

Hassan Saleh Albukhaytan

Computer Information System

Highly motivated in Computer Information system and software development Passionate about learning new technical, social, and personal skills. Seeking full-time employment in a challenging position that will utilize my skills and competencies.

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EXPERIENCE

Intern

PayTabs

03/2023- 06/2023

Riyadh, Saudi Arabia

- Demonstrated expertise in providing technical support for fintech solutions, ensuring seamless operations and customer satisfaction.
- Work on Laravel programming language.
- Collaborated with 10+ merchants to improve their product listings by providing personalized support and training, leading to a 50% increase in their product ratings and reviews.
- Ensured that customer service provided to merchants of the highest quality.

Customer Service Representative

Instant Service Office for E-Services

06/2022- 02/2023

Mubarraz, Saudi Arabia

- Providing support for people on electronic services of banking, private and government services with quality, proficiency, and speed of implementation.
- Listening to customers' requirements and challenges.
 - Helping to solve their problems and issues.
 - Helping to fulfill their e-services needs and required information.

CO-OP Training

Deanship of Library Affairs, King Faisal University

05/2021 - 08/2021

Hufuf, Saudi Arabia

- Organizing and distributing work to employees.
- Conducted regular performance reviews to assess employee achievements and provide constructive feedback for improvement.
- Submitting reports and summary of the activity that performed during the day to the supervisor.
- Proficient in indexing master's and doctoral theses.

EDUCATION

Bachelor of Science in Computer Information System

King Faisal University

09/2016 - 06/2022

Hufuf, Saudi Arabia

- **Graduation Project:** development of a complete information system with name of **AqaraTech** using software development life cycle methods and tools:
 - ❖ Design of context diagrams
 - ❖ Development of Data flow diagrams
 - ❖ Creation of Entity relationship diagrams
 - ❖ System Development using flutter.
- **Course Project:** Weather Web application to display real time data in user friendly interface.
 - ❖ Using the following development languages: HTML, CSS, JavaScript, php
- **Course Project:** Coffee Shop application
 - ❖ Using the development languages and tools: C++

Developing websites using the Python language

Tuwaiq Academy

07/2023 – present

- ❖ Learn the basics of the Python language.
- ❖ Learn the concepts of building websites on the Internet.
- ❖ Use of software libraries
- ❖ Using HTML and formatting it with CSS.
- ❖ Using rooted databases in data recovery.
- ❖ Build an integrated website with a beautiful interface and a strong backend.

SKILLS

Analytical Skills

Presentation

Communication Skills

Teamwork

Project Management

Negotiation

Cybersecurity

Time Management

Problem Solving

Critical Thinking

Languages

- English
- Arabic

COURSES

- Usable Security
- Introduction to Cybersecurity for experts
- Negotiation
- Project management
- The art of dealing with others
- Communication skills and building social relationships.
- Critical Thinking
- Teamwork
- Problem Solving

Technical Skills

- Languages:
 - C++
 - Java
 - Python
- Web:
 - HTML/CSS
 - JavaScript
 - php
- Databases:
 - Oracle
 - MySQL
- OS:
 - Windows
 - Linux
- Tools:
 - MS Visual Studio
 - Flutter