SOFTWARE QUALITY ASSURANCE

Online Banking System

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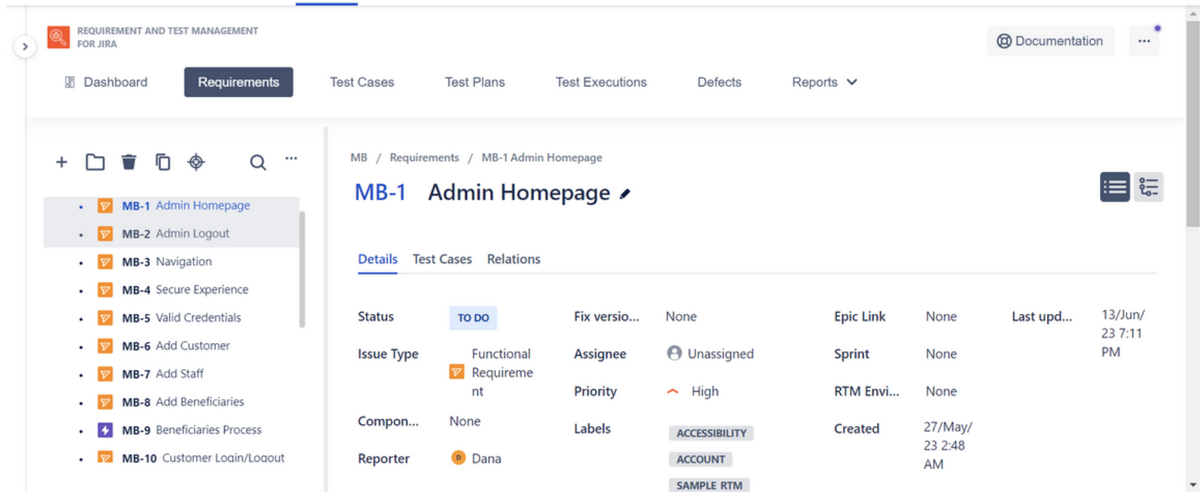
Outline

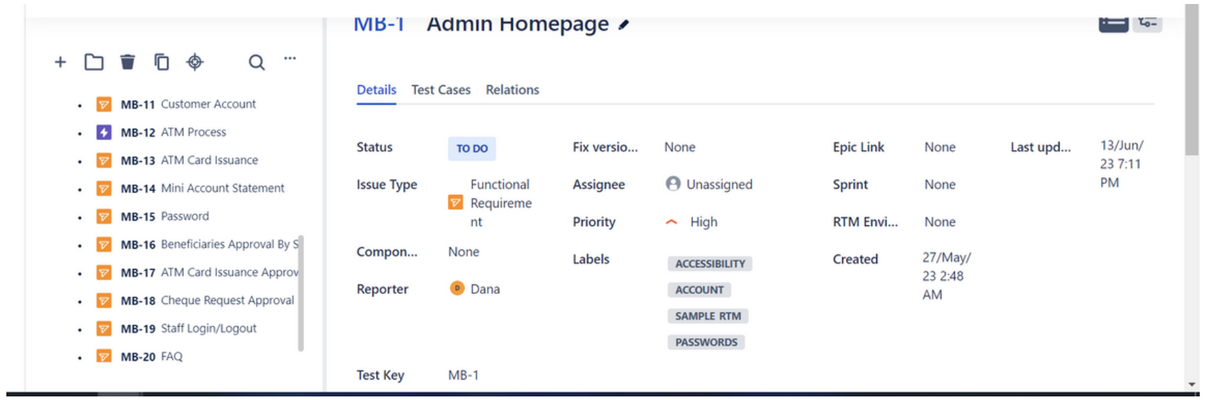
Introduction

The importance of testing in guaranteeing the dependability, security, and usability of online banking systems cannot be overstated. Online banking systems are sophisticated software applications that process sensitive financial transactions and user information. Thorough testing of these systems is required to discover and correct any flaws or vulnerabilities that might jeopardize the system's integrity or jeopardize user data.

