haena612@gmail.com ▼

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Summary

1. Where do you live?

HCMC

Ho Chi Minh City

Ho Chi Minh

Seoul

Ho Cho Minh City

HCM

Tan Binh District

Hà Nội

Vũng Tàu, Vietnam

Vietnam

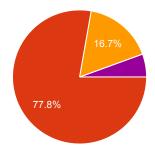
Việt Nam

Hcmc

Ho Chi Minh city

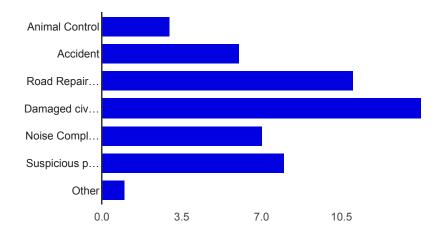
Bình Thạnh District

2. How old are you?



Teenagers	0	0%
Young Adult	14	77.8%
Middle Age	3	16.7%
Senior	0	0%
Don't want to share	1	5.6%
Other	0	0%

3. Which areas have you experienced hardship in reporting problems to authorized organization(s)? (multiple selections)



Animal Control 3 16.7%

Accident 6 33.3%

Road Repair (ex. pot holes, cracked pavement etc.) 11 61.1%

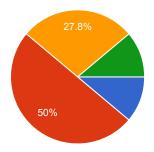
Damaged civil properties (ex. street lights, traffic lights, signs etc.) 14 77.8%

Noise Complains 7 38.9%

Suspicious people (ex. Dog Catcher, Thief etc.) 8 44.4%

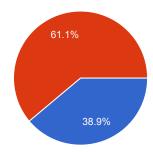
Other 1 5.6%

4. How often do you notice any problems described on the previous question?



2 Always 11.1% 9 Often 50% Sometimes 5 27.8% 2 Never! 11.1% I don't care 0 0% Other 0 0%

5. Have you ever reported the problems to an authorized organization(s) in the past?



Yes **7** 38.9% No **11** 61.1% Other **0** 0%

6. If the answer is no, please explain (Optional)

Because I am too lazy and too busy. I also do not know how to report these things

I don't know how to do that

So complicated procedure and even reported, they rarely response in a timely manner.

because they never care what we say.

Even if issues are reported to authority, they would not take any damn action to improve the situation. Otherwise it will take centuries.

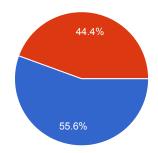
Dont meet those in reality

Complex administrative procedures

The answer is sometimes, but many inconsiderable problems we just say Meh and try to fix it by yourself

Because i think it do not work

7. If there is an app that you can report the problem by one tap, how willing are you to use the it?



Absolutely!	10	55.6%
Maybe	8	44.4%
Not interested	0	0%
Other	0	0%

PinGo Survey

1. Bạn sống ở đâu?

No responses yet for this question.

2. Ban nằm ở đô tuổi nào?

No responses yet for this question.

3.Chọn những lĩnh vực mà từng chứng kiến nhưng gặp khó khăn trong việc thông báo cho các tổ chức/cơ quan để giải quyết vấn đề đó? (có thể chọn nhiều hơn một lĩnh vực)

No responses yet for this question.

4. How often do you notice any problems described on the previous question?

No responses yet for this question.

5. Have you ever reported the problems to an authorized organization(s) in the past?

No responses yet for this question.

6. If the answer is no, please explain (Optional)

No responses yet for this question.

7. If there is an app that you can report the problem by one tap, how willing are you to use the it?

No responses yet for this question.

Number of daily responses

