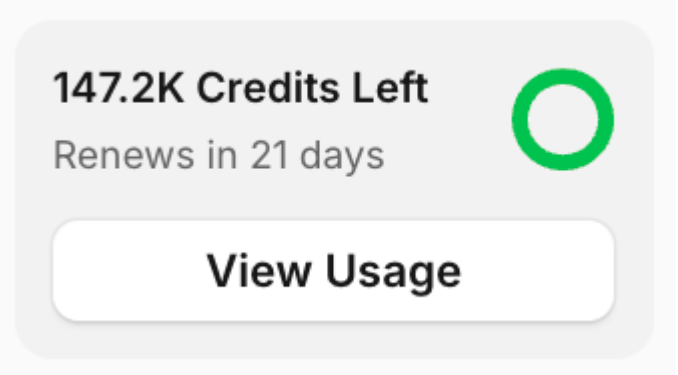
Credits - View Usage

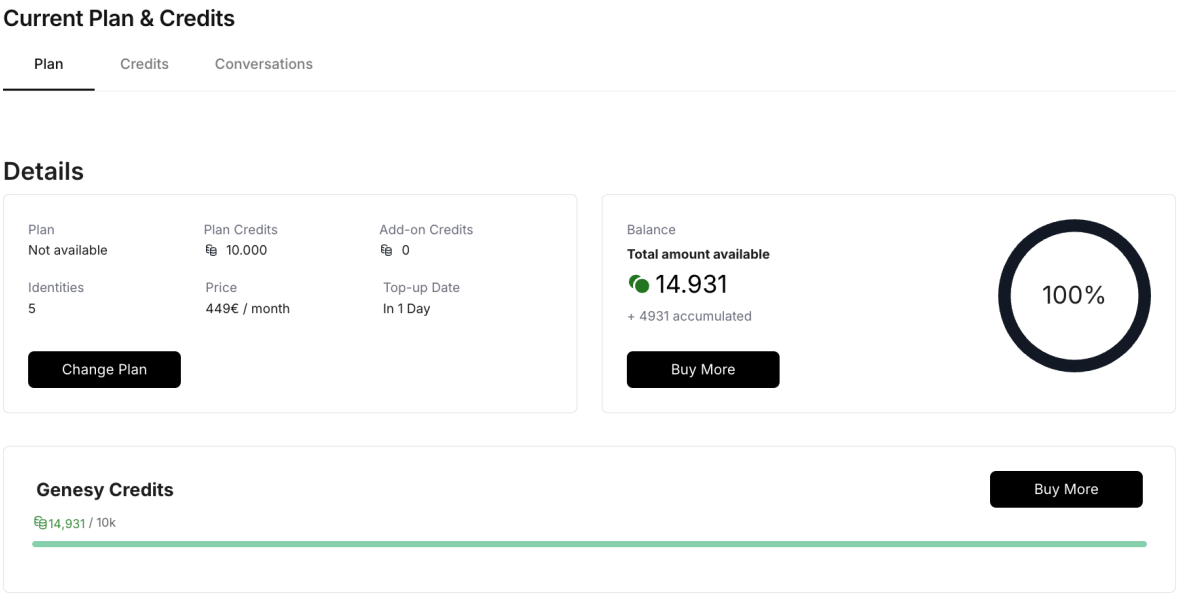
The credits section is accessed through the **'View Usage'** button on the left side panel.



Here you can do three things:

