

# JAMES TINKER

## Contact

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**Website:**  
<http://t15digitalmedia.ca/>

## Languages

- **HTML/HTML5**
- **CSS / CSS3 / SASS**
- **jQuery / Javascript**
- **Ruby on Rails**
- **PostgreSQL**
- **MySQL**
- **Bootstrap**

## Applications

- **GitHub**
- **Jira**
- **SmartSheet**
- **Slack**
- **Amazon Web Services (AWS)**
- **Heroku**
- **WordPress**

## Education

**St. Lawrence College**, Cornwall, ONT  
Diploma Program  
Game Development Technician (2013-2015)

**BrainStation**, Toronto, ONT  
Certificate Program  
Agile Training (2019)

## Summary

An experienced and entrepreneurial web developer with key accomplishments creating custom website for early stage start-ups. Approaches all projects using Agile Methodology ensuring compliance to project timelines, effective communication with stakeholders and manage product requirements.

## Professional Highlights

### INFORMEDY

Informedy specializes in creating interactive post-purchase content so you can identify, support and connect with the people who own your products. Reporting directly to CEO/Founder, lead the development of the Informedy software across multiple platforms (web and app).

#### *Web Developer*

*(November 2015 – Present)*

- Maintain project management tool, Jira, to ensure that proper development flow is being followed create and track sprints and perform story clean up.
- Manage Informedy Amazon Web Services (AWS) account; deploy and maintain Linux servers and Postgresql databases, and create code repositories.
- Create Entity Relationship diagrams to establish databases and Workflow diagrams to ensure logical and effective “ease of use” paths in application.
- Build responsive and mobile friendly website, establish APIs for android and iphone app to access required data.
- Complete software bug testing, creating a “test driven development” environment to achieve software excellence.
- Collaborate with Graphic Design team to develop site templates, user friendly UX design and accurate product branding.

### APEX GRAPHICS

Apex Graphics has been providing high quality, innovative, printing services to customers throughout the GTA, Canada and globally. Responsible for daily support and maintenance of computers, printers, servers throughout Apex Graphics front office and plant.

#### *IT Support Consultant*

*(August 2018 – Present)*

- Create internal Employee Portal, streamline distribution of employee policies, procedures, benefits information and standard operating procedures (SOP).
- Build custom Performance Management System (PMS), work with Human Resources and COO to define system requirements, access permissions and functionality.
- Act as backup to full time IT supervisor, troubleshoot system and network problems, perform maintenance and diagnose/solve hardware issues for 50 users.
- Manage and respond to internal service ticketing system for software and hardware issues.
- Set up new users' accounts and profiles and dealing with password issues

### T15 DIGITAL MEDIA

Freelance Web Developer based in Burlington, Ontario. Supporting small startups, solely responsible for development of custom websites, from concept creation to implementation of website.

#### *Web Developer*

*(July 2017 – Present)*

- Facilitate design and concept discussion with clients to ensure branding and UX/UI design is accurate and reflective of business requirements.
- Maintain current client web sites, provide quick responses and excellent customer service for all requests.
- Utilize website builders such as WordPress, upon client request.