

## Contact

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## Top Skills

Assessment Methodologies

Web Application Penetration Testing

Host & Networking Penetration Testing

## Certifications

Computing Fundamentals

Junior Penetration Tester

AWS Academy Graduate - AWS Academy Cloud Foundations

Learning Data Governance

# Ray Wong

Undergraduate at Singapore Institute of Technology  
Singapore, Singapore

## Summary

I am a driven and observant individual who thrives in fast-paced environments. I believe that learning is a continuous process, and I have honed my skills by observing and absorbing knowledge from those around me. When faced with pressure, I am able to remain calm and focused, delivering high-quality results even under tight deadlines.

I am committed to growth and improvement, and I value structured criticism and feedback as essential tools for refining my skills and achieving excellence. With a strong work ethic and a passion for learning, I'm always looking for opportunities to take on new challenges and make a meaningful impact.

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## Experience

Singapore Police Force

1 year 11 months

Sergeant (1) (SC/SGT(1))

March 2024 - August 2024 (6 months)

Overall Conduct: VERY GOOD

Overall Performance: VERY GOOD

Corporal (SC/CPL)

September 2023 - March 2024 (7 months)

Special Constable 2 (SC2)

April 2023 - September 2023 (6 months)

Special Constable (SC)

January 2023 - April 2023 (4 months)

Posted to Home Team Science & Technology Agency (HTX) under Ministry of Home Affairs (MHA)

Trainee Special Constable (TSC)

October 2022 - January 2023 (4 months)

Enlisted in the Singapore Police Force (SPF) to fulfill my National Service obligations

## HTX (Home Team Science & Technology Agency)

1 year 8 months

### SOC Analyst - Tier 1 NSF Lead

June 2023 - August 2024 (1 year 3 months)

#### NSF Management:

- Took over the leading role to guide the T1 NSFs under Home Team Security Operations Centre (HTSOC) in daily operations
- Knowledge dissemination to the T1 Security Operators to maintain awareness, coordination and improve productivity and capability
- Collaborate with external contractors to address and rectify problems for T1
- Handle administrative tasks for the NSFs and NSmen under HTSOC, such as processing leave requests and updating the work schedule
- Update on upcoming NSF events from HTSOC Management or MHA Human Resource Department

Involvement(s)/Participation(s): GovWare 2023, HTX TechX Summit 2024

### SOC Analyst - Tier 1

January 2023 - August 2024 (1 year 8 months)

Singapore

#### Tier 1 Security Analyst:

- Monitor security alerts and events from various sources through Security Information and Event Management (SIEM) systems
- Triage security incidents and respond based on severity and potential impact to the systems, execute IR procedures and escalate incidents when necessary
- Collection and generation of log reports for security analysts to conduct incident investigations
- Monitor and analyse potentially malicious/phishing emails, government websites for any indication of defacement and keeping up-to-date with live news on any potential cyber attacks/breaching
- Coding and maintaining automation scripts based on the needs for the operation workflow

## VGC Technology Pte. Ltd.

### Associate Engineer

March 2021 - September 2021 (7 months)

Singapore

Project: Productivity Solutions Grant (PSG)

- Deployment of DELL/Lenovo Laptops (eg. Delete/Download packaged applications, updating softwares)
- Create service reports for handover
- Create Office365/Sophos account(s) for customers
- Conduct UAT and Microsoft Teams training, if necessary, for customers

Miscellaneous Task(s):

- Conduct L1 support for customers/clients
- Provide system health checks status daily

Micro 2000 Group Holdings Pte Ltd

Intern

July 2018 - September 2018 (3 months)

Singapore

SSOE 2 Deployment for Primary and Secondary Schools

- Cloning and sanitizing of old SSOE IT equipment to return (eg. Laptops, Desktops, Mobile Carts)
- Unboxing and setting up new laptops for provisioning and iDAS of SSOE 2 systems
- Relocating devices from Computer Labs
- Conduct UAT with clients

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## Education

Singapore Institute of Technology

Bachelor of Engineering - BE, Information and Communications Technology (Information Security) · (September 2024)

Singapore Polytechnic

Diploma of Education, Infocomm Security Management · (September 2019 - March 2022)

Singapore Polytechnic

Diploma of Education, Common Infocomm Technology · (April 2019 - September 2019)

Institute of Technical Education

Information Technology · (January 2017 - March 2019)

Fuhua Secondary School

N Level · (January 2013 - October 2016)