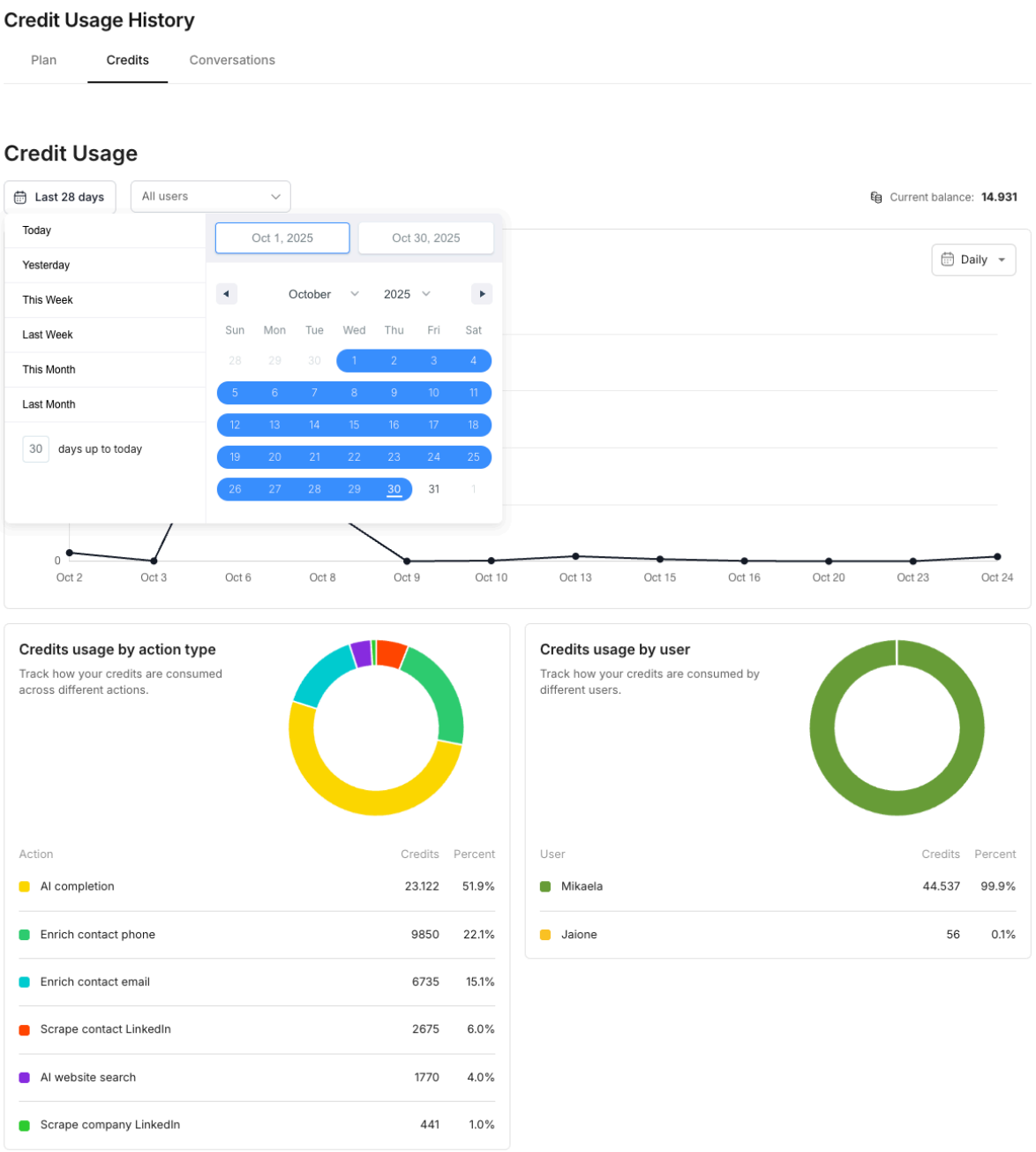
1. View the **current plan**, and change it or buy more credits (through the 'Change Plan' or 'Buy More' buttons, which redirect you to the platform chat to contact a human agent).

However, if you want to change the plan or buy more credits, you can also contact your Account Manager directly to evaluate your case and offer you a customized solution according to your needs. You have both ways, although it always ends up being handled by your Account Manager.