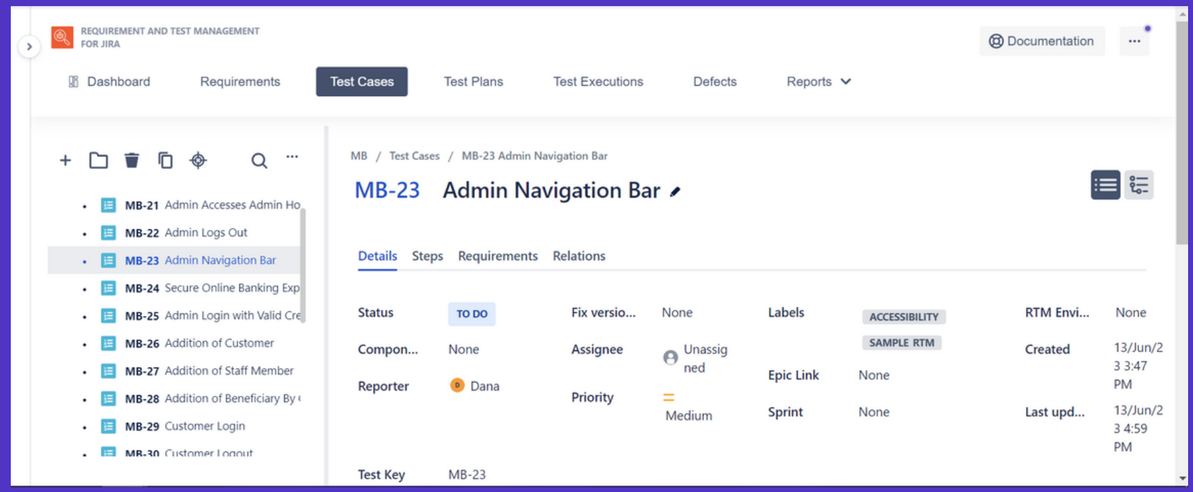
The main purpose of testing an online banking system is to guarantee that it works properly and satisfies the standards. This includes ensuring that all features and operations, such as user identification, account management, fund transfers, bill payments, and transaction history, perform as intended. It also contains scenarios like valid and incorrect inputs, error handling, and system performance under various loads.

