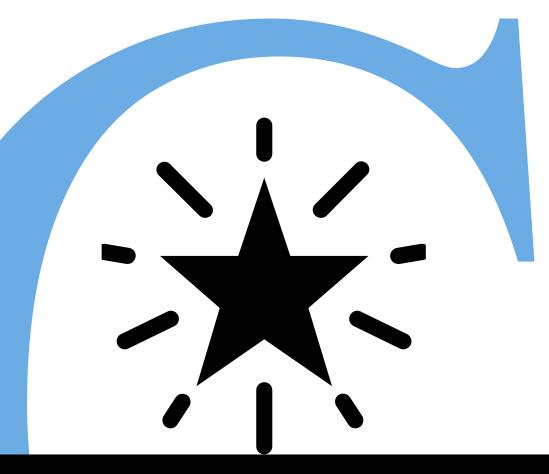


### What you are doing, and not where





Manage your skills development



**CAREERS** SERVICE



### Key ways to manage your skill development

### Reflect

What and how are you learning on your degree?

Where are your strengths?

What does your involvement include?

What are you better at now?

What's missing?

### Industry

What does your industry look for?

Typical candidate profile?

### Timescale

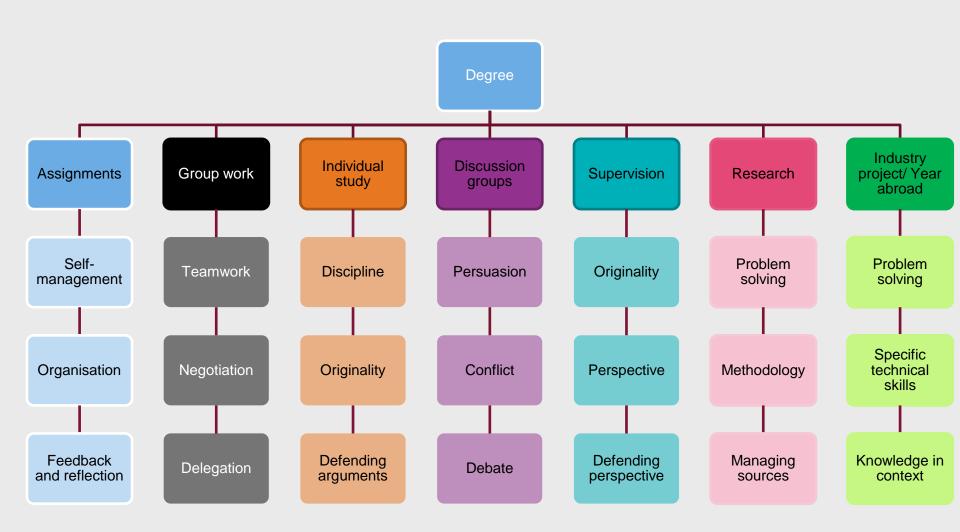
How long do you have to develop the skill?

How vital is the skill to your development right now?

What future developments are you seeing?

