# James Tinker

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#### **Summary**

An experienced and entrepreneurial web developer with key accomplishments creating custom websites for early stage start-ups. Approaches all projects using Agile Methodology ensuring compliance to project timelines, effective communication with stakeholders, and manage product requirements.

### **Professional Highlights**

## **Samsung Ads** — Sr. Software Developer & Team Lead

October 2021 - PRESENT

Samsungs Ads is an ad serving platform that provides both internal and external users the ability to create and target ad campaigns to consumers around the world.

- Manage team backlog within jira, ensure tickets are up-to-date and have all necessary information, perform backlog grooming
- Conduct Agile ceremonies: sprint planning, daily stand-ups, retrospectives, refinement, sprint demo
- Collaborate with Product Managers to define development roadmaps
- Extend GrahpQL and RESTful APIs for the platform
- Build and ship quality software that reinforces corporate goals, and improves user experience
- Extend documentation for the platform (how to use it, how to set up, testing requirements, etc.)
- Mentor junior developers on the application and development practices / techniques
- Onboard new developers to assist their understanding of the platform, which leads to impactful contributions

# **Ackroo** — Intermediate Software Developer

October 2020 - October 2021

Ackroo is a gift card and loyalty platform that also provides marketing, payments, and point-of-sale services. As a Project Manager, and the team lead for the core Ruby on Rails application development, responsibilities include: updating, maintaining, and bug fixing the platform.

## Languages

Ruby on Rails

HTML5 / HTML

CSS / CSS3 / SASS

jQuery / Javascript

PostgreSQL / MySQL

GraphQL

#### **Applications**

Google Cloud / Amazon Web Services

Postman

Gitlabs / Github

VS Code

Jira / Confluence

Slack

Lucidchart

## Education

St. Lawrence College

Cornwall, ON Diploma Program Game Development Technician (2013-2015)

**Brainstation,** Toronto, ON Certificate Program Agile Training (2019)

**Google Cloud Associate Cloud Engineer** (In-Progress)

- Create and maintain project boards in Jira and act on the work from initial development, to QA hand-off and deployment
- Define project requirements, and completion of estimates
- Extend RESTful APIs for use both by customers and internal applications
- Build and ship quality software that reinforces corporate goals, and improves user experience
- Collaborate with customers to define custom work for the platform
- Initiate documentation for the platform (how to use it, how to set up, testing requirements, etc.)
- Present work in bi-weekly demos, and explain how the it will help facilitate Akroo achieve corporate goals
- Mentor junior developers on the application and development practices / techniques
- Onboard new developers to assist their understanding of the platform, which leads to impactful contributions

## **Informedy** — *Software Developer*

November 2015 - May 2020

Informedy specializes in creating interactive post-purchase content to identify, support and connect with clients. Lead the development of the Informedy software across multiple platforms (web and app), and reported directly to CEO/Founder.

- Maintained project management tool, Jira, to ensure that proper development flow is being followed. Created and tracked sprints and performed story clean up
- Managed Informedy Amazon Web Services (AWS) account;
  deployed and maintained Linux servers and Postgresql databases,
  and created code repositories
- Created Entity Relationship diagrams to establish databases and Workflow diagrams to ensure logical and effective "ease of use" paths in applications
- Built responsive and mobile friendly websites, established APIs for android and iphone apps to access required data
- Completed software bug testing, created a "test driven development" environment to achieve software excellence
- Collaborated with the Graphic Design team to develop site templates, user friendly UX design and accurate product branding