

Marketing Attribution

Analyze Data with SQL Alexander Syrovatka 18.05.2020

Background

- This is a SQL educational project provided by Codecademy.
- Premise: CoolTShirts sells shirts of all kinds, as long as they are T-shaped and cool.
 Recently, CTS started a few marketing campaigns to increase website visits and purchases.
 Using touch attribution, they'd like to map their customers' journey: from initial visit to purchase. They can use that information to optimize their marketing campaigns.
- Database schema <u>is provided</u>.

Table of Contents

- 1. Get familiar with the company.
- 2. What is the user journey?
- 3. Optimize the campaign budget.

1. Get Familiar With the Company

1.1 How many campaigns and sources does CoolTShirts use and how are they related?

Based on the three queries, there are 8 campaigns and 6 sources which a related to each other in the following way:

utm_campaign	utm_source	
getting-to-know-cool-tshirts	nytimes	
weekly-newsletter	email	
ten-crazy-cool-tshirts-facts	buzzfeed	
retargetting-campaign	email	
retargetting-ad	facebook	
interview-with-cool-tshirts- founder	medium	
paid-search	google	
cool-tshirts-search	google	

```
SELECT DISTINCT utm_campaign
FROM page_visits;

SELECT DISTINCT utm_source
FROM page_visits;

SELECT DISTINCT utm_campaign,
   utm_source
FROM page_visits;
```

1.2 What pages are on their website?

Based on the query, there are 4 pages on the CTS website:

- · Landing page,
- · Shopping cart,
- · Checkout,
- Purchase

SELECT DISTINCT page_name
FROM page visits;

page_name	
1 - landing_page	
2 - shopping_cart	
3 - checkout	
4 - purchase	

2. What Is the User Journey?

2.1 How many first touches is each campaign responsible for?

Based on the query, the campaigns are responsible for the following number of first touches:

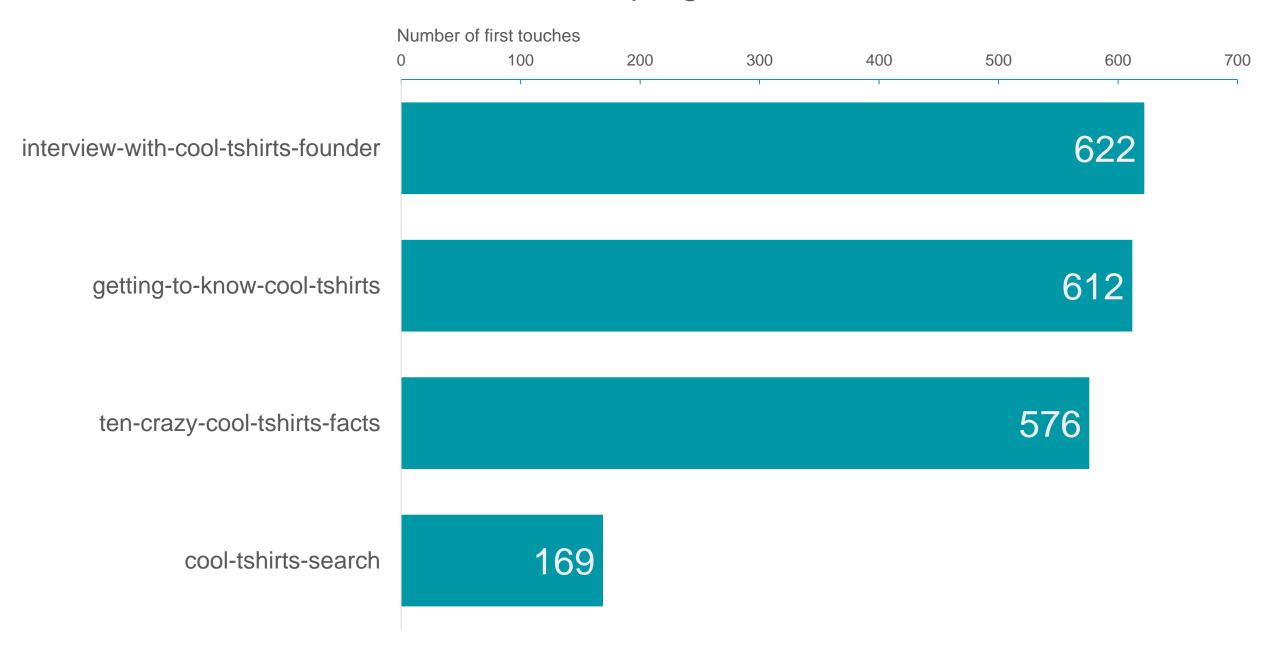
- interview-with-cool-tshirts-founder 622
- getting-to-know-cool-tshirts 612
- ten-crazy-cool-tshirts-facts 576
- cool-tshirts-search 169

