Michael West

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Education

University of Texas at Dallas

Fall 2012 - Fall 2015

Bachelors of Science
Information Technology and Systems

3.0 GPA

Technologies

C#
.NET CLR
ASP.NET
ESXi
MVC
SQL
Git
XML
JSON
HTML
ERP

Windows Server
Hyper-V
Active Directory
Microsoft SQL Server
Microsoft Azure
Linux
Debian
Oracle Database
SAP Business Objects
Android
Java
Pentagon 2000SQL

Skills

Detail-Oriented
Full Stack Development
Information Security
Network Engineering
Technical Writing
Business Intelligence
Data Warehouse
Entrepreneurism
Finance Fundamentals

Leadership

RL Turner Newspaper
Associate Editor — *2009 to 2012*

RL Turner Robotics Team
Lead Programmer — *2009 to 2012*

RL Turner National Honor Society
Secretary — *2011 to 2012*

RL Turner GSA
Secretary — *2010 to 2011*

Work

Ericsson — May 2013 to present
Business Control Intern, Customer Network Support (CNS)

Led initiative bringing financial and performance groups in team together to design a financial database containing cost accounting data for department. Automated many key reports and processes for 7-person team that manages 600+ employees in CNS. Administered database running Oracle Database and web server running IIS for team. Created reports and database objects to calculate journal entries for cost accounting. Designed reports in SAP Business Objects Web Intelligence for support engineers and managers.

A.I. Intellectual Property LLC (AIIP) — July 2011 to April 2013
Software Developer

Analyzed processes both internal to AIMS and external for customers, then designed software to assist gaps in process. Iteratively developed custom label printing software that reduced customer work significantly. Troubleshooted faults in production software and hardware while minimizing downtime. Identified and fixed functionality and security faults like SQL Injections in legacy ASP.NET WebForms applications. Led move of software projects to Git repositories.

Aircraft Inventory (AIMS) — July 2011 to April 2013
IT Assistant

Configured server environments for deployment and management of software projects. Provided helpdesk support to employees for diverse systems like printers, shipping software, and phones. Developed software programs to automate administrative tasks. Independently designed and created Android application, "AIMS Mobile."

Volunteering

New Century Hospice, Inc. — *2013 to present*
Direct Patient Care Volunteer

RL Turner National Honor Society — *2010 to 2012*
Volunteer

Be The Match, National Marrow Donor Program — *2015*
Volunteer Ambassador

Habitat for Humanity, South Collin County — *2015*
Volunteer