James Tinker

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Summary

An experienced and entrepreneurial web developer with key accomplishments creating custom websites for early stage start-ups. Approaches all projects using Agile Methodology ensuring compliance to project timelines, effective communication with stakeholders, and manage product requirements.

Professional Highlights

Ackroo — *Intermediate Software Developer*

October 2020 - PRESENT

Ackroo is a gift card and loyalty platform that also provides marketing, payments, and point-of-sale services. As a Project Manager, and the team lead for the core Ruby on Rails application development, responsibilities include: updating, maintaining, and bug fixing the platform.

- Create and maintain project boards in Jira and act on the work from initial development, to QA hand-off and deployment
- Define project requirements, and completion of estimates
- Extend RESTful APIs for use both by customers and internal applications
- Build and ship quality software that reinforces corporate goals, and improves user experience
- Collaborate with customers to define custom work for the platform
- Initiate documentation for the platform (how to use it, how to set up, testing requirements, etc.)
- Present work in bi-weekly demos, and explain how the it will help facilitate Akroo achieve corporate goals
- Mentor junior developers on the application and development practices / techniques
- Onboard new developers to assist their understanding of the platform, which leads to impactful contributions

Languages

Ruby on Rails

HTML5 / HTML

CSS / CSS3 / SASS

jQuery / Javascript

PostgreSQL / MySQL

Applications

Google Cloud

Postman

Gitlabs/ Github

VS Code

Jira / Confluence

Smartsheet

Slack

Lucidchart

Education

St. Lawrence College
Cornwall, ON
Diploma Program
Game Development Technician
(2013-2015)

Brainstation, Toronto, ON
Certificate Program
Agile Training (2019)

Google Cloud Associate Cloud Engineer (In-Progress)

T15 Digital Media — *Software Developer*

July 2020 - PRESENT

Freelance Web Developer based in Burlington, Ontario. Supporting small startups, solely responsible for development of custom websites, from concept creation to implementation of websites.

- Facilitate design and concept discussions with clients to ensure branding and UX/UI design is accurate and reflective of business requirements
- Maintain current client websites, provide quick responses and excellent customer service
- Utilize website builders such as WordPress, in collaboration with clients requirements

Informedy — *Software Developer*

November 2015 - May 2020

Informedy specializes in creating interactive post-purchase content to identify, support and connect with clients. Lead the development of the Informedy software across multiple platforms (web and app), and reported directly to CEO/Founder.

- Maintained project management tool, Jira, to ensure that proper development flow is being followed. Created and tracked sprints and performed story clean up
- Managed Informedy Amazon Web Services (AWS) account; deployed and maintained Linux servers and Postgresql databases, and created code repositories
- Created Entity Relationship diagrams to establish databases and Workflow diagrams to ensure logical and effective "ease of use" paths in applications
- Built responsive and mobile friendly websites, established APIs for android and iphone apps to access required data
- Completed software bug testing, created a "test driven development" environment to achieve software excellence
- Collaborated with the Graphic Design team to develop site templates, user friendly UX design and accurate product branding