Other four campaigns seem to not have first touches.

utm_campaign	count_first_touch	
interview-with-cool-tshirts-founder	622	
getting-to-know-cool-tshirts	612	
ten-crazy-cool-tshirts-facts	576	
cool-tshirts-search	169	

```
WITH first touch AS (
    SELECT user id,
        MIN(timestamp) as first touch at
    FROM page visits
    GROUP BY user id
),
first touch campaigns AS (
  SELECT ft.user id,
      ft.first touch at,
      pv.utm source,
          pv.utm campaign
  FROM first touch ft
  JOIN page visits pv
      ON ft.user id = pv.user id
      AND ft.first touch at = pv.timestamp
SELECT ftc.utm campaign AS utm campaign,
  COUNT(*) AS count first touch
FROM first touch campaigns ftc
GROUP BY 1
ORDER BY 2 DESC;
```

Number of first touches for each campaign



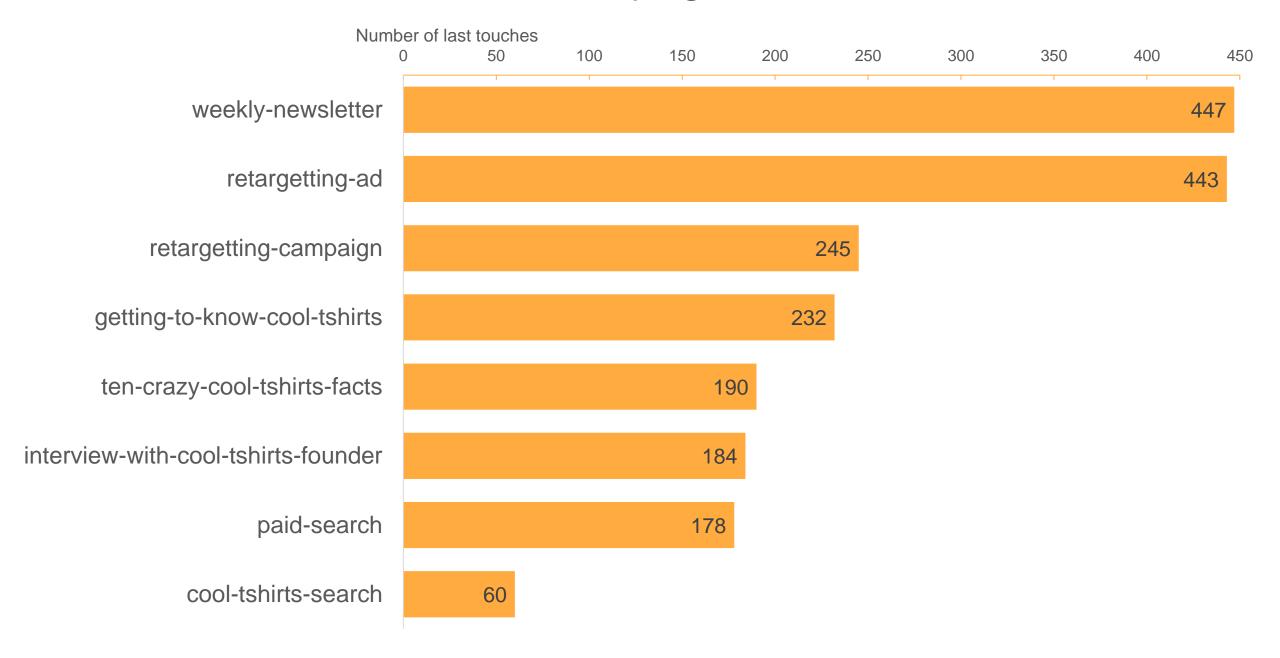
2.2 How many last touches is each campaign responsible for?

Based on the query, the campaigns are responsible for the following number of last touches:

utm_campaign	count_last_touch	
weekly-newsletter	447	
retargetting-ad	443	
retargetting-campaign	245	
getting-to-know-cool-tshirts	232	
ten-crazy-cool-tshirts-facts	190	
interview-with-cool-tshirts-founder	184	
paid-search	178	
cool-tshirts-search	60	

```
WITH last touch AS (
    SELECT user id,
        MAX(timestamp) as last touch at
    FROM page visits
    GROUP BY user id
),
last touch campaigns AS (
  SELECT lt.user id,
     lt.last touch at,
      pv.utm source,
          pv.utm campaign
  FROM last touch lt
 JOIN page visits pv
     ON lt.user id = pv.user id
     AND lt.last touch at = pv.timestamp
SELECT ltc.utm campaign AS utm campaign,
  COUNT(*) AS count last touch
FROM last touch campaigns ltc
GROUP BY 1
ORDER BY 2 DESC;
```

