

## Says

What have we heard them say? What can we imagine them saying?

> Learners may express their thoughts, concerns, and opinions about courses, instructors, content, or the platform itself.

Educational aspirations are idealistic values that reflect the educational attainment that one hopes and desires to achieve.

Participate in online discussion forums or communities where learners share their in conversations related to their

thoughts and engage studies.

LEARNER

Educonnect Learning is crucial for improving the platform's user experience and educational effectiveness

Learners enroll in courses, attend lectures, and complete assignments and assessments as part of their learning journey.

Learners may communicate with instructors and peers through discussion forums, emails, or other communication tools provided by the platform.

Does

What behavior have we observed? What can we imagine them doing?

**Thinks** 

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?



Educonnect Learning can provide valuable insights into their experiences and needs

Learners often share their thoughts, questions, and concerns in these spaces.

usually used to ask someone what they are thinking about, especially if they seem worried or preoccupied.

Learning is essential for creating a positive and effective learning environment

Frustration can arise if learners encounter technical issues, confusing instructions, or challenging course material without adequate support.

Anxiety can be a common emotion, especially before exams or when facing a significant workload.

**Feels** 

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