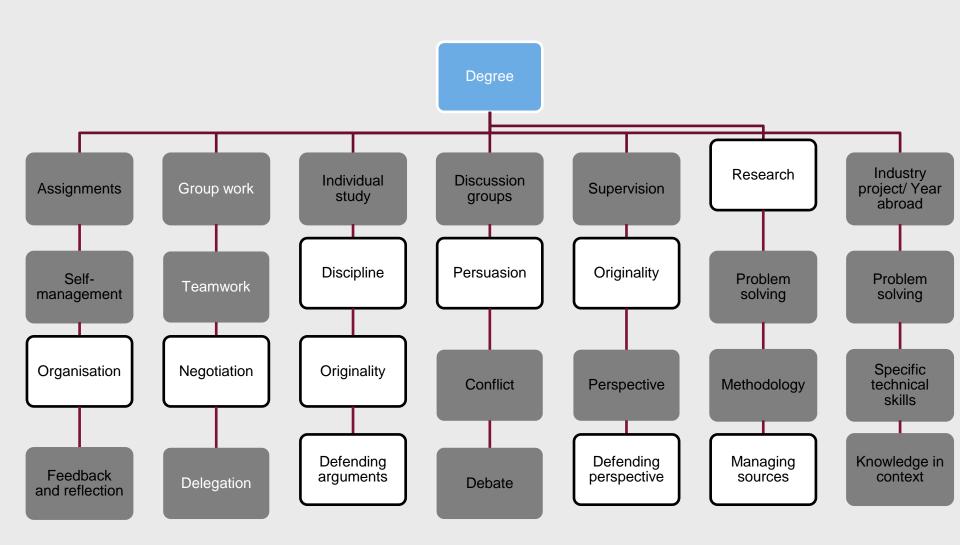


## How and not what you are learning





# How and not what you are learning





## Ways to develop skills further

# Courses

LinkedIn Learning

Coursera

FutureLearn

Google Analytics Academy

# Open Access

YouTube tutorials

Lectures online

Lectures at Cambridge

Thought festivals

Virtual internships

# **Informal**

Hackathons

Datathons

Society projects

Society roles

Volunteering

Employer workshops & skills sessions

## **Formal**

Internships

Work experience

Mentoring

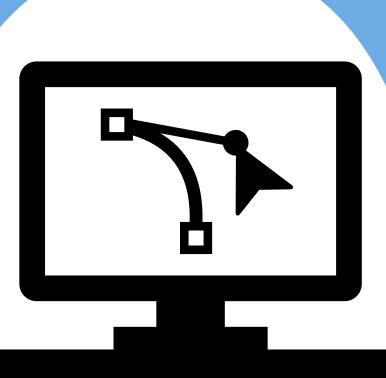
Competitions

Entrepreneurship

Committee roles



What is the future of skills demand?



**CAREERS** SERVICE

# What has the biggest impact on the need for skills in occupations?

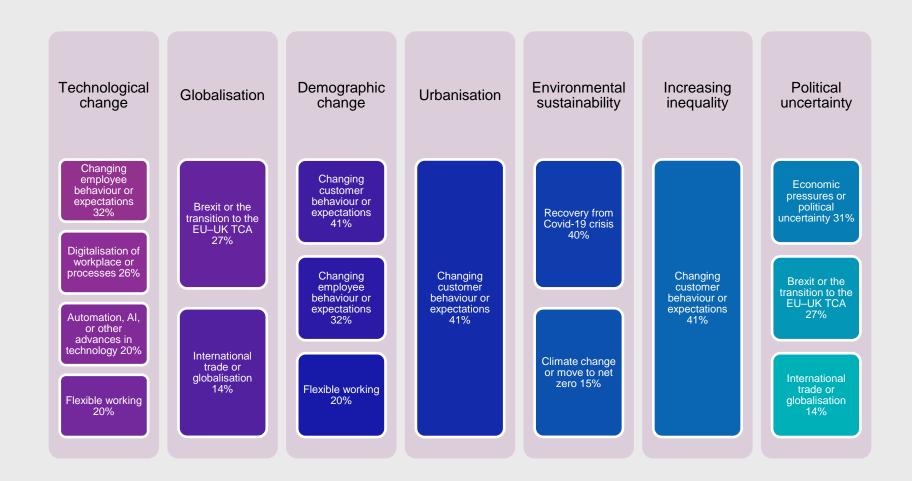


# The Big 7 Factors





# Which of the following broad external trends, if any, will impact the skills your business needs in future?





#### Skills in the wider labour market

Most important skills for top trending jobs for all industries in all regions, United Kingdom for 3 months ending May 2021/20.





#### Sometimes when we think of the future...





### What it really means

"Occupations and their skill requirements are <u>not set</u> <u>in stone</u>. Occupations can be re-designed to pair <u>uniquely human skills</u> with the productivity gains from technology to boost demand for jobs".



# THE TOP 10 SKILLS, ABILITIES, AND KNOWLEDGE ASSOCIATED WITH RISING OCCUPATIONS (pg. 7 -8)

- Judgment and Decision Making
- Fluency of Ideas
- Active Learning Strategies
- Originality
- Systems Evaluation
- Deductive Reasoning
- Complex Problem Solving
- Systems Analysis
- Monitoring





# Top Skills for 2025 (WEF)

- 1. Analytical thinking and innovation
- 2. Active learning and learning strategies
- 3. Complex problem solving
- 4. Critical thinking and analysis
- 5. Creativity, originality and initiative
- 6. Leadership and social influence
- 7. Technology use, monitoring and control
- Technology design and programming

- 9. Resilience, stress tolerance and flexibility
- 10. Reasoning, problem solving and ideation
- 11. Emotional intelligence
- 12. Troubleshooting and user experience
- 13. Service orientation
- 14. Systems analysis and evaluation
- 15. Persuasion and negotiation





## Thriving in the future means...



Develop skills that are uniquely human



Commit to lifelong learning and reskilling



Know that almost anything can be learned....relatively quickly



# What will you do next?

Undertake the skills audit

Reflect on my current activities and find strengths/weaknesses

Do more research into the skills are needed for my sectors

Look at further opportunities for skills dev. at Cambridge (and outside)

