



SYRINE LARBI

JUNIOR FULL STACK WEB DEVELOPER


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 /syrine-larbi

TECHNICAL SKILLS

HTML5 | CSS3 | Bootstrap

JavaScript | TypeScript | Angular |
REACT

NodeJS | ExpressJS | MongoDB |
REST API.

Git | GitHub | NPM | Firebase |
CORS

EDUCATION

RESEARCH MASTER DEGREE IN ORGANIC CHEMISTRY

Carthage University

2013-2018

FULL STACK DEVELOPER DIPLOMA

3W Academy

2022

PROFILE

I'm a Full-Stack Web Developer with an emphasis in front-end technology.

I'm a well-organized person, a fast learner who is fueled by problem-solving and continuous learning with high attention to details.

I'm always looking for challenges where I can apply my skills and knowledge to the fullest extent possible.

I am constantly looking to further my skill set and knowledge, keeping track of modern practices, trends, and technologies within the industry by working on ambitious projects with skilled and positive people.

EXPERIENCE

FULL STACK WEB DEVELOPER

ParlonsPC | 2023

Languages : JavaScript | React | HTML | CSS

- Building and maintaining user interfaces using HTML, CSS, and JavaScript.
- Implementing responsive web design to ensure optimal user experience across various devices and screen sizes.
- Translate design mockups into functional code.
- Designing and developing server-side applications using programming languages such as Node.js.
- Creating and maintaining databases (MongoDB) to store and retrieve data efficiently.
- Implementing RESTful APIs to facilitate communication between the front-end and back-end systems.

AFTERSALES MANAGER

Jumia Group | Tunisia | 2019 to 2023

Jumia is the leading pan-African e-commerce platform active across 11 countries in the continent. The platform consists of a marketplace connecting thousands of sellers to millions of consumers, with integrated logistics and digital payment services.

- **Team Leadership:** Supervise and lead the after-sales team, providing guidance, support, and training to ensure excellent customer satisfaction.
- **Process Improvement:** Continuously analyze after-sales processes and identify areas for improvement, implementing changes to enhance efficiency and customer satisfaction.
- **Resolution Management:** Handle escalated customer complaints or disputes, resolving issues in a diplomatic and efficient manner to maintain positive customer relationships.
- **Performance Tracking:** Develop and implement Key Performance Indicators (KPIs) to measure the team's performance and individual contributions, regularly assessing performance and providing feedback.

SOFT SKILLS

Management of time

Problem solving

Teamwork

Stress management

Self management

Management skills

Responsibility

LANGUES

FRANÇAIS

B2

ANGLAIS

B2

ARABE

Maternelle

- **Training and Development:** Organize training sessions for the after-sales team to enhance their product knowledge and problem-solving abilities.
- **Budget Management:** Responsible for managing the after-sales department's budget, ensuring cost-effective operations.
- **Quality Assurance:** Establish and maintain quality standards for after-sales services, ensuring consistent delivery of high-quality support to customers.

PROJECTS

SCHOOL MANAGEMENT APPLICATION

[GitHub](#) | [Demo](#)

Languages : JavaScript | Typescript | HTML | CSS | Bootstrap | Angular | NodeJs | MongoDB

This application allows, among other things, the establishment that has it, to automate all the tasks in order to have a more efficient follow-up. It thus makes it possible to establish a link between the administration, the teachers, the students. The system offers the following functionalities:

- **Admin Dashboard:**

This interface is intended for the administrator who is a member of the administration. He can take care of adding users and managing them, managing courses.

- **Teachers Dashboard :**

This interface is intended for teachers and allows them to create/modify exam or exercise templates and download them.

- **Students Dashboard :**

This interface will allow the student to consult (create - modify) their notes / ToDoList.

PORTFOLIO

[GitHub](#) | [Link](#)

Javascript | HTML | CSS

Responsive Portfolio Website using HTML, CSS & JavaScript. which contains my skills and my projects.

QUIZ

[GitHub](#) | [Link](#)

Javascript | HTML | CSS

Once an option is selected, correct answers are displayed in green while wrong ones are in red