

Flow for emergency help

Scenario: User has fallen and cannot get up, needs emergency help.

Content in [brackets] represent action buttons.

Step 1: Need emergency help.

[HELP]

Step 2: Do you need emergency help?

[YES] [NO]

Step 3: Yes, help verification.

Display Help is on the way.

Flow for non emergency

Scenario: user needs help opening a Jar.

Step 1: need non help.

[Non-emergency help]

Step 2: select help type.

[other]

Step 3: help notification

Display staff have been notified and are on the way.