

EDWARD OVIASOGIE

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SUMMARY

Results-oriented Computer Science student with a strong foundation in technical problem-solving and process improvement. Proven ability to effectively manage complex projects and deliver exceptional outcomes within fast-paced environments. Seeking a challenging role to leverage technical expertise and contribute to innovative solutions in the tech industry.

EDUCATION

Anglia Ruskin University - BEng Computer Science

EXPERIENCE

Apple

Technical Specialist

April 2024 –

- **Innovating Technical Assistance:** Innovated solutions for complex hardware/software issues, enhancing efficiency.
- **Cross-Functional Collaboration:** Collaborated cross-functionally to tackle technical challenges, improving customer experiences.
- **Customized Customer Solutions:** Delivered personalized customer solutions, boosting satisfaction and loyalty.
- **Continuous Professional Growth:** Pursued advanced training to maintain cutting-edge product knowledge.

Cambridge University Press and Assessment

Exams Administrator

May 2023 – August 2023

- **Strategic Data Consolidation:** Streamlined data consolidation, enhancing clarity and usability of exam grades.
- **Enhanced Cataloging System:** Improved cataloging and secure storage of exam scripts for easy retrieval.
- **Innovative Records Management:** Led enhancements in record-keeping, boosting workflow efficiency.
- **Advanced Grading Techniques:** Refined grading methods for Young Learners' exams, improving accuracy.

Ficoven Investments Ltd

Operations Associate

January 2023 – May 2023

- **Identity Card Registration:** Streamlined data consolidation, enhancing clarity and usability of exam grades.
- **Customer Issue Resolution:** Improved cataloging and secure storage of exam scripts for easy retrieval.
- **Optimized Scheduling System:** Led enhancements in record-keeping, boosting workflow efficiency.
- **Revenue Growth:** Refined grading methods for Young Learners' exams, improving accuracy.
- **Clientele Expansion:** Grew clientele by 15% in 6 months through strategic collaboration in East Anglia and London.

SKILLS

SOFT SKILLS:

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|-------------------------|----------------------|
| • Problem Solving | • Customer Service |
| • Adaptability | • Collaboration |
| • Critical Thinking | • Communication |
| • Record Keeping | • Financial Literacy |
| • Active Listening | • Scheduling |
| • Time Management | • Decision making |
| • Technical Proficiency | • Project Management |
| • Analytical Skills | • Technical Writing |
| • Organizational Skills | • Multitasking |

HARD SKILLS

Proficient in frontend and backend web development, mastering HTML, CSS, JavaScript, PHP, and MySQL. Experienced in semantic markup, responsive design, RESTful API design, and Git version control. Committed to staying current with emerging technologies and industry best practices for user-centric web solutions.