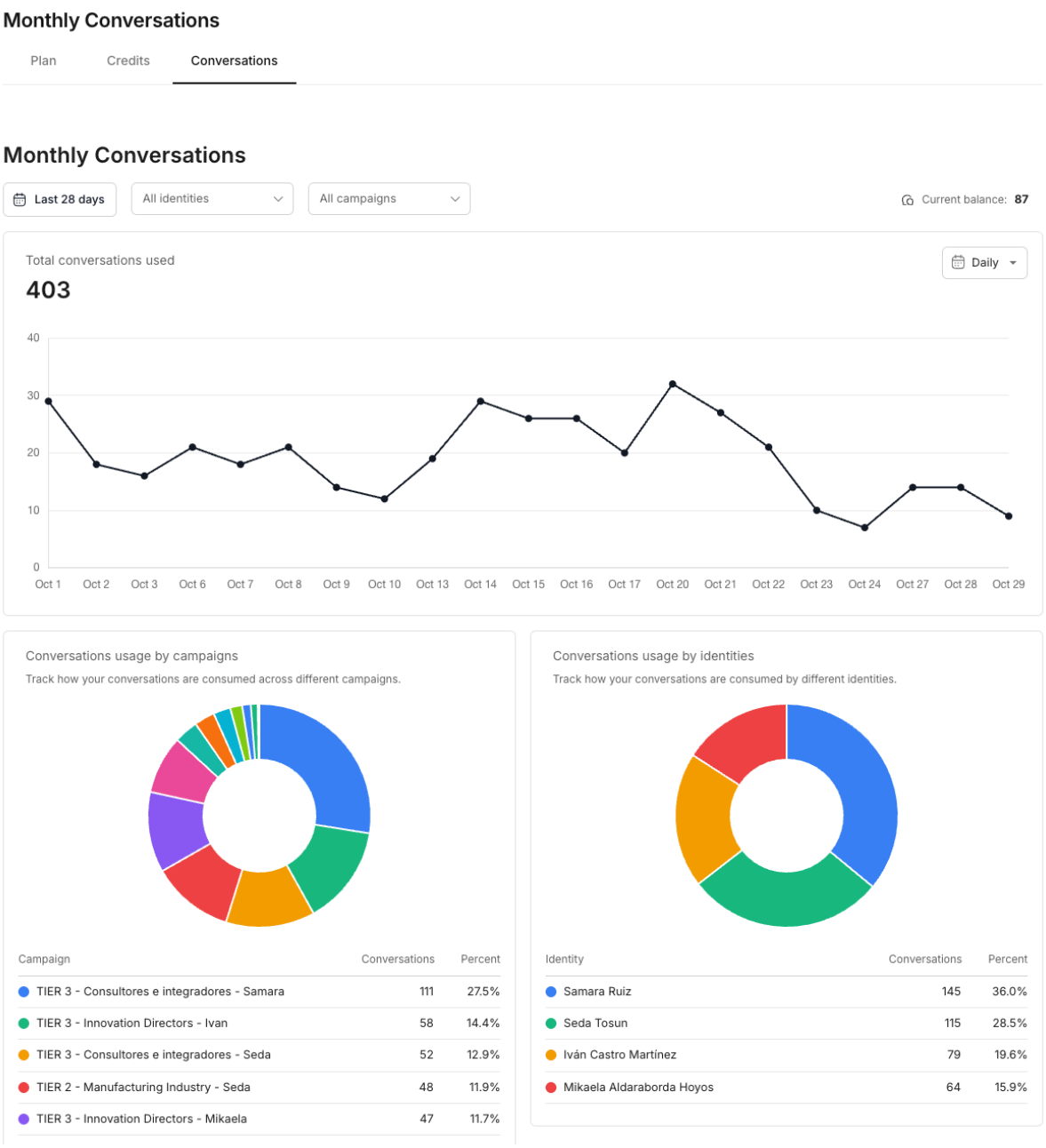


2. View **credit usage** you have made according to time, user, and the type of action in which they have been consumed:

- **Scrapings** of companies or contacts
- **Enrichments**
- **Execution of AI variables**
- **Workflows**



3. View **monthly conversations** usage - up to 500 per identity - broken down by time, identity, and originating campaign.



Credits are automatically renewed at the beginning of each month. This means that the credit balance is reset on the 1st of each month. Those that are not consumed, as a rule, will not be carried over to the following month. But there might be occasional and specific exceptions.