# Contact

#### **Phone**

+66 990575530

#### **Email**

winwinmaw.sytreacy@gmail.com

#### **Nationality**

Myanmar

### **Current Visa**

Engineer/Specialist in Humanities/Int'l Services (until 2028.2.26)

### Line



# Language

**English** 

Japanese (N2)

Burmese

# **Expertise**

- Multilingual Communication
- Customer Service
- Marketing & Campaign Support
- Payment Processing & Cash Handling
- Microsoft Word, Excel, Powerpoint, Project
- Google Docs, Sheets, Slides, Forms, Drive, Classroom

# Win Win Maw

# Receptionist, Marketing Staff

Multilingual professional with a strong background in administration, customer service, and marketing. Skilled in adapting to challenges, and delivering actionable solutions. Fluent in English, Japanese, and Burmese, with a focus on communication and collaboration. Seeking a role to contribute to team success and personal growth in a dynamic environment.

# **Experience**

### May 2, 2024 - Feb 7, 2025

Spring Massage, Let's Relax Spa & Onsen I Bangkok, Thailand

## Receptionist, Marketing Staff

- Welcomed customers, managed appointments, and handled inquiries and payments.
- Answered calls and provided information on pricing and availability.
- Supported marketing campaigns and maintained backend media accounts.
- Coordinated with agents for service advertisements and contracts.
- Generated sales reports, handled data entry, and interpreted in meeting with Japanese clients.

### Sep 25, 2023 - Mar 31, 2024

Pun Hlaing International Hospitals I Yangon, Myanmar

### Receptionist

- Registered patients, booked appointments, and guided them to appropriate departments.
- Managed cash transactions and issued receipts with attention to detail
- Provided multilingual support in Japanese, English, Chinese, and
  Burmese
- Trained newcomers and ensured proper document handling and filing.

# **Education**

### October 2018 - November 2021

Pearson BTEC Level 5 Higher National Diploma in Computing Gusto University

#### December 2014 - October 2018

Bachelor of Arts (Japanese)
Yangon University of Foreign Languages

### June 2003 – March 2014

High School Diploma

Basic Education High School No.2 Latha