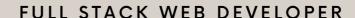


Syrine Larbi



I'm a Full-Stack Web Developer with an emphasis in front-end technology.

I'm a highly analytical and detail-oriented professional, well-organized person, a fast learner and curious who is fueled by problem-solving and continuous learning with high attention to details. +21624428833

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https://syrine-larbi.vercel.app/

github.com/SyrineLarbi

<u>/syrine-larbi</u>

EXPERIENCE

FRONT END WEB DEVELOPER INTERNSHIP

B And Smile || Link 09-2023-Present

 ${\bf Languages: JavaScript \mid Angular \mid HTML \mid CSS \mid Bootstrap}$

- Development of a user-friendly Website for Scheduling Appointments at the Aesthetic and Functional Smile Orthodontics Clinics.
- An integrated form will collect essential patient information, streamlining the appointment booking process.

Full stack web developer internship

ParlonsPC || Link 2023

Languages : Languages : JavaScript | ReactJS| HTML | CSS

- Building and maintaining user interfaces using HTML, CSS, and JavaScript.
- Implementing responsive web design to ensure optimal user experience across various devices and screen sizes.
- Translate design mockups into functional code.

EDUCATION

Full Stack Developer Diploma

3W Academy

- Proficient in front-end and back-end development technologies, including HTML, CSS, JavaScript, Angular and Node.js.
- Strong understanding of database design, NoSQL databases.
- Knowledge of responsive web design and mobile-first development.

TECHNICAL SKILLS

Frontend: JavaScript | TypeScript | Angular |ReactJS| HTML5 |

CSS3 | Bootstrap

Backend: Node.js | ExpressJS | NestJS

DataBase: MongoDB, SQL

Git | GitHub | NPM | Firebase | CORS | PostMan

SOFTSKILLS

- Management of time
- Problem solving
- Teamwork
- Stress management

EXPERIENCE

Manager

<u>Jumia Group | Tunisia |</u> 2019 to Present

Jumia is the leading pan-African e-commerce platform active across 11 countries in the continent. The platform consists of a marketplace connecting thousands of sellers to millions of consumers, with integrated logistics and digital payment services.

- Development of an QC guide Website for Agents (LINK): The creation of a comprehensive website serving as a library, tailored to equip agents with essential information required for executing their tasks efficiently. This website, essentially a centralized repository of guidelines and pertinent documents, is designed to streamline and enhance the workflow of our agents.
- Team Leadership: Supervise and lead the after-sales team, providing guidance, support, and training to ensure excellent customer satisfaction.
- Resolution Management: Handle
 escalated customer complaints or disputes,
 resolving issues in a diplomatic and efficient
 manner to maintain positive customer
 relationships.
- Performance Tracking: Develop and implement Key Performance Indicators (KPIs) to measure the team's performance and individual contributions, regularly assessing performance and providing feedback.
- Training and Development: Organize training sessions for the after-sales team to enhance their product knowledge and problem-solving abilities.
- Budget Management: Responsible for managing the after-sales department's budget, ensuring cost-effective operations.
- Quality Assurance: Establish and maintain quality standards for after-sales services, ensuring consistent delivery of high-quality support to customers.
- Process Improvement: Continuously analyze after-sales processes and identify areas for improvement, implementing changes to enhance efficiency and customer satisfaction.

PROJECTS

Development of an QC guide Website for Agents (<u>LINK</u>):

Jumia Group

JavaScript | HTML | CSS | Bootstrap

 The creation of a comprehensive website serving as a library, tailored to equip agents with essential information required for executing their tasks efficiently. This website, essentially a centralized repository of guidelines and pertinent documents, is designed to streamline and enhance the workflow of our agents.

School management application

GitHub | Demo

Technologies : JavaScript | Typescript | HTML | CSS | Bootstrap | Angular | NodeJs | MongoDB

This application allows, among other things, the establishment that has it, to automate all the tasks in order to have a more efficient follow-up.

It thus makes it possible to establish a link between the administration, the teachers, the students. The system offers the following functionalities:

• Admin Dashboard:

This interface is intended for the administrator who is a member of the administration. He can take care of adding users and managing them, managing courses.

• Teachers Dashboard :

This interface is intended for teachers and allows them to create/modify exam or exercise templates and download them.

• Students Dashboard:

This interface will allow the student to consult (create - $\!\!$ modify) their notes / ToDoList.

PORTFOLIO

GitHub | Link

Javascript | HTML | CSS

Responsive Portfolio Website using HTML, CSS & JavaScript. which contains my skills and my projects.

ECOMMERCE APP

GitHub

Technologies : JavaScript | TypeScript | HTML | CSS | Bootstrap | ReactJS | NodeJs | NestJS | MongoDB | Multer | Axios

Development of an e-commerce dashboard with a modern and user-friendly interface. The application was built using NestJS for the backend and React for the frontend. The focus will be on implementing user authentication, product management, and image uploads.