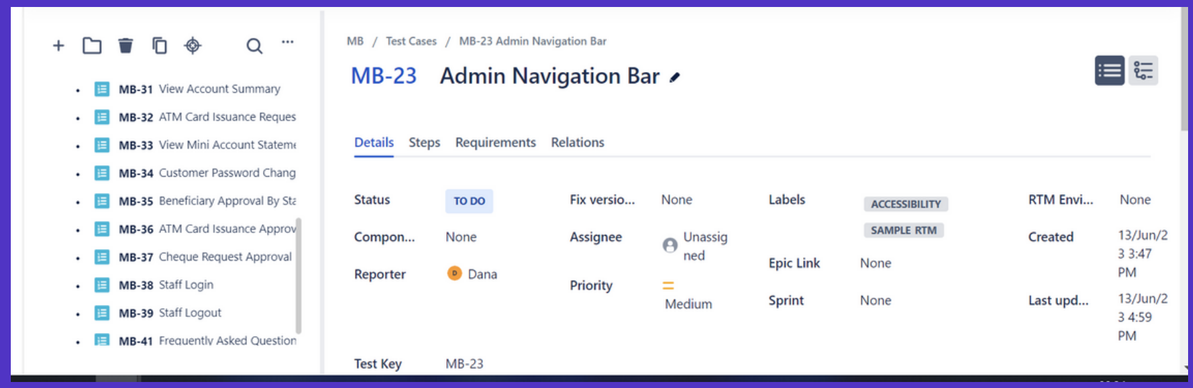
Requirement





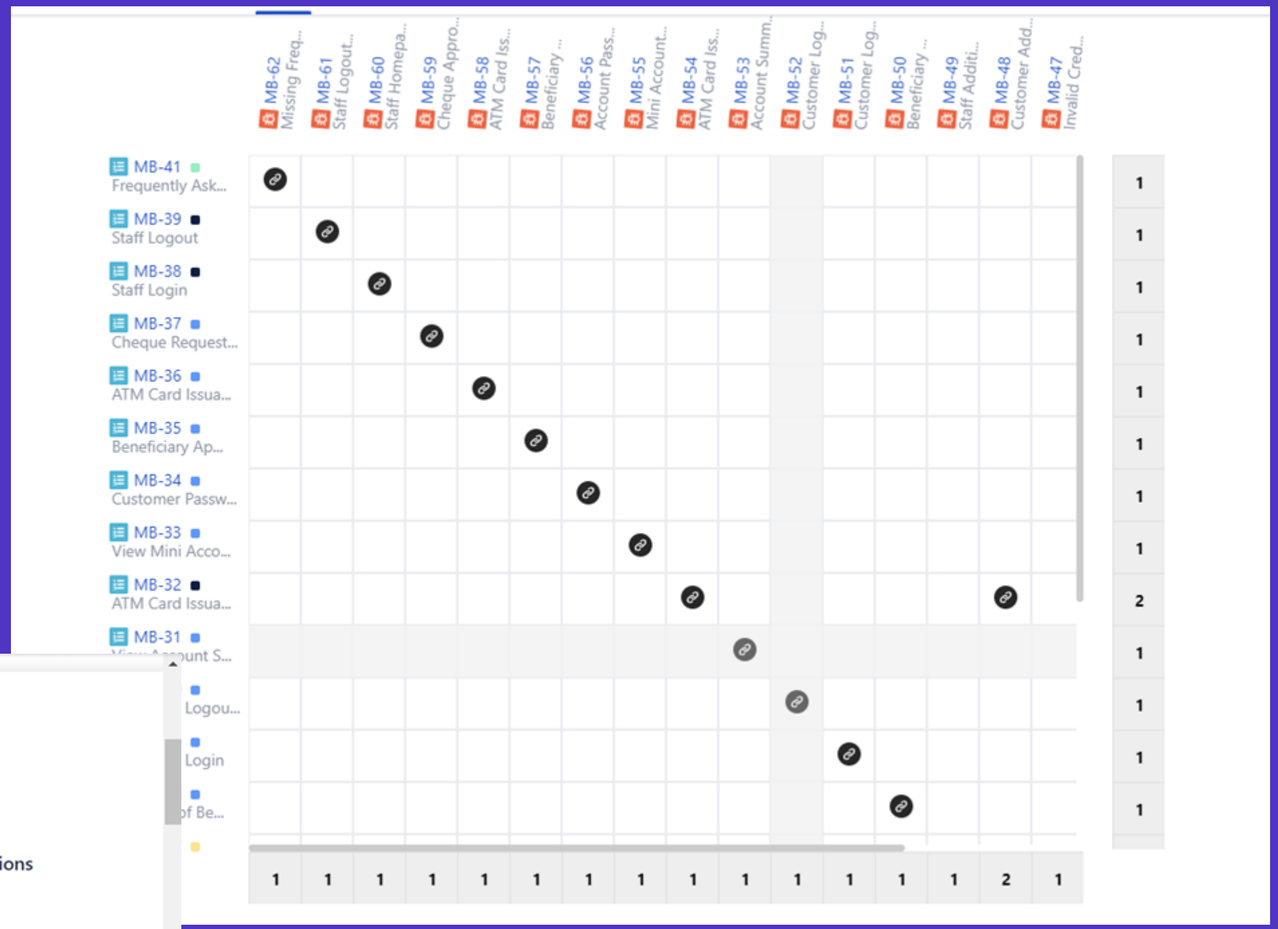
Test Case





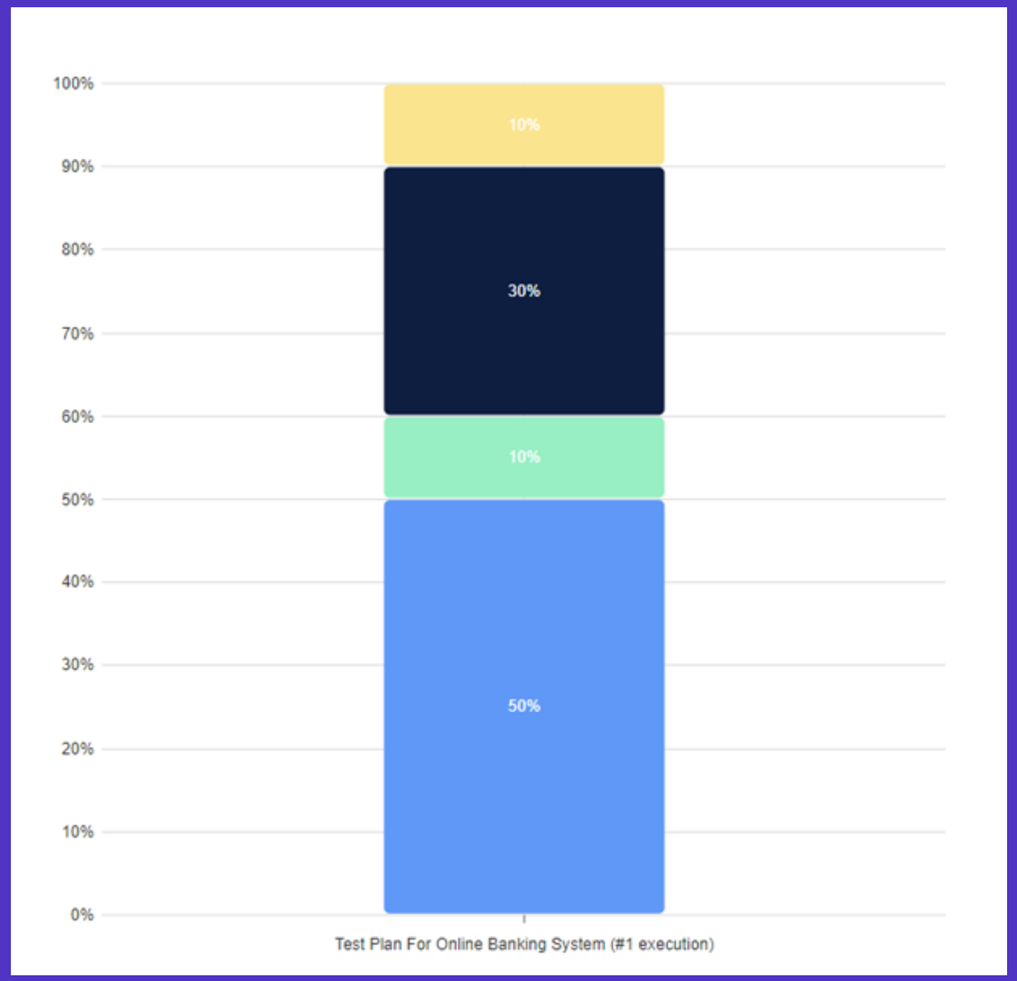
Report of Testing

Coverage Report

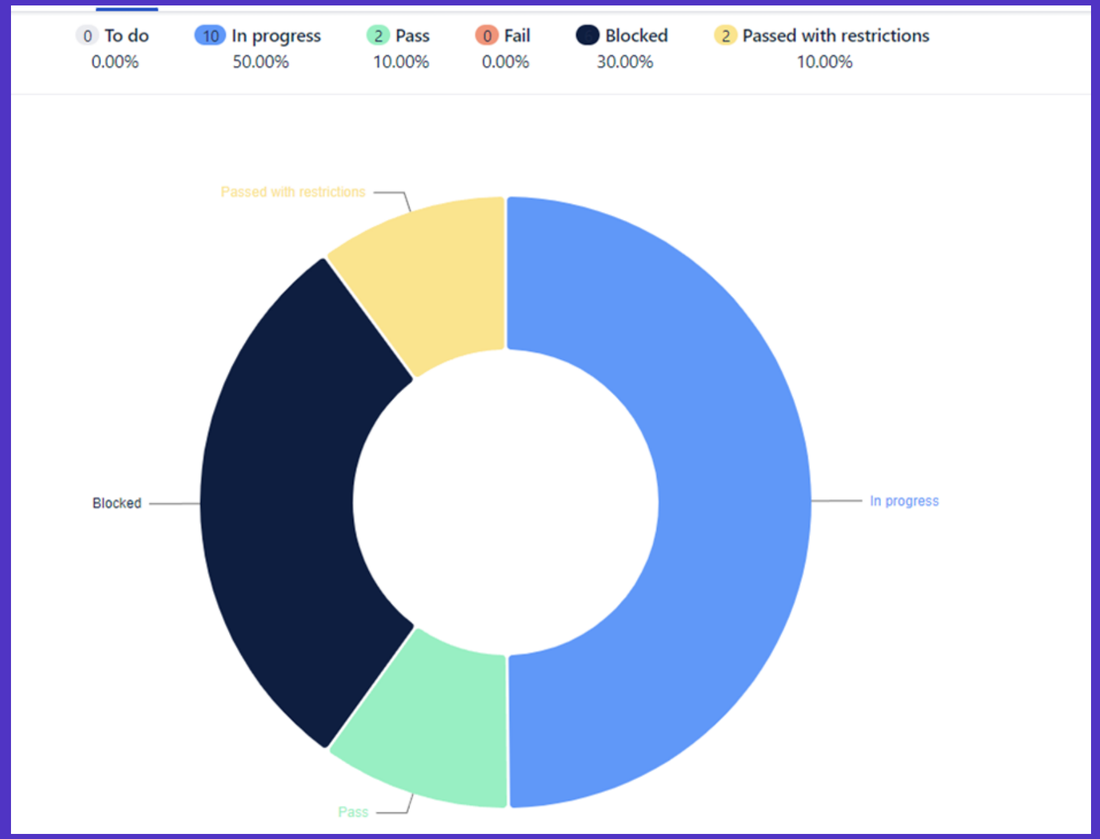


Traceability Report

Report of Testing

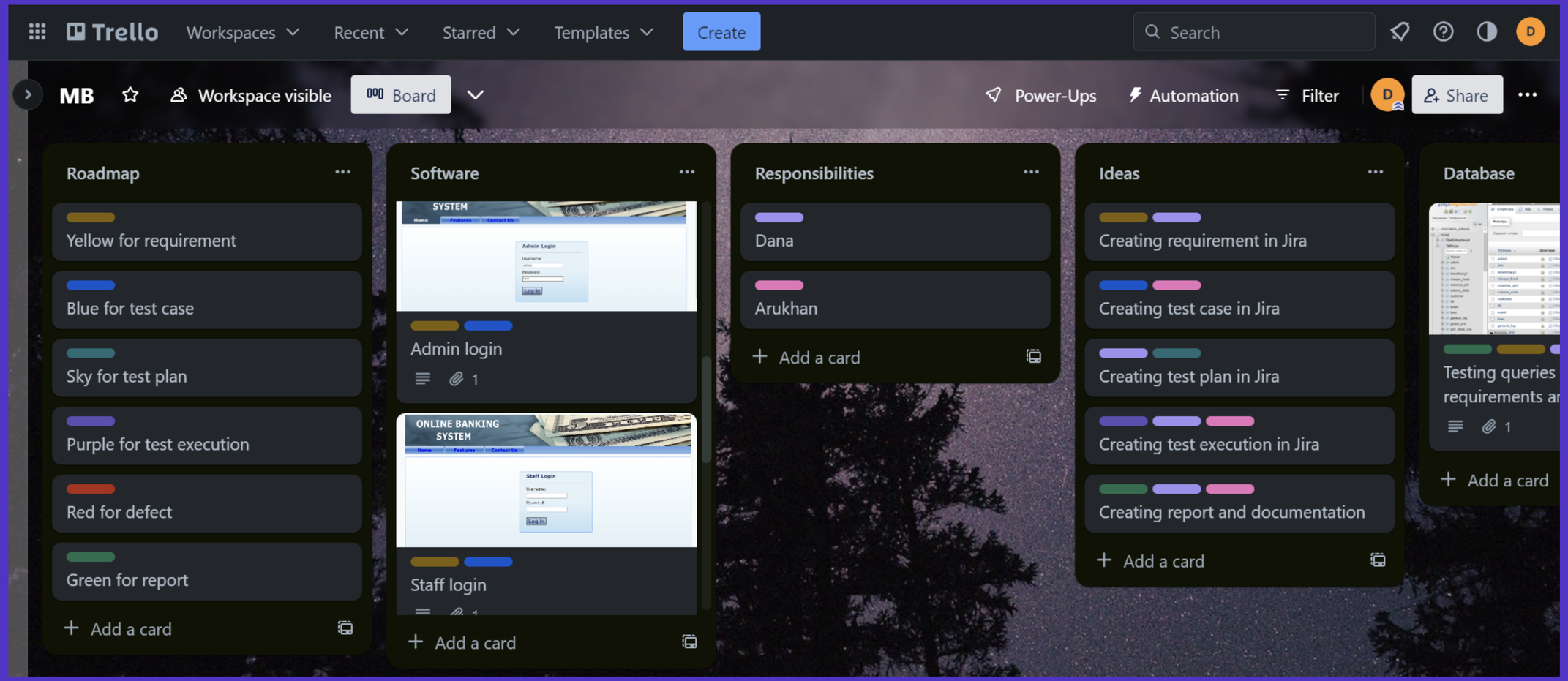


Test Execution



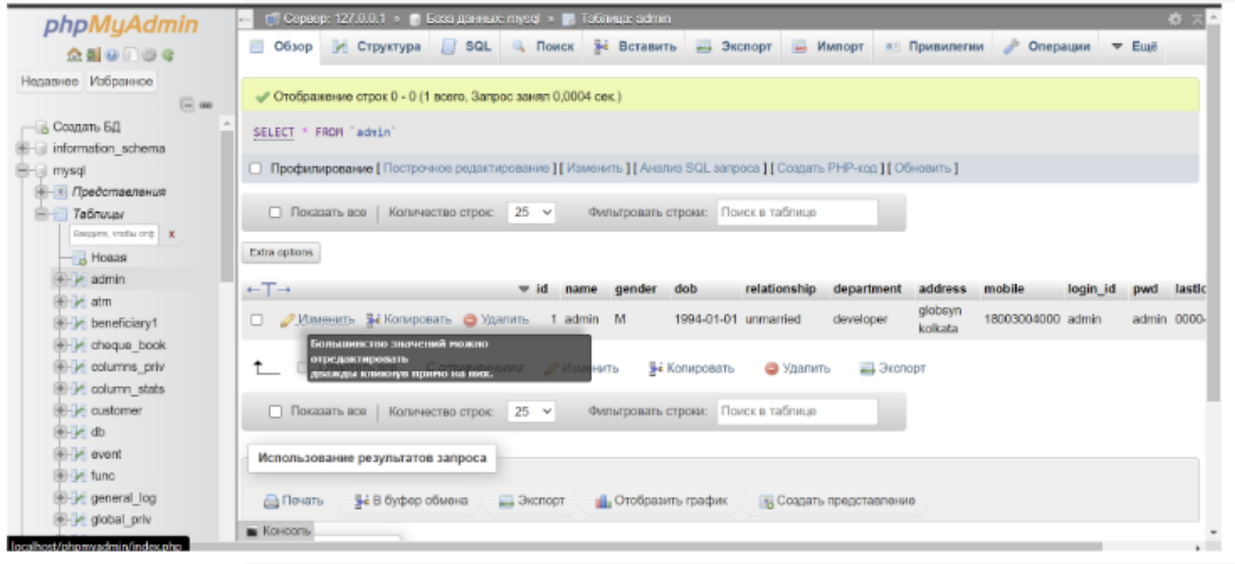
Test Case Execution

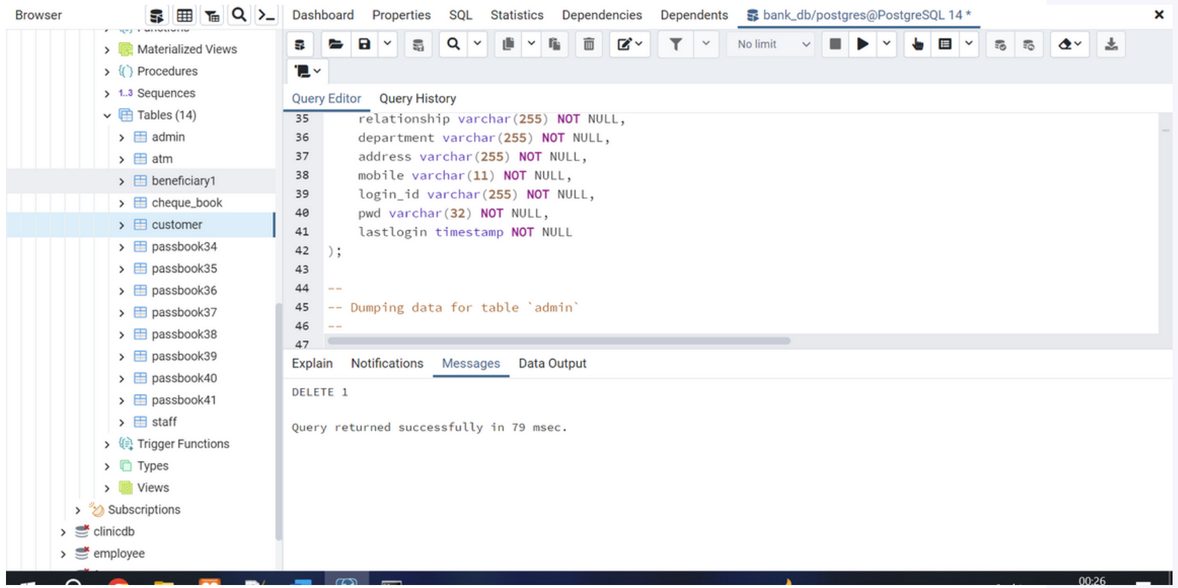
Roadmap


Trello
Workspaces
Recent
Starred
Templates
Create
Search
MB
Workspace visible
Board
Power-Ups
Automation
Filter
Share
Roadmap
Yellow for requirement
Blue for test case
Sky for test plan
Purple for test execution
Red for defect
Green for report
Add a card
Software
SYSTEM
Admin Login
Admin login
1
ONLINE BANKING SYSTEM
Staff Login
Staff login
Add a card
Responsibilities
Dana
Arukhan
Add a card
Ideas
Creating requirement in Jira
Creating test case in Jira
Creating test plan in Jira
Creating test execution in Jira
Creating report and documentation
Add a card
Database
Testing queries
1
Add a card

