Gabor Havasi
Junior Software Engineer

After working for several years in different IT and non-IT-related fields, I have realised that Software Engineering is my passion. Therefore I enrolled in the School of Code 16 weeks-long web developer Bootcamp and became a full-stack web developer, confident in JavaScript, React.js, Node.js, MySQL, REST APIs, Serverless solutions as well as different Test Driven and Agile development practices.

Contact

LinkedIn
gabor-havasi-derby

Github
https://github.com/Szfinx5

Address
Derby, East Midlands

Education

2001 - 2005
University of Obuda, Hungary
BCs in Technical Management

1998 - 2001
University of Pecs, Hungary
Computer science and IT

Expertise

- Effective team player
- Quick and eager to learn
- Accurate and attention to details
- Cisco Certified Network Associate
- AWS Certified Cloud Practitioner
- Resilient under pressure
- Analytical and Problem solver

Language

English

Hungarian

Experience

2022
School of Code
Full Stack Web developer
- Learning agile and test-driven web development practices and languages
- Breaking down technical and logical problems and solving them
- Developing solutions in teams or pair-programming environments mainly in JavaScript and SQL, using Node.JS runtime environment and React, Express libraries
- Learning Cloud computing practices mainly on AWS and deploying solutions
- Creating and deploying Serverless backends using Lambda functions, API Gateways, and DynamoDB
- Collaborating effectively with the team to achieve a common goal

2017- 2022
Initsys Ltd (crisis management software), Derby
Customer Experience Manager
- Collated and analyzed customer data, queries, and IT ticket-related issues and provide solutions to the problems
- Managed customers databases, provide tools and MySQL queries for reporting
- First point of contact when it came to testing Initsys software and providing feedback to the developers together with recommendations
- Updated customers' IT systems on-site or remotely
- Delivered internal and external training for new and existing FTSE100 and SME customers either face to face or online
- Provided high standard customer service experience to our clients

2015 - 2017
Royal Bank of Scotland, Kegworth
IT service Desk Analyst
- Continuously delivering great customer service in line with the bank People Standard
- Efficiently providing remote support on Windows operating system and virtualised environments to achieve the required First Point of Contact resolution SLA
- Answering colleague calls/emails, logging incidents appropriately, and capturing accurate information
- Effectively managing time to achieve agreed SLAs

Interests

Learning

In my free time, I like learning new technical skills, anything from programming languages to computer networking. However, my latest course was about drawing cartoon characters.

DIY

I enjoy planning and building something from scratch, One of my recent projects was to build our garden offices during the pandemic to increase our productivity and comfort while working from home.