

Business Value

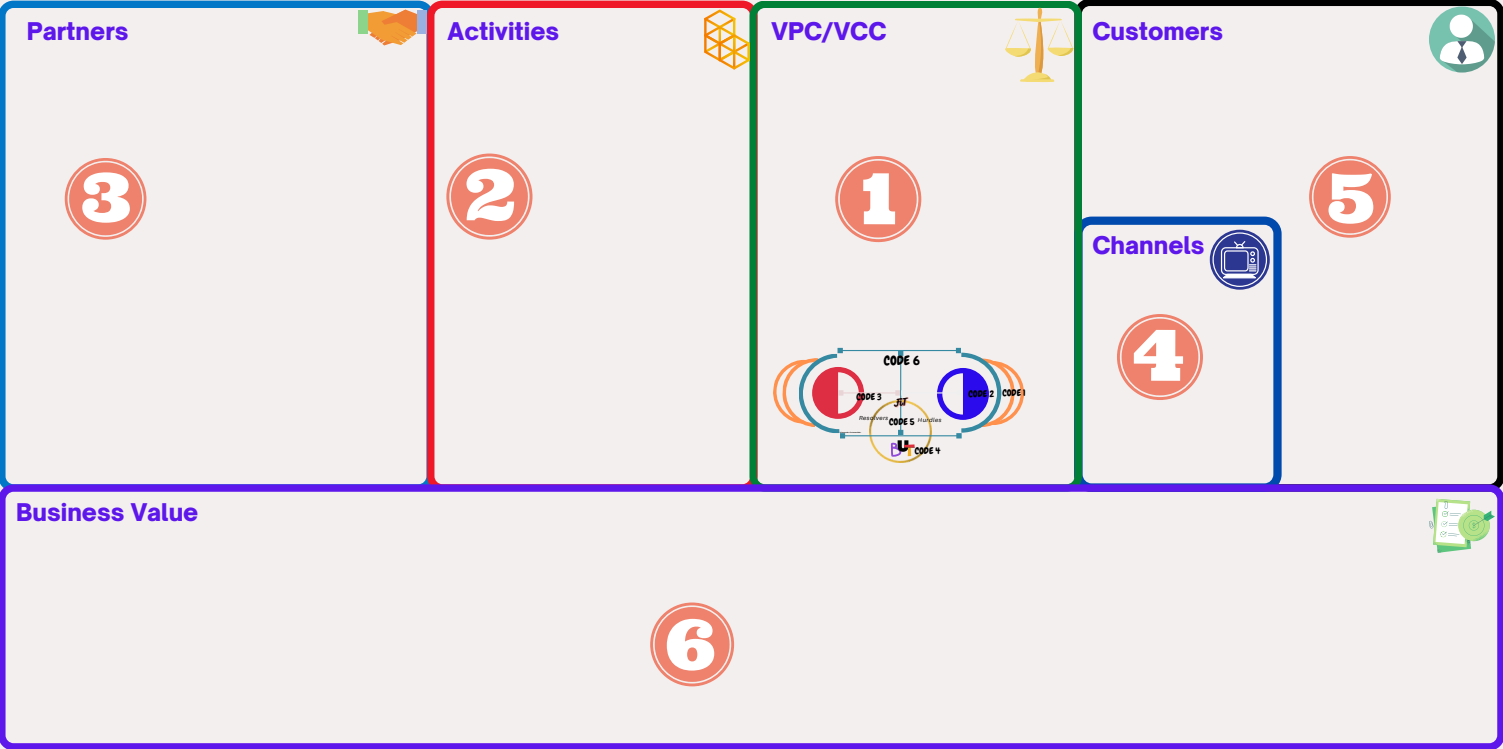
Instructions:  
Translate all to common Denominations

Tools Required:



Gamification Tool:  
<https://www.lucidchart.com/pages/examples/customer-journey-mapping-software>

Graffiti Wall:



Reflections: