

Service Agreement

Avenir AI Solutions | Effective: October 2025

Parties

Provider: Avenir AI Solutions

Email: contact@aveniraisolutions.ca

Client: [Client Name]

Email: [Client Email]

Services

Avenir AI provides an AI-powered lead enrichment and prospecting platform. Services include:

- AI-powered lead enrichment and analysis
- Lead scoring (intent, urgency, tone)
- Automated email outreach
- API access and integration

Payment Terms

- **Pricing:** As per selected plan
- **Billing:** Monthly or annually as agreed
- **Currency:** CAD
- **Late Fees:** 1.5% per month on overdue amounts
- **Non-Payment:** Service suspended after 15 days

AI Technology

Important: Our service uses AI (OpenAI GPT models). AI outputs may contain errors. Always verify AI-generated insights before making business decisions.

Data Privacy

- We comply with PIPEDA, Quebec Law 25, and GDPR

- Your data is stored securely in Supabase
- We don't sell your data to third parties
- You can request data export or deletion anytime
- Contact: contact@aveniraisolutions.ca

Your Responsibilities

- Comply with anti-spam laws (CASL, CAN-SPAM)
- Obtain consent before sending marketing emails
- Keep API keys secure and confidential
- Don't use the service for illegal activities
- Honor unsubscribe requests within 10 days

Limitations & Disclaimers

- **Service:** Provided "AS IS" - no warranties on uptime or accuracy
- **AI Results:** We don't guarantee lead conversion rates or AI accuracy
- **Liability Cap:** Maximum liability is \$10,000 CAD or 12 months of fees (whichever is less)
- **Third-Party Services:** Not responsible for OpenAI, Supabase, Gmail outages

Intellectual Property

- **Our Platform:** All IP belongs to Avenir AI Solutions
- **Your Data:** You own your data and content
- **Feedback:** You grant us the right to use your suggestions

Term & Termination

- **Term:** Month-to-month or as per plan
- **You Cancel:** 30 days written notice
- **We Cancel:** 60 days written notice
- **For Cause:** Immediate termination for material breach
- **After Termination:** Data export available within 30 days

General Terms

- **Jurisdiction:** Laws of Canada apply
- **Changes:** We can modify terms with 30 days notice
- **Assignment:** You can't transfer without our consent

Agreement

By signing below, both parties agree to these terms.

AVENIR AI SOLUTIONS

Signature

Date

CLIENT

Signature

Date

© 2025 Avenir AI Solutions. Questions? contact@aveniraisolutions.ca