Book a chat with an adviser





# **Questions?**

https://cam.joinhandshake.co.uk/surveys/14 91





#### **Useful links**

- <u>List of Registered Clubs and Societies at Cambridge</u> Find a full list of clubs and societies currently registered with the Junior Proctor
- List of sporting clubs and activities with <u>UoC Sport</u>
- Coursera Build skills with courses, certificates, and degrees online from world-class universities and companies.
- Google Analytics Academy Analytics Academy helps you learn about Google's measurement tools so that you can grow your business through intelligent data collection and analysis.
- <u>Future Learn</u> Learn 100% online with world class universities and industry experts. Develop hobbies, new skills and career-changing expertise with our flexible courses.
- <u>Self-reflection tool-kit</u> Includes the **Self Assessment Skills audit.** This skills audit resource is to help you recognise your skills and which you enjoy using. You can identify skills you need to, or would like to, work on and plan a skills development strategy to achieve your career goals.
- Profiling for success Take personality and psychometric tests to analyse our skill strengths
- <u>LinkedIn Learning</u> Free to those with a **CRSID**. Enhance your skills with online video tutorials. Access to over 16,000 business, design & tech online courses.
- <u>Careers Service YouTube Channel</u> for advice from employers and recorded career planning tools
- <u>Do-it</u> for a wide range of volunteering roles
- Also consider: JCR roles in your college, student representative roles, skills sessions by employers, further lectures in your department and around the university, volunteering in your community.
- You can find a range of internships on Handshake as well as advice on finding internships <u>here</u>



#### References

- LinkedIn Economic Graph: Job Transitions skill matcher <a href="https://linkedin.github.io/career-explorer/">https://linkedin.github.io/career-explorer/</a> (good for career changes)
- LinkedIn Economic Graph: Jobs and Skills Data <a href="https://graph.linkedin.com/insights/labor-market">https://graph.linkedin.com/insights/labor-market</a> (useful for sector specific skills)
- LinkedIn Learning Blog: <a href="https://www.linkedin.com/business/learning/blog/top-skills-and-courses">https://www.linkedin.com/business/learning/blog/top-skills-and-courses</a> (good for navigating courses)
- Pearson: The Future of Skills: Employment in 2030 Website: https://futureskills.pearson.com/
- Pearson: The Future of Skills: Employment in 2030 Skills Glossary <a href="https://futureskills.pearson.com/research/assets/pdfs/glossary-of-skills.pdf">https://futureskills.pearson.com/research/assets/pdfs/glossary-of-skills.pdf</a>
- Pearson: The Future of Skills: Employment in 2030 High level findings <a href="https://futureskills.pearson.com/research/assets/pdfs/media-pack.pdf">https://futureskills.pearson.com/research/assets/pdfs/media-pack.pdf</a>
- City & Guilds Skills Index Report <a href="https://www.cityandguildsgroup.com/-/media/cgg-website/documents/cg-skills-index-report-pdf.ashx?la=en&hash=B04AAEA0DBBF4F4A9203BBF024350A7C1B07257A">https://www.cityandguildsgroup.com/-/media/cgg-website/documents/cg-skills-index-report-pdf.ashx?la=en&hash=B04AAEA0DBBF4F4A9203BBF024350A7C1B07257A</a>
- McKinsey & Co: McKinsey: These are the skills you will need for the future of work <a href="https://www.weforum.org/agenda/2021/06/defining-the-skills-citizens-will-need-in-the-future-world-of-work/?utm\_source=sfmc&utm\_medium=email&utm\_campaign=2748443\_Agenda\_weekly-2July2021&utm\_term=&emailType=Agenda%20Weekly</a>
- McKinsey & Co: Defining the Skills Citizens will need in the future world of work
   https://www.mckinsey.com/~/media/mckinsey/industries/public%20and%20social%20sector/our%20insights/defining%20the%20skills%20ci
   tizens%20will%20need%20in%20the%20future%20world%20of%20work/defining-the-skills-citizens-will-need-in-the-future-world-of-work.pdf?shouldIndex=false
- World Economic Forum: <a href="https://www.weforum.org/agenda/2021/07/we-asked-young-people-about-work-and-skills/?utm\_source=sfmc&utm\_medium=email&utm\_campaign=2752036\_Agenda\_weekly-6August2021-20210804\_095303&utm\_term=&emailType=Agenda%20Weekly</a>
- WEF Future of Jobs Report https://documentcloud.adobe.com/spodintegration/index.html?r=1&locale=en-us

# Which skills did employers think were lacking? Most to least

Dealing with conflict

Negotiating/Influencing

Managing up

Career management

Leadership