



RESPONSIBILITIES

ABOUT THE JOB

In our department it is growing, we are looking for team players, involved people who are interested in being involved and motivated.

The Network Department (NDC) provides network and network security services and expertise to all our network environments, including switching, firewalls, etc. The Network experts in Ciudad are working to maintain a good level of service on highly critical environments in AMEC, Europe and Asia, and accompany business partners in their needs.

You will be part of a team of 20 employees focusing on network administration.

What will be your DAY TO DAY?

Supporting network projects including involvement from local and global applications, infrastructure, performance, and client teams. Projects you will be involved in:

The implementation of SD-WAN in the company, the deployment of 4G in our data centers, Providing level 2 operations support.

Working on being business hours

- Daily morning check reports communication
- Operational process & documentation improvement
- Participate on on-call non-business hours

- Incident management
- Education and communication during business hours
- Helping level 2 Operations incidents and problems

- Request management
- Answer to daily requests & delivery
- Change management

- Change delivery during non-business hours, including weekend
- You will be working in an Agile environment (Scrum)

PROFILE REQUIRED

Skills and Qualifications

Must have

- 1. Bachelor's degree in computer science, IT or equivalent technical qualifications
- 2. At least 3 years of experience in data network operations
- 3. Strong knowledge of ITIL or Information management best practice
- 4. Strong operational skill with capacity to prioritize and handle requests or incidents
- 5. Adaptability: you are able to adjust to new environments, work effectively in varied situations and locations in changing circumstances
- 6. Experience in change or incident handling environment is desired
- 7. You are willing to participate on on-call schedule which includes evenings and weekends based on team's needs (approx. once a month)
- 8. Bilingual in French and English

Nice to have

- You have Cisco CCNP level certification
- You have good working knowledge of:
 - Cisco IOS or IOS-XT
 - Cisco system management & configuration
 - Qualify: Python, Perl, Bash, C#, PHP
 - Fortinet, Checkpoint & Cisco ASA
 - Firewall

WHY JOIN US

Our benefits

WHAT WE DO DIFFERENTLY AT SOCIÉTÉ GÉNÉRALE

• Competitive compensation & benefits offering, including but not limited to:

- Maximum of 20 vacation days (dependent upon tenure)
- Support in maternity/paternity parental and adoption leave policy (up to 15 weeks for 150,000 CAD) and parental spending (1,000 CAD) (subject to the eligible new document completion (birth, marriage, common-law))
- Fully sponsored annual healthcare and dental/eye/optical insurance
- Programs to you and your immediate family
- Various Employee Resource Groups (ERGs) to engage employees in Asia and Africa, American Women Network, Black Leadership Network, Diversity and Inclusion
- Access to continuous development opportunities in training and coaching, global and on Campus, Software, Projectlight, First Finance, and others

BUSINESS INSIGHT

OUR CULTURE

At Société Générale, we live by our three values of diversity, responsibility, team spirit and innovation. We are engaged and demonstrate our conviction for others, for all, and for the future. We have our talent and energy on our side to ensure the expansion and progress of our vision. This way, we maximize our ability to serve client needs and anticipate market changes. Société Générale is committed to strengthening bonds with colleagues, communities, and the world in which we live, because relationships are at the heart of our mission.

DEI

Our Diversity & Inclusion Mission: Recruit, develop, advance, and retain a diverse workforce that is critical to our efforts to enhance our competitive position and deliver innovative solutions to our clients.

Our Diversity & Inclusion Vision

- Engage employees in a diverse, globally diverse, or new, that reflects the organization in which we work
- Include culture and workplace that respects employee's unique needs and culture from diverse clients
- Engage our entire workforce worldwide, and provide the organization to meet the needs of all clients

For more information about our DEI initiatives, please visit the link:

<https://www.societegenerale.com/en/diversity>

generalist about diversity and inclusion

GENERALIST ABOUT DIVERSITY AND INCLUSION

Société Générale offers a typical work environment that offers employees the flexibility to work remotely, as well as on-site, to ensure a better work-life balance and collaboration with colleagues while adhering to the standard process. Work-life balance arrangements vary based on business areas. The applicable business line will determine and communicate the work arrangements to that best meet their business needs.



Experience
3-5 years

Location
Mexico
(Inetecsa Ciudad de México)

Working days
2023/01/01

Publication date
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APPLY