Database

phpMyAdmin

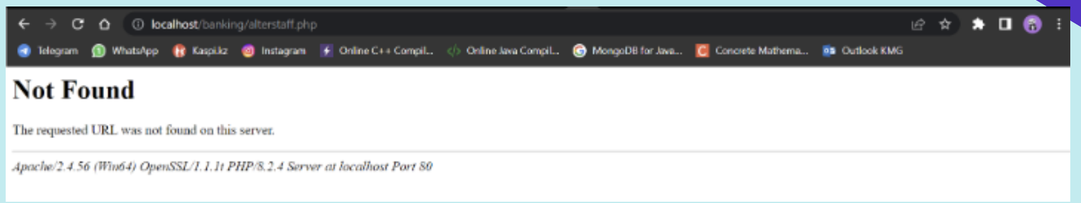




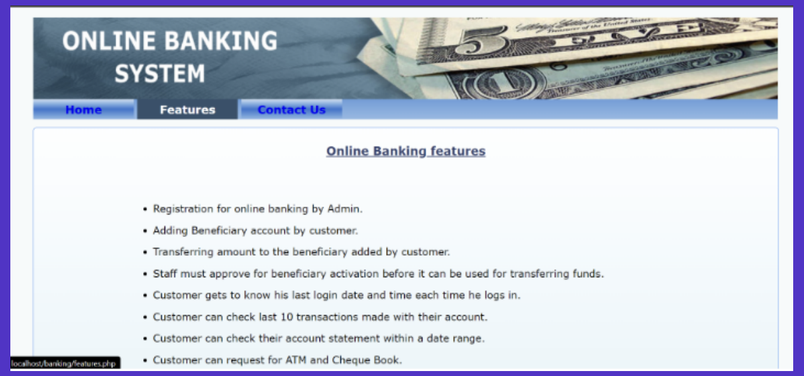
PgAdmin 4

Testing

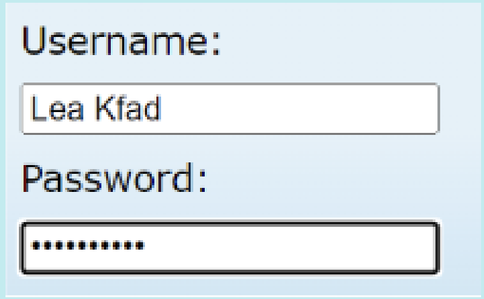
Functionality Testing



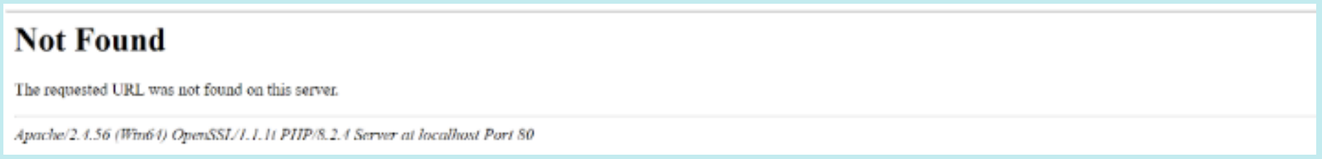
Usability Testing



Security Testing



Performance Testing



Findings

The identified defects pose challenges and hinder the smooth functioning of the system. The cheque approval failure prevents the proper processing of cheque approval requests, potentially causing delays in transactions. The staff homepage access denial restricts staff members from accessing essential information and performing their assigned tasks.

The staff logout failure results in an inability to properly terminate staff sessions, potentially compromising security. Lastly, the missing Frequently Asked Questions (FAQ) section deprives users of a valuable self-help resource, increasing their reliance on other support channels

Recommendation

List of recommendations for Improving Online Banking System

01 Enhance User Authentication: Implement multi-factor authentication (MFA) to add an extra layer of security for user logins.

02 Implement Robust Encryption: Ensure that all sensitive data transmitted between the user's device and the online banking system is encrypted using secure protocols such as SSL/TLS.

03 Implement Real-time Fraud Detection: Deploy advanced fraud detection systems that can analyze user behavior patterns, transaction history, and anomalies to identify potential fraudulent activities.

04 Regular Security Audits and Penetration Testing: Conduct regular security audits and penetration testing to identify vulnerabilities in the online banking system.

Conclusion

It is crucial to address these defects promptly to enhance the overall user experience, streamline administrative processes, and ensure the system's reliability and security. The assigned students, Arukhan and Dana, play vital roles in investigating and resolving these defects. By resolving these issues, the system can improve functionality, security, and user satisfaction, resulting in a more efficient and user-friendly application or website.