Number of last touches for each campaign



2.3 How many visitors make a purchase?

Based on the query, it seems that 361 users have made a purchase

SELECT page_name,	
COUNT(DISTINCT user_id) AS count_users	
FROM page_visits	
WHERE page_name = '4 - purchase';	

page_name	count_users	
4 - purchase	361	

361

users made a purchase

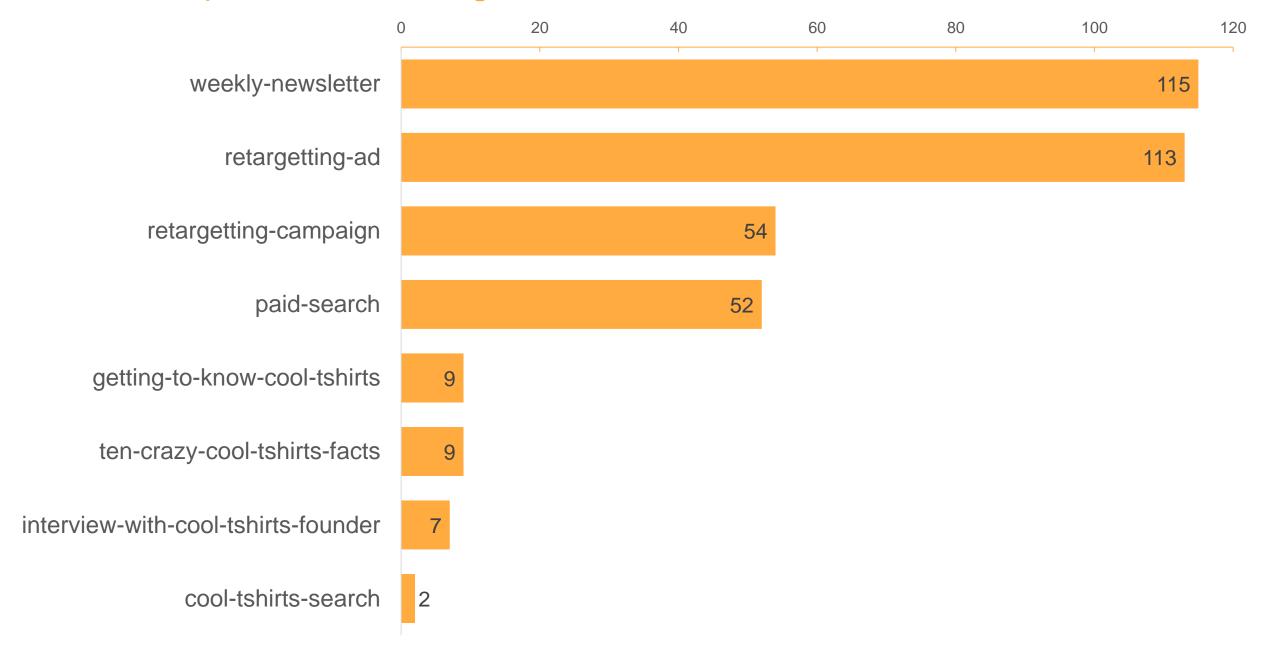
2.4 How many last touches on the purchase page is each campaign responsible for?

If counting only purchase-leading last touches, the campaigns are responsible for the following number of last touches:

utm_campaign	count_last_touch	
weekly-newsletter	115	
retargetting-ad	113	
retargetting-campaign	54	
paid-search	52	
getting-to-know-cool-tshirts	9	
ten-crazy-cool-tshirts-facts	9	
interview-with-cool-tshirts-founder	7	
cool-tshirts-search	2	

```
WITH last touch AS (
    SELECT user id,
        MAX(timestamp) as last touch at
    FROM page visits
    WHERE page name = '4 - purchase'
    GROUP BY user id
),
last touch campaigns AS (
  SELECT lt.user id,
     lt.last touch at,
     pv.utm source,
          pv.utm campaign
  FROM last touch lt
  JOIN page visits pv
      ON lt.user id = pv.user id
     AND lt.last touch at = pv.timestamp
SELECT ltc.utm campaign AS utm campaign,
  COUNT(*) AS count last touch
FROM last touch campaigns ltc
GROUP BY 1
ORDER BY 2 DESC;
```

Number of purchase-leading last touches



3. Optimize the Campaign Budget

3.1 CoolTShirts can re-invest in 5 campaigns. Which should they pick and why?

Based on the analysis, I would recommend to reinvest in the following 5 campaigns:

Campaign	First touches	Purchasing last touches
interview-with-cool-tshirts-founder	622	_
getting-to-know-cool-tshirts	612	_
ten-crazy-cool-tshirts-facts	576	_
weekly-newsletter	_	115
retargetting-ad	_	113
Total	1810	228