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Amazon SDM Phone Screen

 gFds48 Oracle
Aug 11


I have a phone screen scheduled for next week . do we have any guidance to click the phone screen

Interview Amazon Phone Interview

Questions

- 1. What LPs to focus on for Phone interviews?
50 words minimum.
- 2. What Technical question should be expected during Phone screen
50 words minimum.

1 Answer

 Brandon Amazon
Aug 11

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- 1. What LPs to focus on for Phone interviews?



Phone interviews are used to get a general base line of your background and abilities to gauge if you are a good fit for both the team and the role in question. With that said, the LP questions tend to come up during an OnSite interview, but can still appear in phone screens. I suggest sticking to "Customer Obsession" and "Invent and Simplify".

With the customer obsession, you will highlight your ability to put the customer first and ensure you are working on outputs that will benefit the customer. This is essentially the goal for all roles within Amazon. some good sample questions for you to practice answering are:

[1] Tell me about a time you went above and beyond for a customer. (why did you do it, how did the customer respond, what was the outcome)

[2] Describe a difficult interaction you had with a customer. (how did you deal with it, what was the outcome)

With Invent and Simplify, you will showcase your experience and expertise for the role by finding unique solutions to everyday issues. This is where you can talk about your related skills (SQL, Python, Excel, Tableau). Some practice questions are:


[1] Give an example of a complex problem you solved with a simple solution (what made it complex, how did your solution address the problem)

[2] Give an example of a time when you were able to make something simpler for the customer (why did you decide to do this, what was the impact)

2. What Technical question should be expected during Phone screen

You should expect technical questions during a Phone Screen when the role is technical in nature. There are no specific questions that are asked, as each role differs slightly and what is being looked for in the role. You should have working knowledge of programming and BI Tools. You may be asked to "whiteboard program" which means to just write out code on paper, but that usually only happens when you are applying for an SDE role.

Basic tech skills for most roles (like SDM) revolve around use of Excel, SQL, Python, Tableau, and Quicksight. You should have a good understanding of how to manipulate data within Excel. For SQL and Python, you should know how to join tables (different join methods) and using window functions to return summarized data efficiently. Tableau and Quicksight are the visualization tools most commonly used. Understand the basic functionality of what they can produce to be able to answer on how you would deliver results using these programs.

 gFds48 ★★★★★

Thanks Brandon I will keep you posted after the next steps , my next question will be around preparation of System design round how deep I need to go during LLD discussions



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