Pedro Méndez Tostado

Developer Web Full-Stack

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EDUCATION

Academlo - January 2022 -July 2022

Full Stack Web Development and Computer Science

PLANTEL PRADOS Bachillerato - February 2012 -August 2013

Idea Instituto de Educación Avanzada High school

MAIN PROJECTS

App Rick & Morty - August 2023

Develop a multi-platform app for MacOS, WatchOs and IOS(iphone/iPad) that consumes an API, using the MVVM architecture, the app enables users to search for characters, episodes or locations from the "Rick and Morty" series.
- Employed UIKIT, SafariServices, StoreKit.
- Featuring a search bar and navigation bar.
- Additionally, the Settings Screen was developed using SwiftUI GitHub.

App Pokedex List - November 2023

Develop an app that compiles the list of Pokemon elements, enabling users to select an item from the list to view detailed information about selected Pokemon providing a comprehensive overview of each pokemon's details upon selection(Still working in the app).
- Implemented the Singleton design pattern to handle API request, ensuring a single instance of code usage throughout the app.
- Used CoreData to enable offline functionality by storing requests, optimizing data retrieval without API calls if data exists.
- Added unit test (XCTest) to ensure the reliability for the apps functionalities and UI test .
- Still in progress trying to change UIKIT to SwiftUI. Github.

EXPERIENCE

Telvista Call Center - February - October 2022

Customer service representative, ABG Avis/Budget
- Managed incoming calls from English-speaking customers in the USA,Canada, Miami and Puerto rico.
- Successfully assisted over 700 customers within a month, earning multiple awards for outstanding employee and CS solution provider.
- Extensive experience collaborating with team members to address inquiries and concerns.
- Handled customer inquiries, providing rapid solutions and effectively resolving issues in a high-pressure call center environment, while consistently demonstrating exceptional professionalism and composure, even in challenging situations.

Skills

Programming Languages
- JavaScript - 1 year
- Swift 1 year and current

Technologies

HTML, CSS, Javascript, React, Node.js, Express, Tailwind , PostgreSQL ,Git version control, Github, Swift, UIkit. CoreData, SwiftUI, MVVM, XCTest

Online Courses
Full Stack development React, Node.js, Express, Javascript (Udemy, 2022), several courses in youtube.