



# Syrine Larbi

FULL STACK WEB DEVELOPER

I'm a Full-Stack Web Developer with an emphasis in front-end technology.  
I'm a highly analytical and detail-oriented professional, well-organized person, a fast learner and curious who is fueled by problem-solving and continuous learning with high attention to details.

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## EXPERIENCE

### FRONT END WEB DEVELOPER INTERNSHIP

[B And Smile](#) || [Link](#)  
09-2023-Present

Languages : JavaScript | Angular | HTML | CSS | Bootstrap

- Development of a user-friendly Website for Scheduling Appointments at the Aesthetic and Functional Smile Orthodontics Clinics.
- An integrated form will collect essential patient information, streamlining the appointment booking process.

### Full stack web developer internship

[ParlonsPC](#) || [Link](#)  
2023

Languages : JavaScript | ReactJS | HTML | CSS

- Building and maintaining user interfaces using HTML, CSS, and JavaScript.
- Implementing responsive web design to ensure optimal user experience across various devices and screen sizes.
- Translate design mockups into functional code.

## EDUCATION

### Full Stack Developer Diploma 3W Academy

- Proficient in front-end and back-end development technologies, including HTML, CSS, JavaScript, Angular and Node.js.
- Strong understanding of database design, NoSQL databases.
- Knowledge of responsive web design and mobile-first development.

## TECHNICAL SKILLS

Frontend : JavaScript | TypeScript | Angular | ReactJS | HTML5 | CSS3 | Bootstrap

Backend : Node.js | ExpressJS | NestJS

DataBase : MongoDB , SQL

Git | GitHub | NPM | Firebase | CORS | PostMan

## SOFT SKILLS

- Management of time
- Teamwork
- Problem solving
- Stress management

## EXPERIENCE

### Manager

Jumia Group | Tunisia |  
2019 to Present

Jumia is the leading pan-African e-commerce platform active across 11 countries in the continent. The platform consists of a marketplace connecting thousands of sellers to millions of consumers, with integrated logistics and digital payment services.

- **Development of an QC guide Website for Agents ([LINK](#)):** The creation of a comprehensive website serving as a library, tailored to equip agents with essential information required for executing their tasks efficiently. This website, essentially a centralized repository of guidelines and pertinent documents, is designed to streamline and enhance the workflow of our agents.
- **Team Leadership:** Supervise and lead the after-sales team, providing guidance, support, and training to ensure excellent customer satisfaction.
- **Resolution Management:** Handle escalated customer complaints or disputes, resolving issues in a diplomatic and efficient manner to maintain positive customer relationships.
- **Performance Tracking:** Develop and implement Key Performance Indicators (KPIs) to measure the team's performance and individual contributions, regularly assessing performance and providing feedback.
- **Training and Development:** Organize training sessions for the after-sales team to enhance their product knowledge and problem-solving abilities.
- **Budget Management:** Responsible for managing the after-sales department's budget, ensuring cost-effective operations.
- **Quality Assurance:** Establish and maintain quality standards for after-sales services, ensuring consistent delivery of high-quality support to customers.
- **Process Improvement:** Continuously analyze after-sales processes and identify areas for improvement, implementing changes to enhance efficiency and customer satisfaction.

## PROJECTS

### Development of an QC guide Website for Agents ([LINK](#)):

Jumia Group

JavaScript | HTML | CSS | Bootstrap

- The creation of a comprehensive website serving as a library, tailored to equip agents with essential information required for executing their tasks efficiently. This website, essentially a centralized repository of guidelines and pertinent documents, is designed to streamline and enhance the workflow of our agents.

### School management application

[GitHub](#) | [Demo](#)

Technologies : JavaScript | Typescript | HTML | CSS | Bootstrap | Angular | NodeJs | MongoDB

This application allows, among other things, the establishment that has it, to automate all the tasks in order to have a more efficient follow-up.

It thus makes it possible to establish a link between the administration, the teachers, the students. The system offers the following functionalities:

- **Admin Dashboard:**

This interface is intended for the administrator who is a member of the administration. He can take care of adding users and managing them, managing courses.

- **Teachers Dashboard :**

This interface is intended for teachers and allows them to create/modify exam or exercise templates and download them.

- **Students Dashboard :**

This interface will allow the student to consult (create - modify) their notes / ToDoList.

### PORTFOLIO

[GitHub](#) | [Link](#)

Javascript | HTML | CSS

Responsive Portfolio Website using HTML, CSS & JavaScript. which contains my skills and my projects.

### ECOMMERCE APP

[GitHub](#)

Technologies : JavaScript | TypeScript | HTML | CSS | Bootstrap | ReactJS | NodeJs | NestJS | MongoDB | Multer | Axios

Development of an e-commerce dashboard with a modern and user-friendly interface. The application was built using NestJS for the backend and React for the frontend. The focus will be on implementing user authentication, product management, and image uploads.